

SCR Additional Information survey for clinical staff v2: Summary report

This report was created on Monday 18 March 2019 at 10:06.

The consultation ran from 25/09/2018 to 15/03/2019.

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Prefer SCR to LHR	35
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Comments	35
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If you are willing, please add your email address below and we will contact you to discuss this further with you. Otherwise please leave this box blank:	35
Question 33: Were you aware of Additional Information in Summary Care Records prior to this survey?	35
Aware of AI pre survey	35
How do you prefer to hear about changes to NHS Digital products?	35

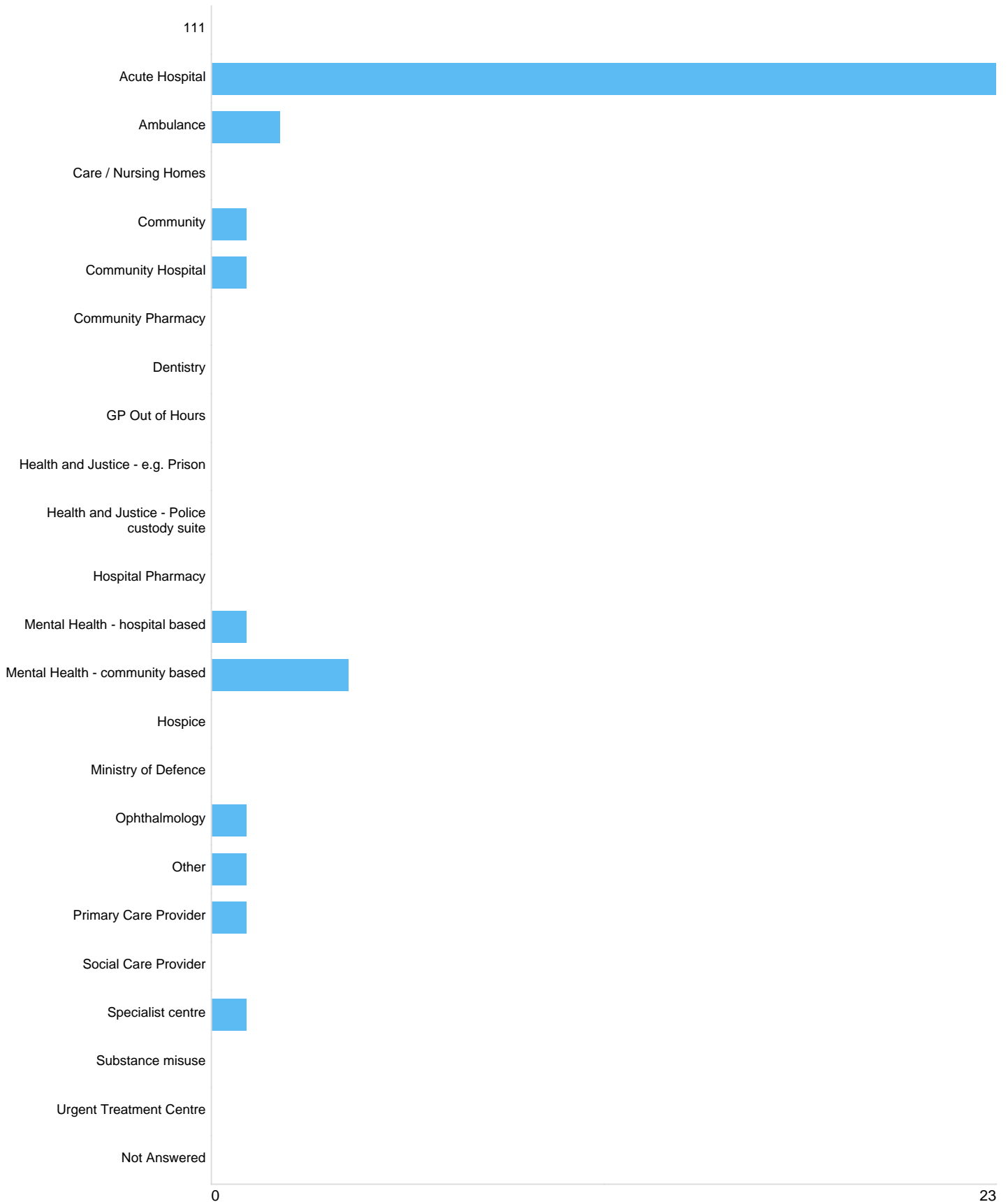
Question 1: Name of your organisation?

Organisation

There were **36** responses to this part of the question.

Question 2: Type of organisation?

Organisation type



Option	Total	Percent
111	0	0%
Acute Hospital	23	63.89%
Ambulance	2	5.56%
Care / Nursing Homes	0	0%
Community	1	2.78%
Community Hospital	1	2.78%
Community Pharmacy	0	0%
Dentistry	0	0%
GP Out of Hours	0	0%
Health and Justice - e.g. Prison	0	0%
Health and Justice - Police custody suite	0	0%
Hospital Pharmacy	0	0%
Mental Health - hospital based	1	2.78%
Mental Health - community based	4	11.11%
Hospice	0	0%
Ministry of Defence	0	0%
Ophthalmology	1	2.78%
Other	1	2.78%
Primary Care Provider	1	2.78%
Social Care Provider	0	0%
Specialist centre	1	2.78%
Substance misuse	0	0%
Urgent Treatment Centre	0	0%
Not Answered	0	0%

Other:

There were **2** responses to this part of the question.

Question 3: What is your specialty?

Specialty

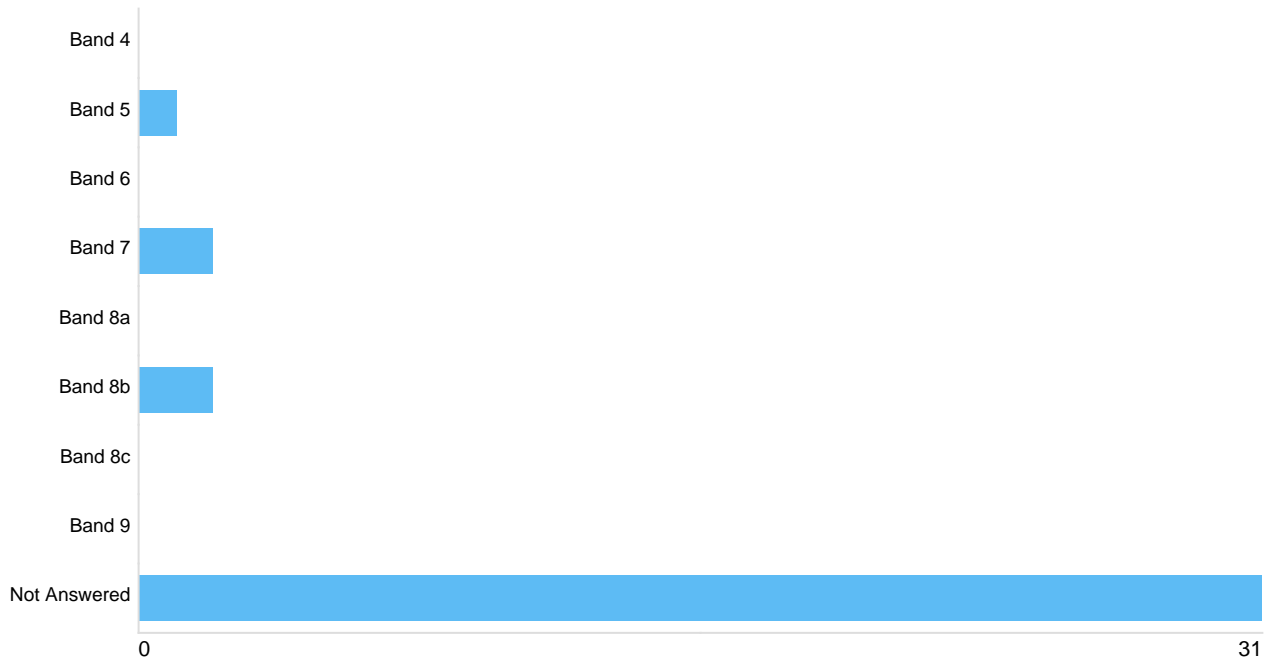
There were **36** responses to this part of the question.

Question 4: What is your role?

Role

There were **36** responses to this part of the question.

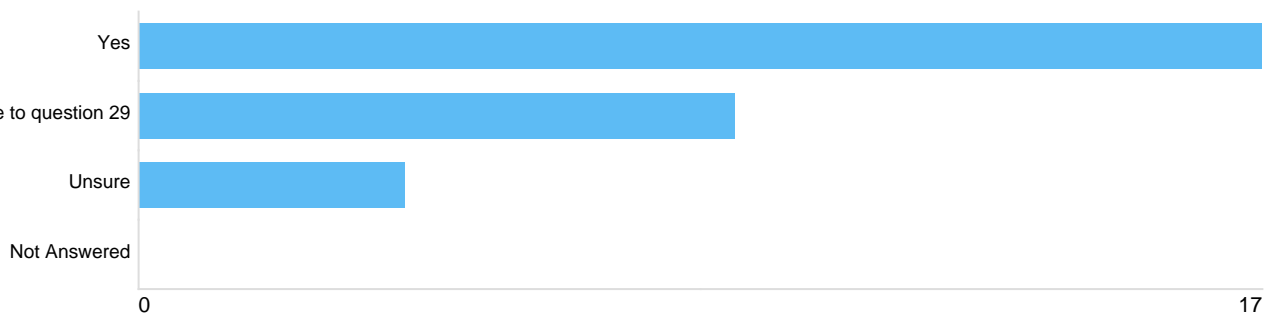
Band



Option	Total	Percent
Band 4	0	0%
Band 5	1	2.78%
Band 6	0	0%
Band 7	2	5.56%
Band 8a	0	0%
Band 8b	2	5.56%
Band 8c	0	0%
Band 9	0	0%
Not Answered	31	86.11%

Question 5: Have you ever viewed any SCRs with Additional Information?

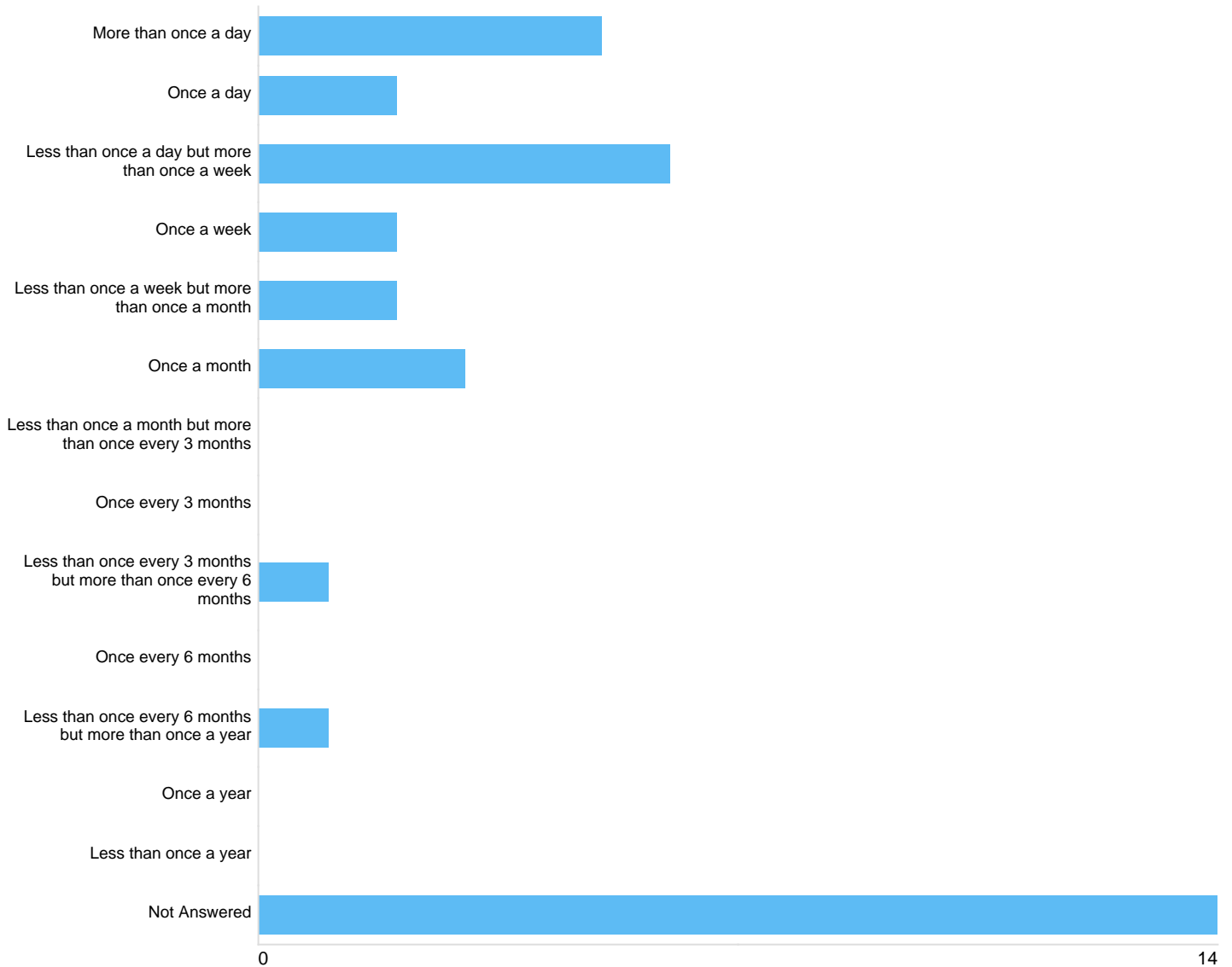
Viewed AI



Option	Total	Percent
Yes	17	47.22%
No - please move to question 29	9	25.00%
Unsure	4	11.11%
Not Answered	0	0%

Question 6: How frequently do you view SCRs with Additional Information on average?

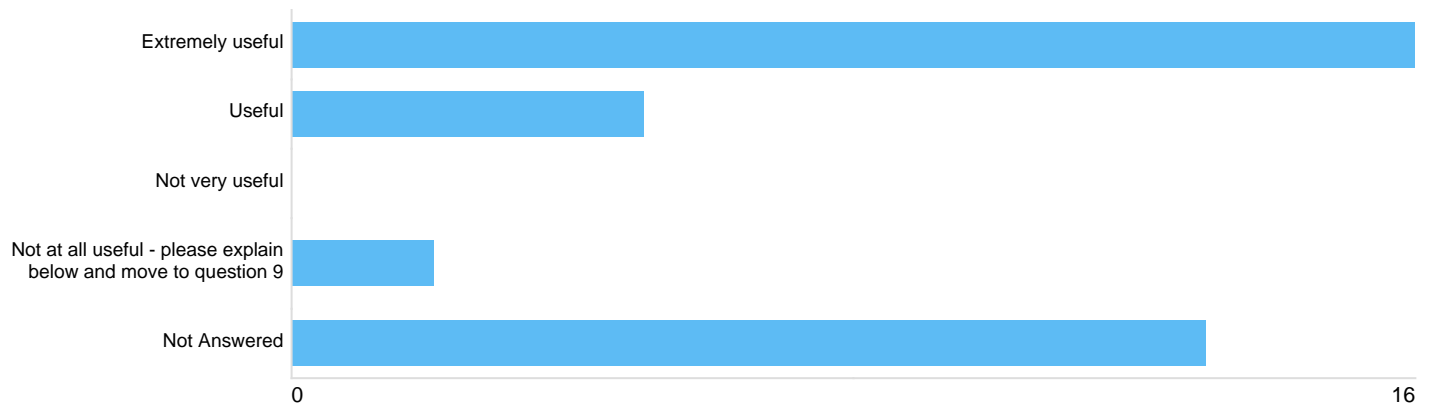
Frequency AI viewed



Option	Total	Percent
More than once a day	5	13.89%
Once a day	2	5.56%
Less than once a day but more than once a week	6	16.67%
Once a week	2	5.56%
Less than once a week but more than once a month	2	5.56%
Once a month	3	8.33%
Less than once a month but more than once every 3 months	0	0%
Once every 3 months	0	0%
Less than once every 3 months but more than once every 6 months	1	2.78%
Once every 6 months	0	0%
Less than once every 6 months but more than once a year	1	2.78%
Once a year	0	0%
Less than once a year	0	0%
Not Answered	14	38.89%

Question 7: How useful have you found viewing the Additional Information within SCRs?

SCRAI Usefulness



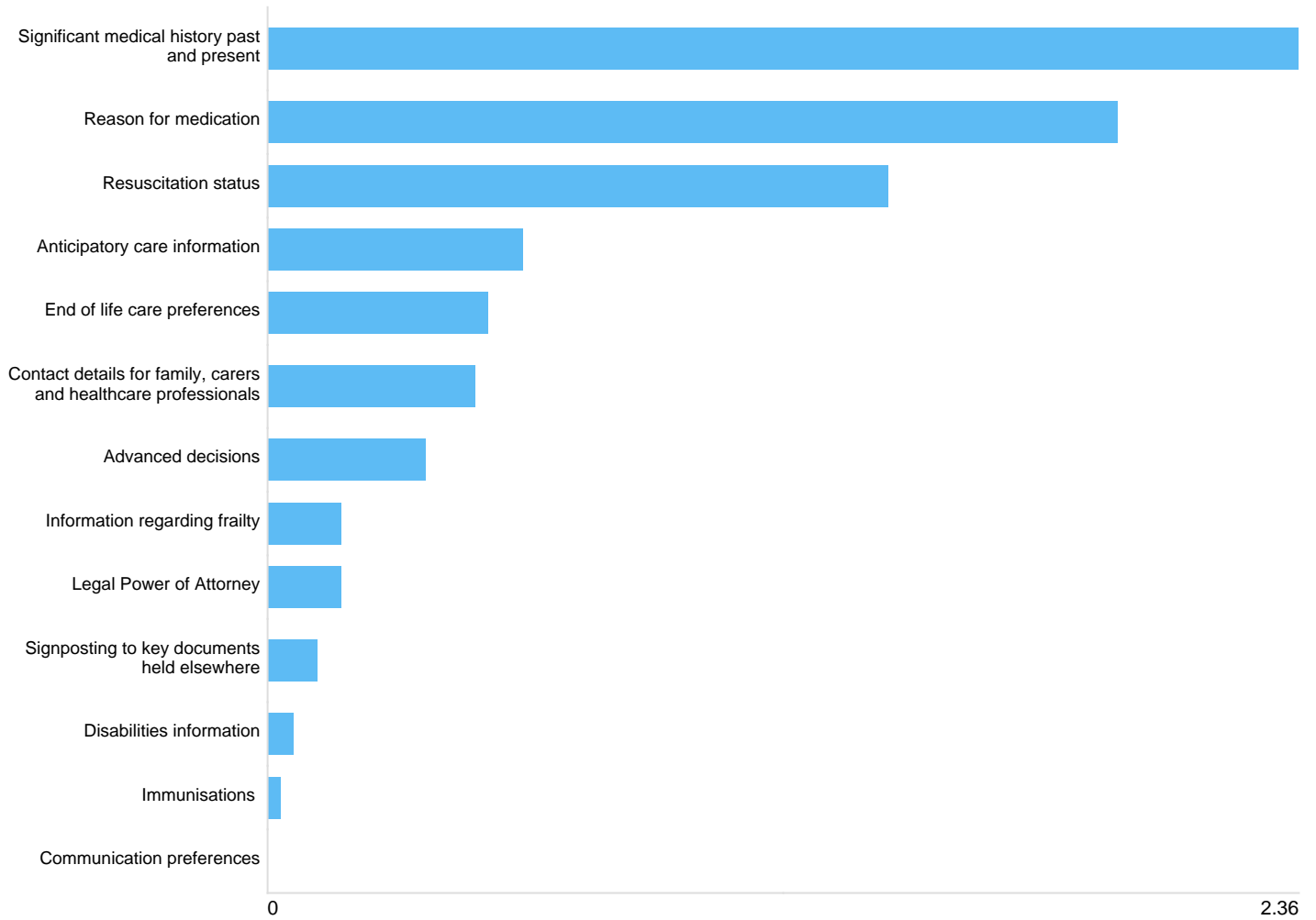
Option	Total	Percent
Extremely useful	16	44.44%
Useful	5	13.89%
Not very useful	0	0%
Not at all useful - please explain below and move to question 9	2	5.56%
Not Answered	13	36.11%

Please explain why you answered "Not at all useful":

There were 5 responses to this part of the question.

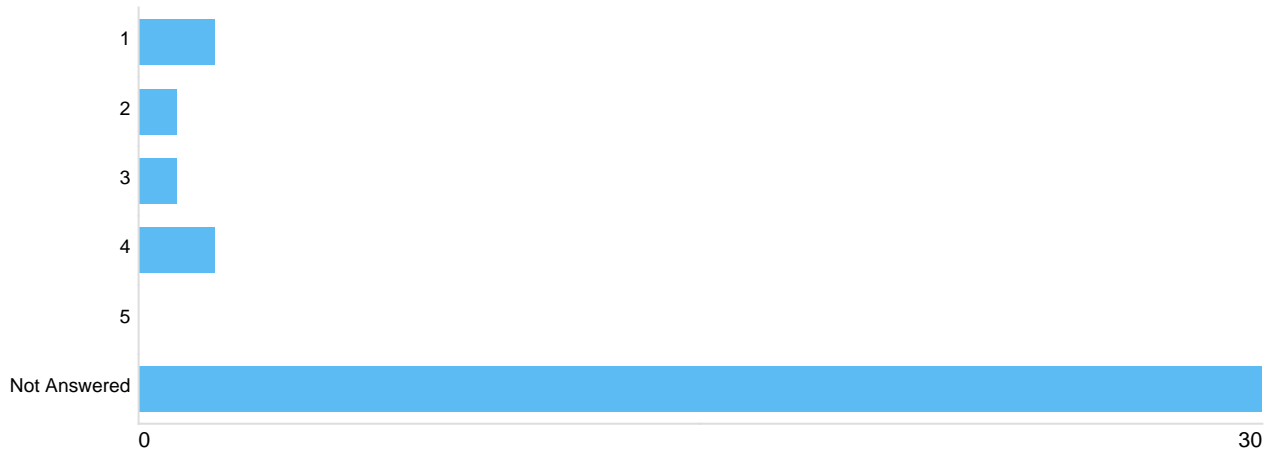
Question 8: Thinking about the information you've obtained from specific SCRs in the past, what information have you found the most useful? Please select up to 5 from the choices below, with 1 being the most useful:

Ranking of 'Ranked in order of importance (1 most useful)'



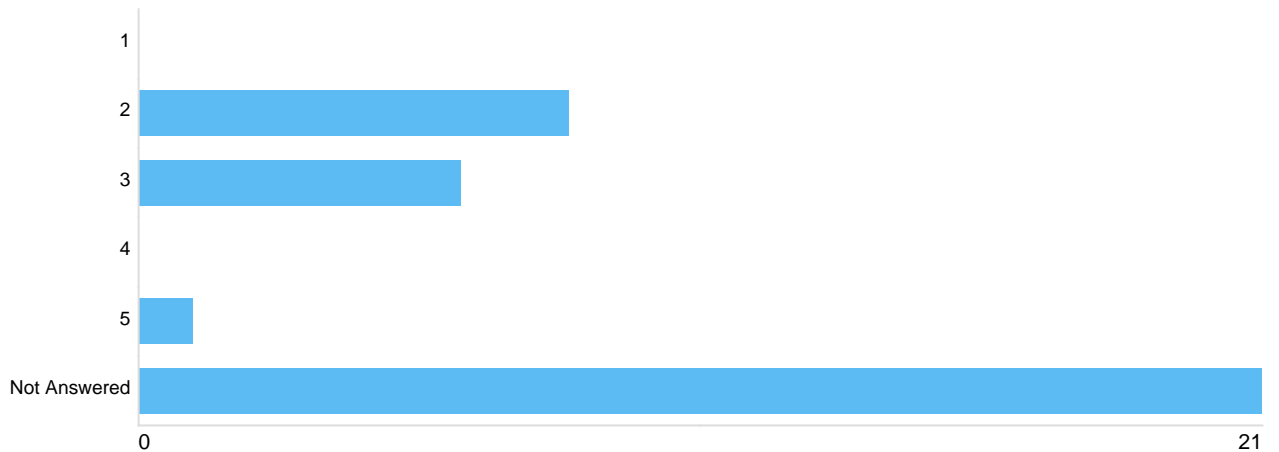
Item	Ranking
Significant medical history past and present	2.36
Reason for medication	1.94
Resuscitation status	1.42
Anticipatory care information	0.58
End of life care preferences	0.50
Contact details for family, carers and healthcare professionals	0.47
Advanced decisions	0.36
Information regarding frailty	0.17
Legal Power of Attorney	0.17
Signposting to key documents held elsewhere	0.11
Disabilities information	0.06
Immunisations	0.03
Communication preferences	0.00

Ranked in order of importance (1 most useful) - Anticipatory care information



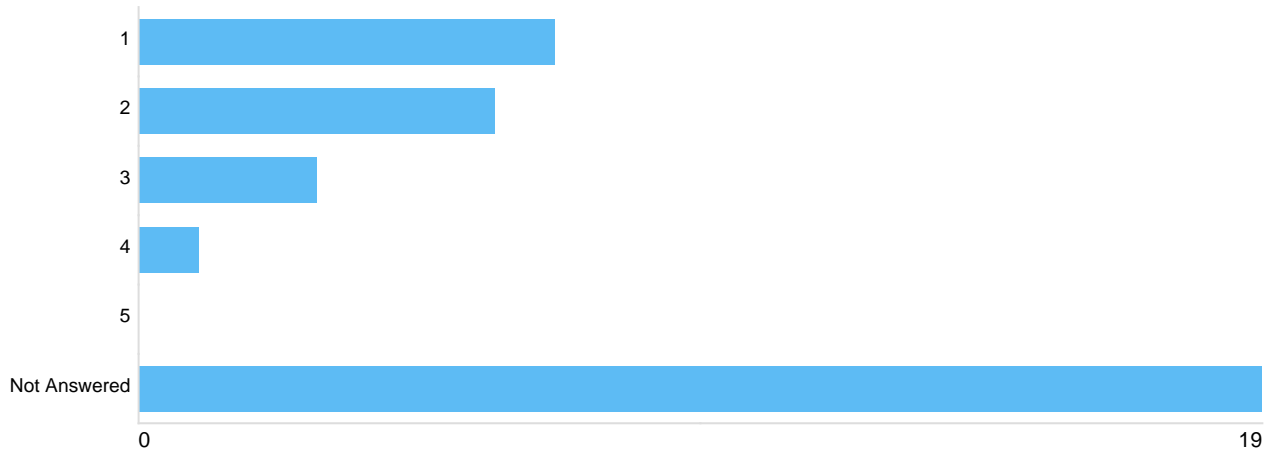
Option	Total	Percent
1	2	5.56%
2	1	2.78%
3	1	2.78%
4	2	5.56%
5	0	0%
Not Answered	30	83.33%

Ranked in order of importance (1 most useful) - Resuscitation status



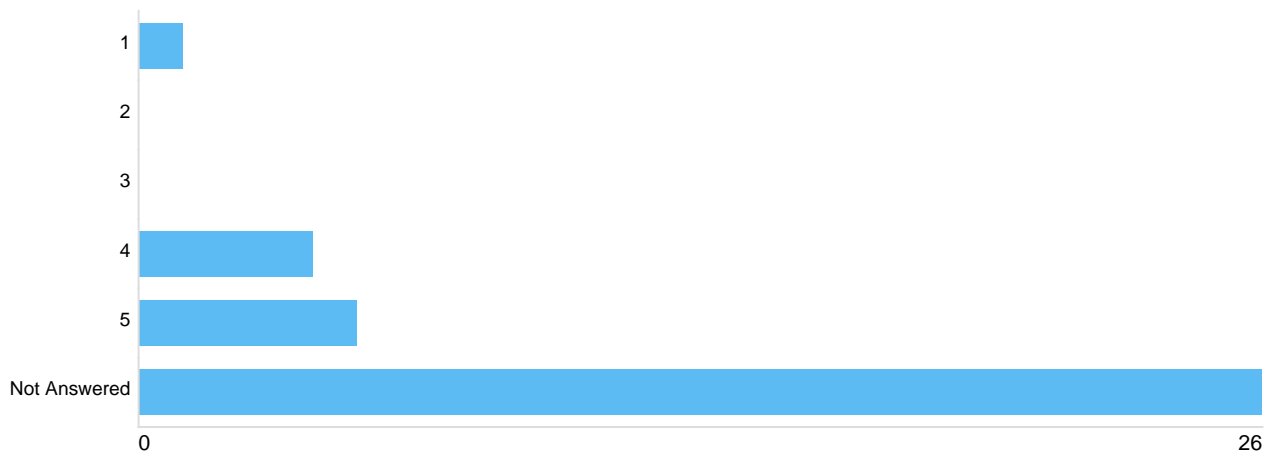
Option	Total	Percent
1	0	0%
2	8	22.22%
3	6	16.67%
4	0	0%
5	1	2.78%
Not Answered	21	58.33%

Ranked in order of importance (1 most useful) - Reason for medication



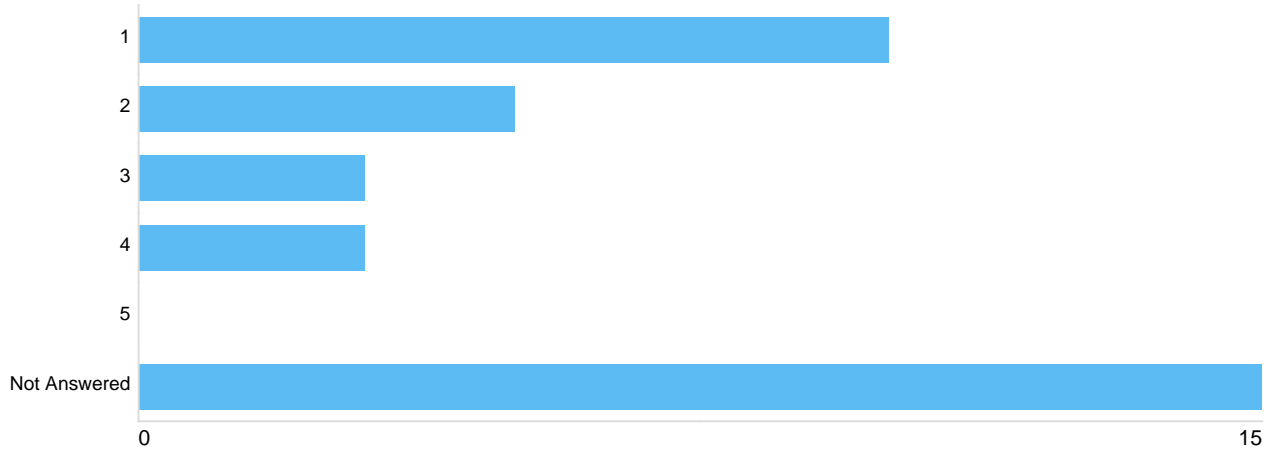
Option	Total	Percent
1	7	19.44%
2	6	16.67%
3	3	8.33%
4	1	2.78%
5	0	0%
Not Answered	19	52.78%

Ranked in order of importance (1 most useful) - End of life care preferences



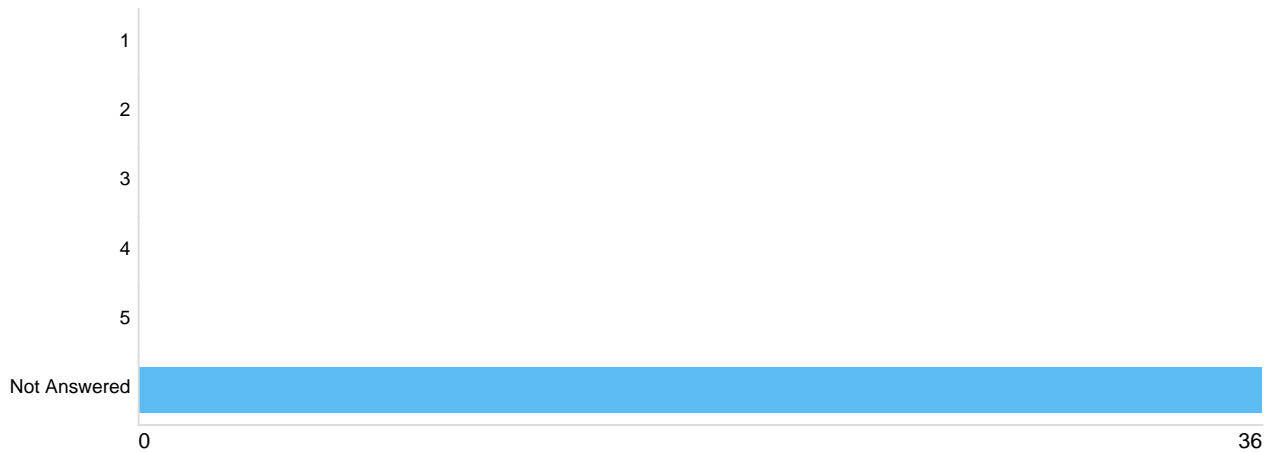
Option	Total	Percent
1	1	2.78%
2	0	0%
3	0	0%
4	4	11.11%
5	5	13.89%
Not Answered	26	72.22%

Ranked in order of importance (1 most useful) - Significant medical history past and present



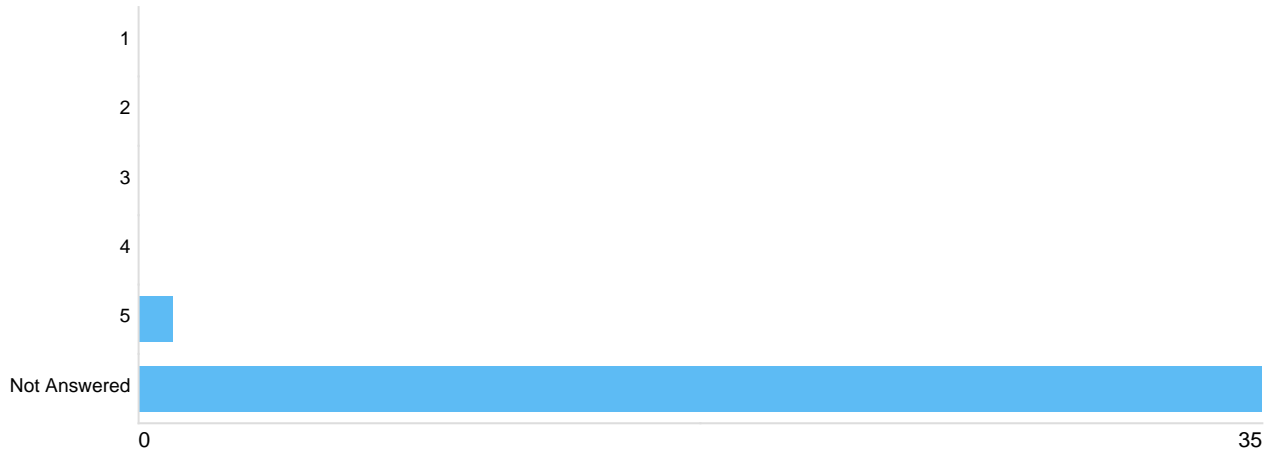
Option	Total	Percent
1	10	27.78%
2	5	13.89%
3	3	8.33%
4	3	8.33%
5	0	0%
Not Answered	15	41.67%

Ranked in order of importance (1 most useful) - Communication preferences



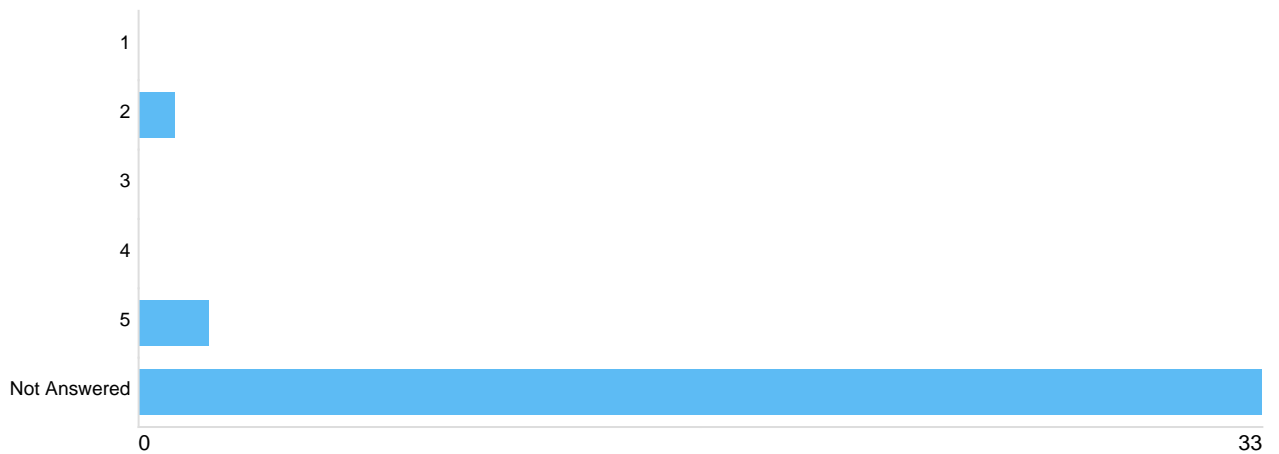
Option	Total	Percent
1	0	0%
2	0	0%
3	0	0%
4	0	0%
5	0	0%
Not Answered	36	100.00%

Ranked in order of importance (1 most useful) - Immunisations



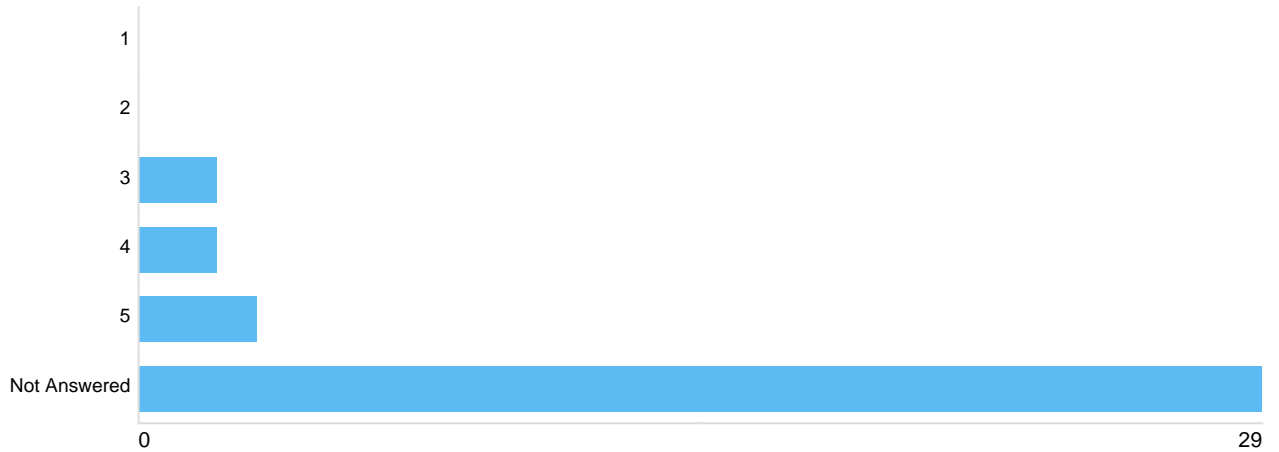
Option	Total	Percent
1	0	0%
2	0	0%
3	0	0%
4	0	0%
5	1	2.78%
Not Answered	35	97.22%

Ranked in order of importance (1 most useful) - Information regarding frailty



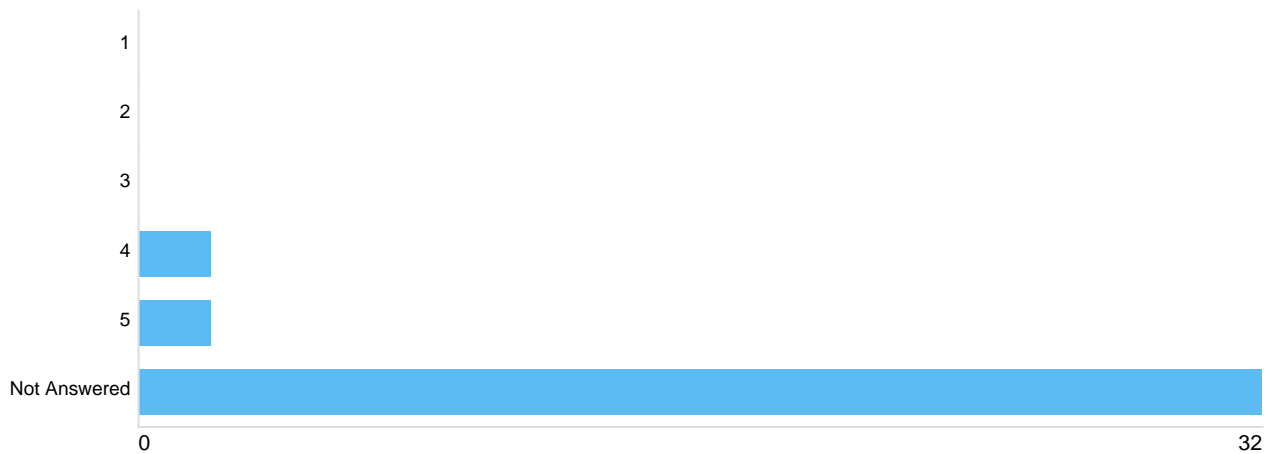
Option	Total	Percent
1	0	0%
2	1	2.78%
3	0	0%
4	0	0%
5	2	5.56%
Not Answered	33	91.67%

Ranked in order of importance (1 most useful) - Advanced decisions



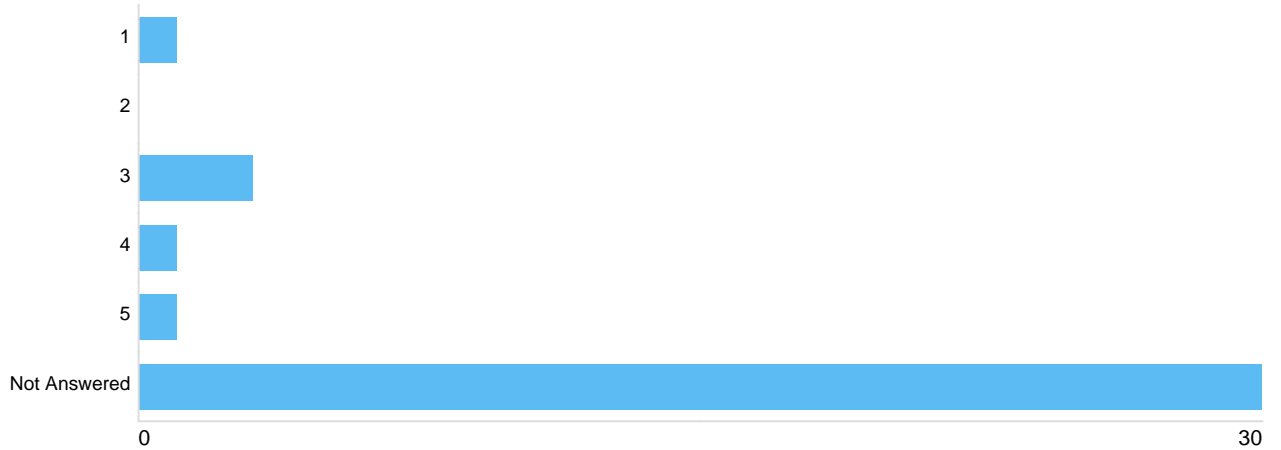
Option	Total	Percent
1	0	0%
2	0	0%
3	2	5.56%
4	2	5.56%
5	3	8.33%
Not Answered	29	80.56%

Ranked in order of importance (1 most useful) - Legal Power of Attorney



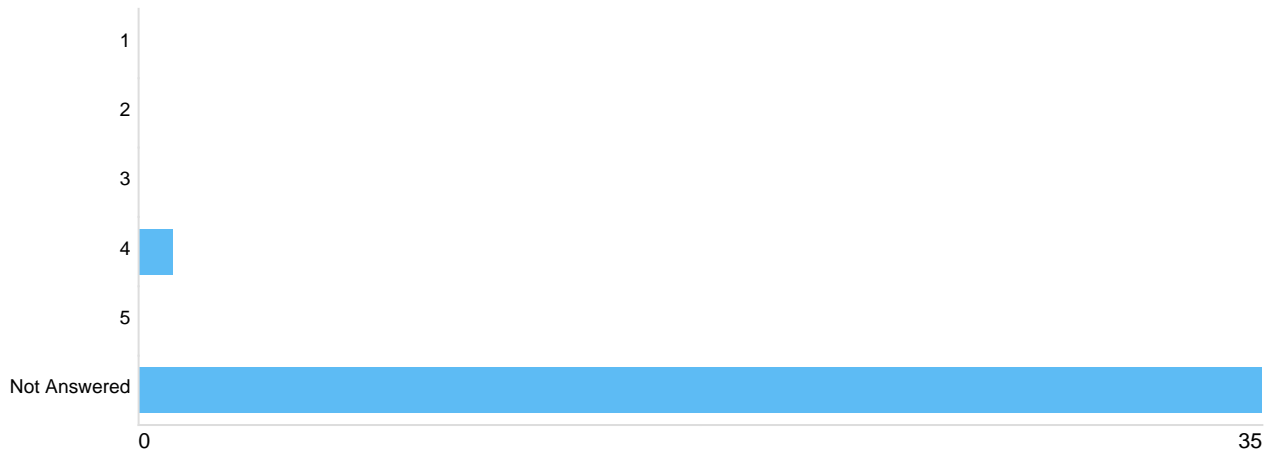
Option	Total	Percent
1	0	0%
2	0	0%
3	0	0%
4	2	5.56%
5	2	5.56%
Not Answered	32	88.89%

Ranked in order of importance (1 most useful) - Contact details for family, carers and healthcare professionals



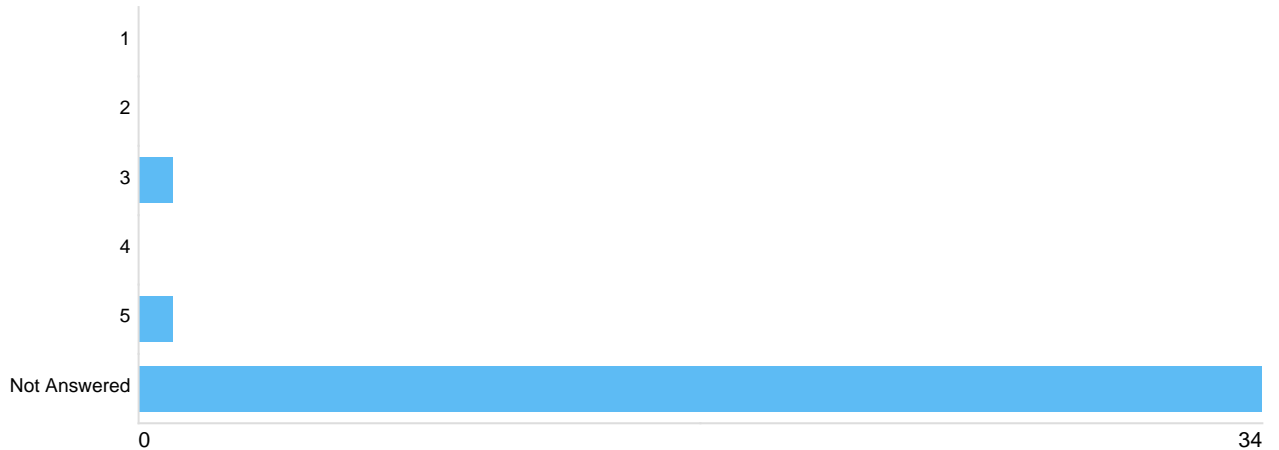
Option	Total	Percent
1	1	2.78%
2	0	0%
3	3	8.33%
4	1	2.78%
5	1	2.78%
Not Answered	30	83.33%

Ranked in order of importance (1 most useful) - Disabilities information



Option	Total	Percent
1	0	0%
2	0	0%
3	0	0%
4	1	2.78%
5	0	0%
Not Answered	35	97.22%

Ranked in order of importance (1 most useful) - Signposting to key documents held elsewhere



Option	Total	Percent
1	0	0%
2	0	0%
3	1	2.78%
4	0	0%
5	1	2.78%
Not Answered	34	94.44%

Please explain the reason(s) for your highest ranking:

There were 15 responses to this part of the question.

Question 9: When viewing Additional Information in the SCR do you usually need to spend more time per patient?

Disbenefit



Option	Total	Percent
Yes - please explain below	7	19.44%
No - please explain below and move to question 12	10	27.78%
Unsure	6	16.67%
Not Answered	13	36.11%

If you answered "Yes", was spending this time beneficial to your patient care?

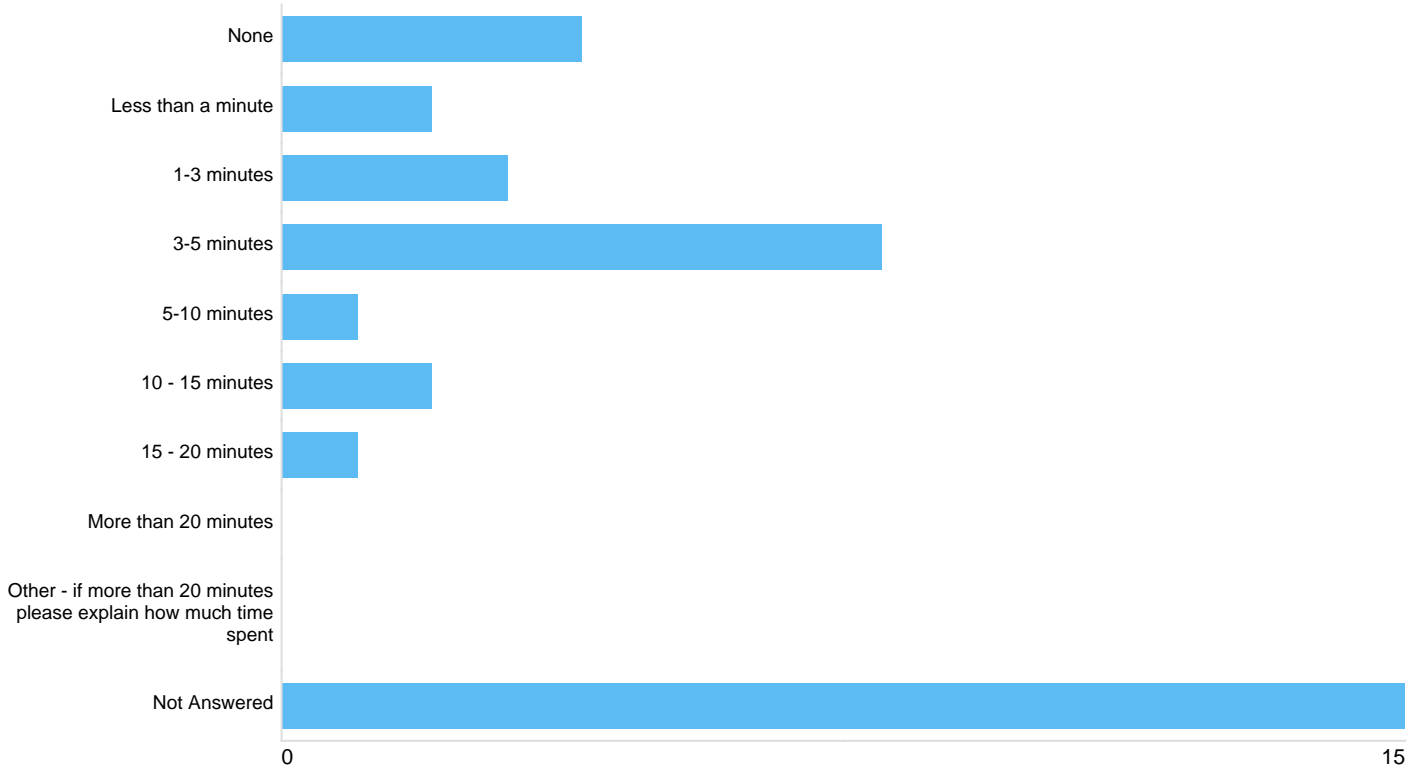
There were 13 responses to this part of the question.

Please explain why you answered "No":

There were 4 responses to this part of the question.

Question 10: How much more time have you spent per patient due to viewing the Additional Information? Please provide approximate additional time spent in minutes per patient:

Time added per patient



Option	Total	Percent
None	4	11.11%
Less than a minute	2	5.56%
1-3 minutes	3	8.33%
3-5 minutes	8	22.22%
5-10 minutes	1	2.78%
10 - 15 minutes	2	5.56%
15 - 20 minutes	1	2.78%
More than 20 minutes	0	0%
Other - if more than 20 minutes please explain how much time spent	0	0%
Not Answered	15	41.67%

Other - additional time spent over 20 minutes per patient:

There was 1 response to this part of the question.

Question 11: Has the use of the Additional Information helped you to make more effective use of your time?

More effective us of time with patients



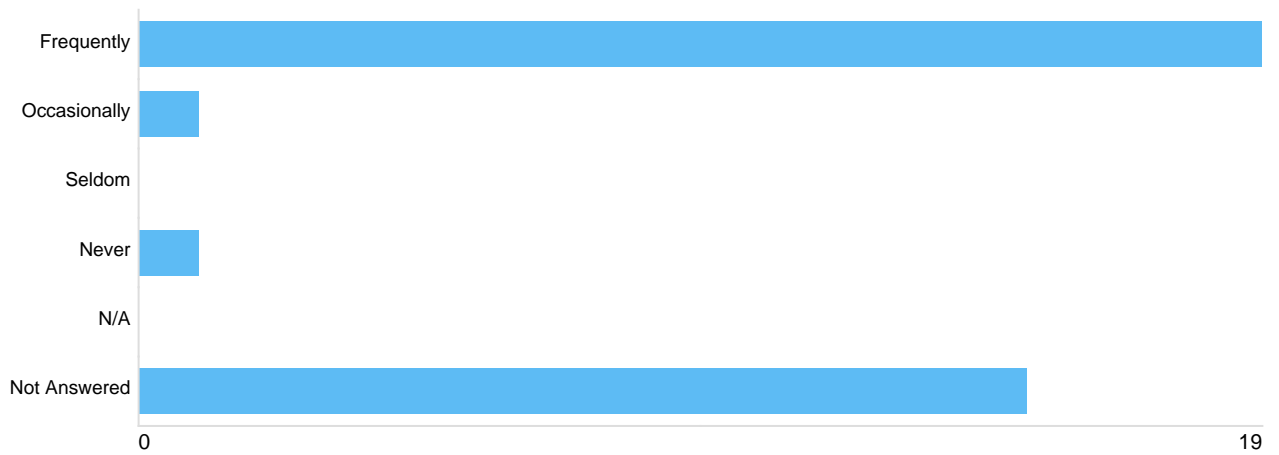
Option	Total	Percent
Yes	18	50.00%
No - please explain below and move to question 14	2	5.56%
Unsure	2	5.56%
Not Answered	14	38.89%

If you answered "No" please explain:

There were 3 responses to this part of the question.

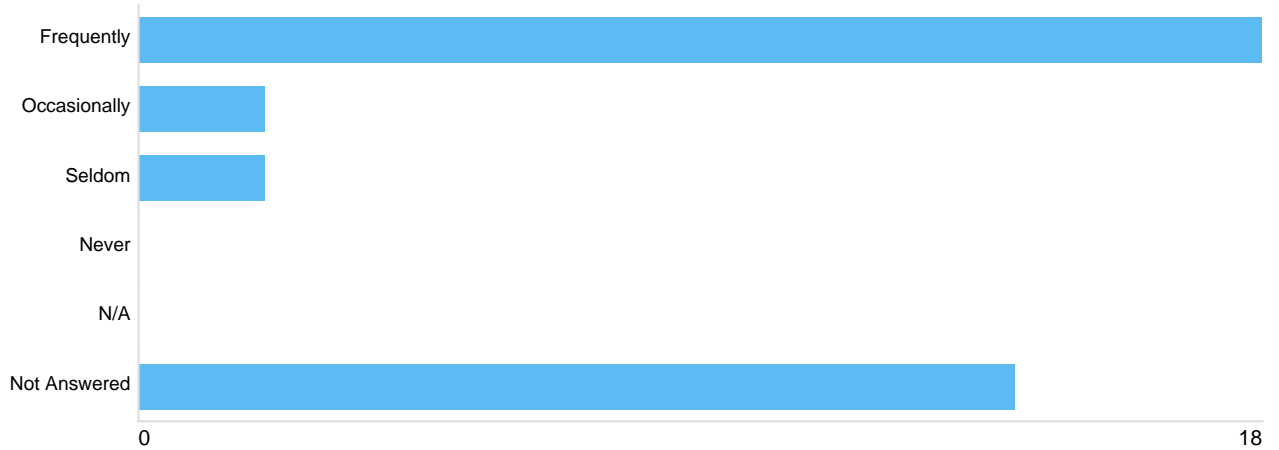
Question 12: How has use of the Additional Information helped you to make more effective use of your time?

use of time - Reduced time finding information



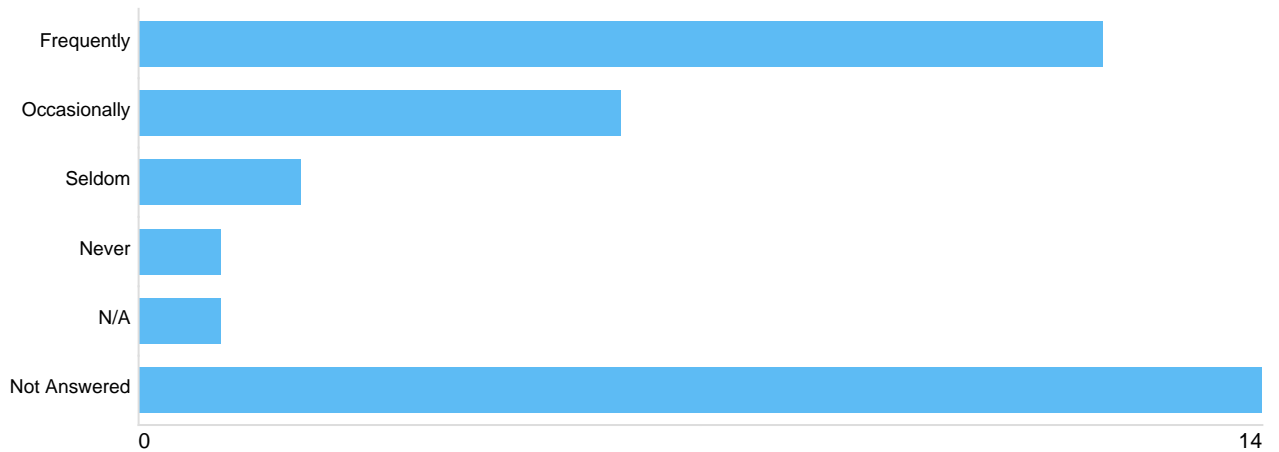
Option	Total	Percent
Frequently	19	52.78%
Occasionally	1	2.78%
Seldom	0	0%
Never	1	2.78%
N/A	0	0%
Not Answered	15	41.67%

use of time - Reduced the number of calls to GP Practices or other healthcare professionals when planning care



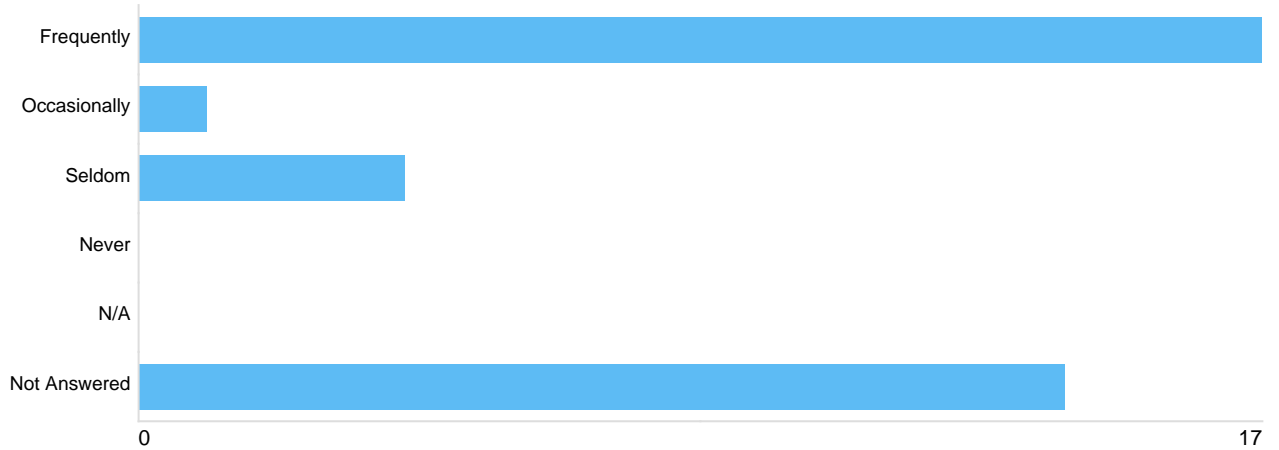
Option	Total	Percent
Frequently	18	50.00%
Occasionally	2	5.56%
Seldom	2	5.56%
Never	0	0%
N/A	0	0%
Not Answered	14	38.89%

use of time - Reduced assessment time



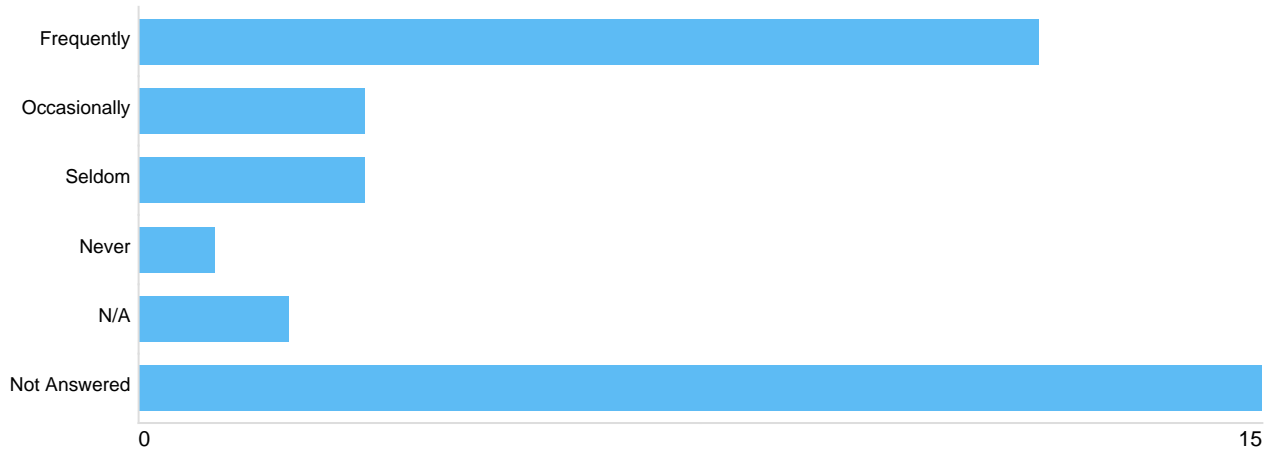
Option	Total	Percent
Frequently	12	33.33%
Occasionally	6	16.67%
Seldom	2	5.56%
Never	1	2.78%
N/A	1	2.78%
Not Answered	14	38.89%

use of time - Supported decision making



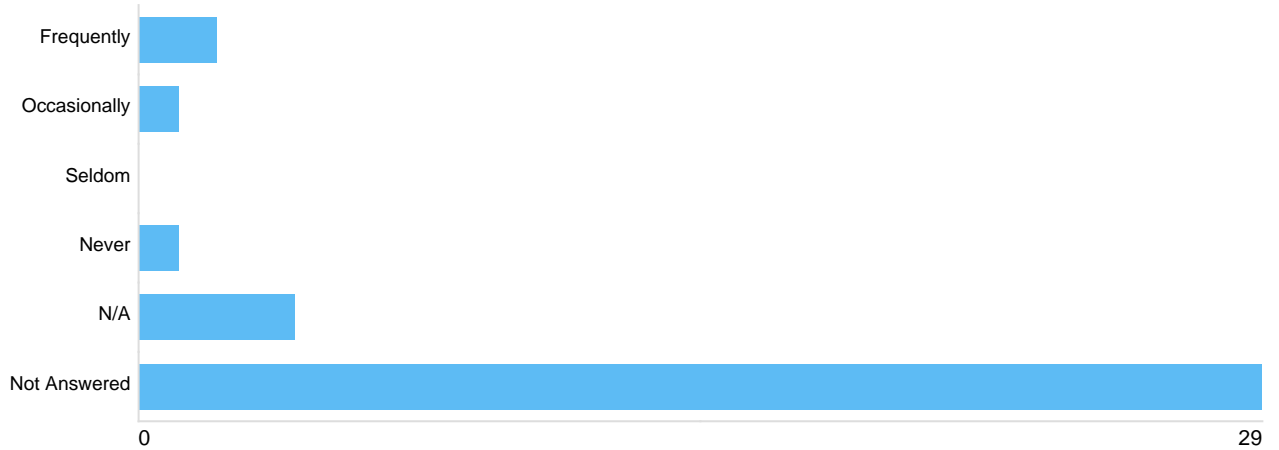
Option	Total	Percent
Frequently	17	47.22%
Occasionally	1	2.78%
Seldom	4	11.11%
Never	0	0%
N/A	0	0%
Not Answered	14	38.89%

use of time - Avoided referral to another healthcare professional



Option	Total	Percent
Frequently	12	33.33%
Occasionally	3	8.33%
Seldom	3	8.33%
Never	1	2.78%
N/A	2	5.56%
Not Answered	15	41.67%

use of time - Other (please add comment below)



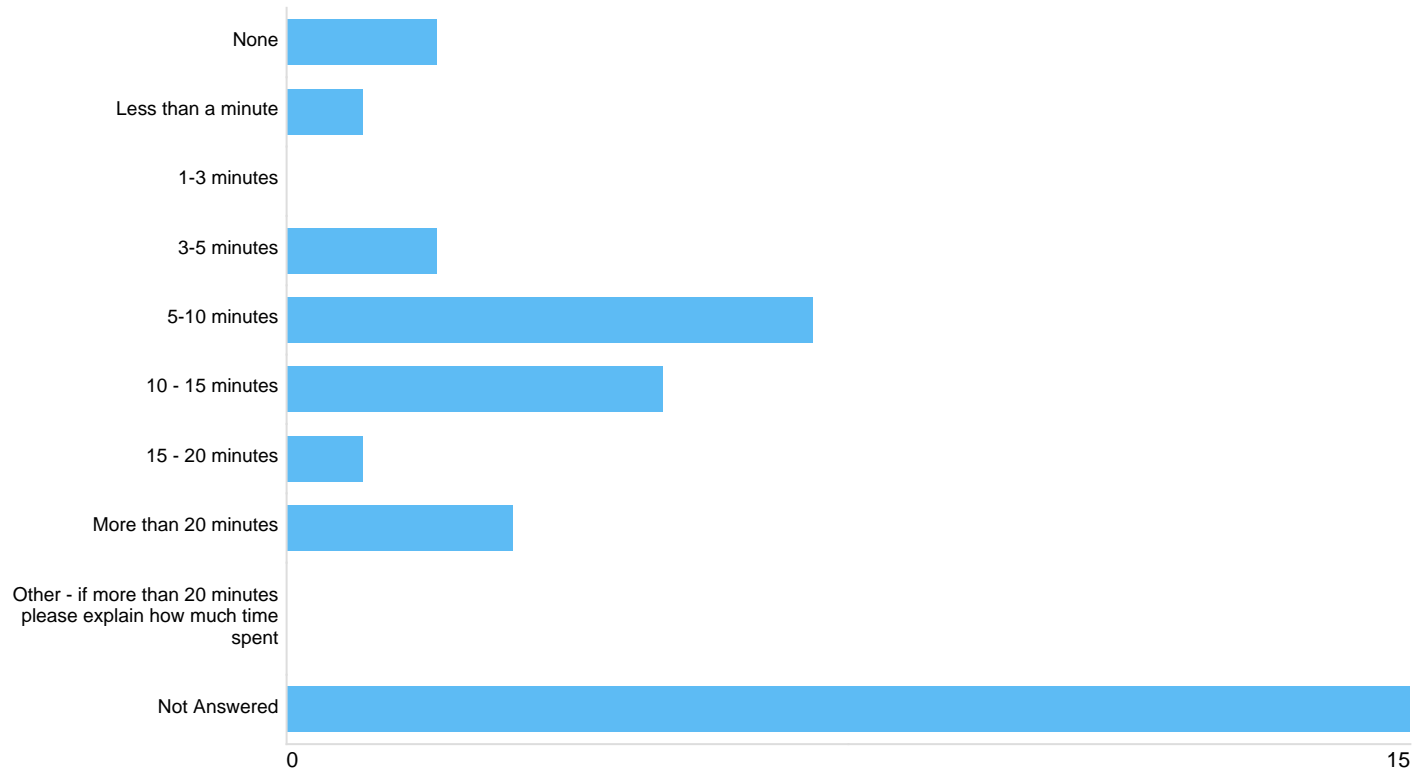
Option	Total	Percent
Frequently	2	5.56%
Occasionally	1	2.78%
Seldom	0	0%
Never	1	2.78%
N/A	4	11.11%
Not Answered	29	80.56%

Other:

There were **6** responses to this part of the question.

Question 13: When Additional Information was present in the SCR, approximately how much time did you save on average per patient?

Time saved in minutes/patient



Option	Total	Percent
None	2	5.56%
Less than a minute	1	2.78%
1-3 minutes	0	0%
3-5 minutes	2	5.56%
5-10 minutes	7	19.44%
10 - 15 minutes	5	13.89%
15 - 20 minutes	1	2.78%
More than 20 minutes	3	8.33%
Other - if more than 20 minutes please explain how much time spent	0	0%
Not Answered	15	41.67%

Time saved in minutes per patient

There was 1 response to this part of the question.

Question 14: Has viewing the Additional Information been beneficial to your patients?

Viewing beneficial to patients



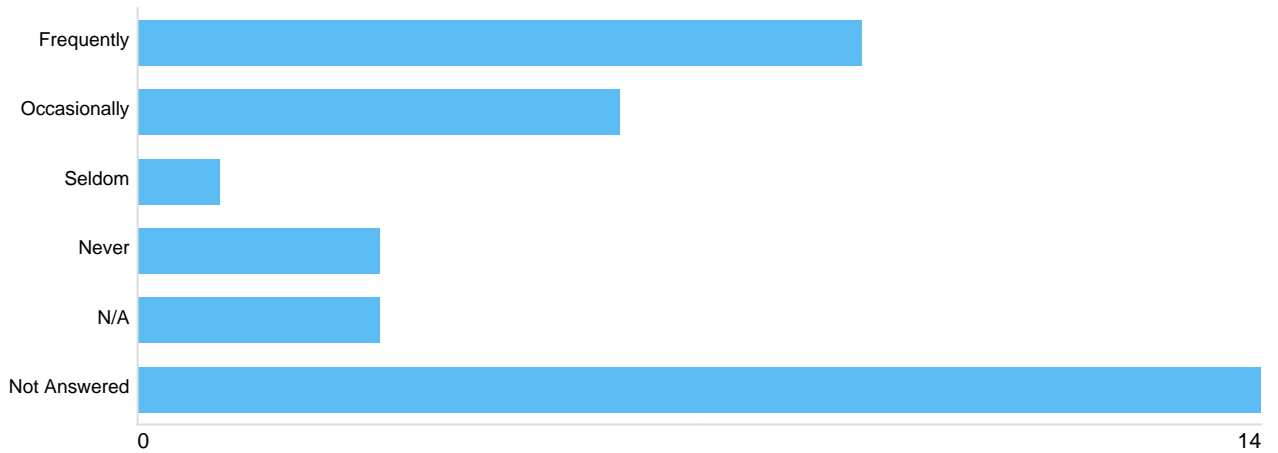
Option	Total	Percent
Yes	19	52.78%
No - please explain below and move to question 17	1	2.78%
Unsure	1	2.78%
Not Answered	15	41.67%

Please explain why you answered "No":

There were 3 responses to this part of the question.

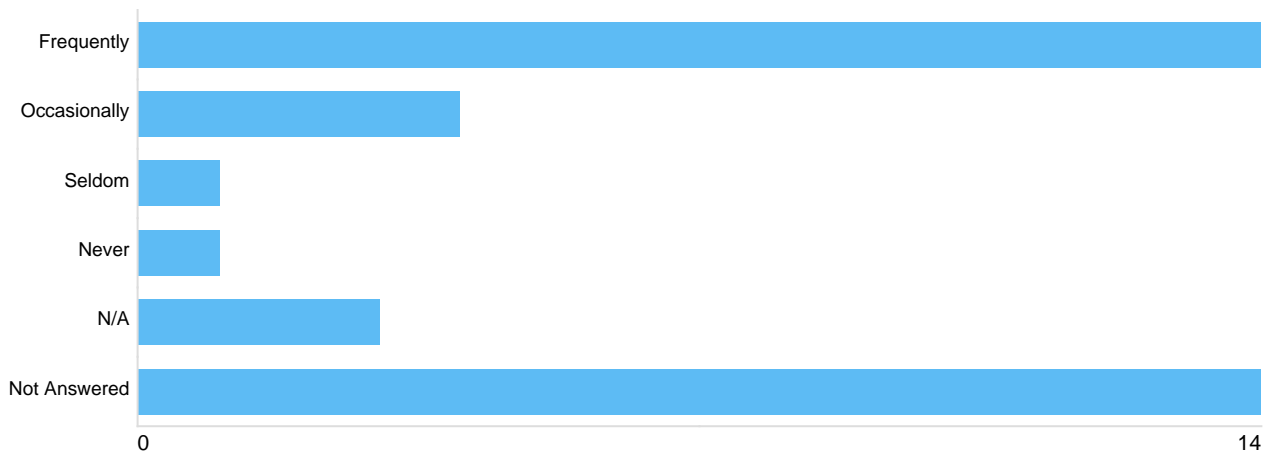
Question 15: Thinking about the information you've obtained from specific SCRs in the past, how has viewing the Additional Information been beneficial to your patients?

AI viewing pt benefits - Avoided an appointment with another healthcare professional



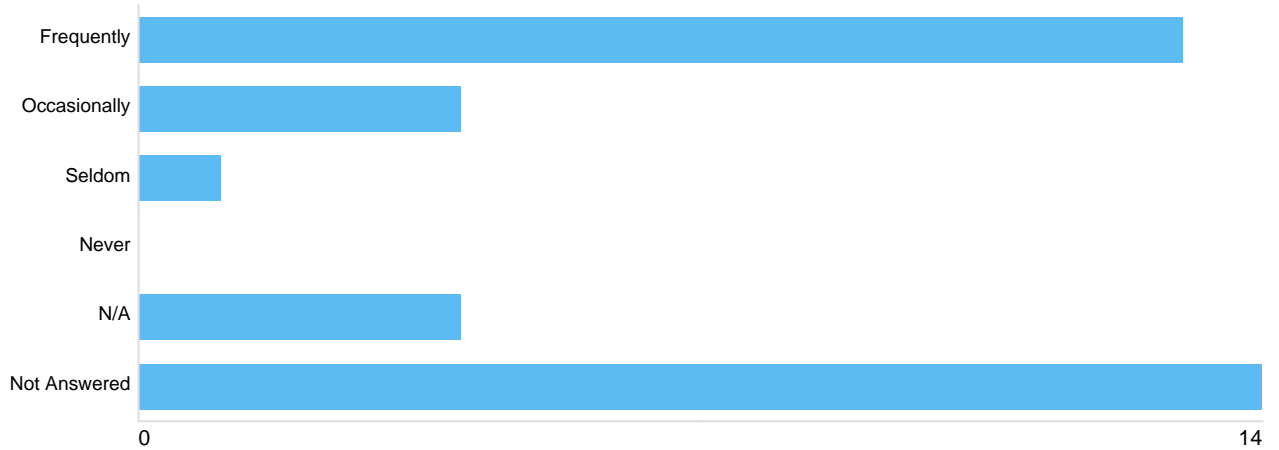
Option	Total	Percent
Frequently	9	25.00%
Occasionally	6	16.67%
Seldom	1	2.78%
Never	3	8.33%
N/A	3	8.33%
Not Answered	14	38.89%

AI viewing pt benefits - Avoided the need to remember or repeat information



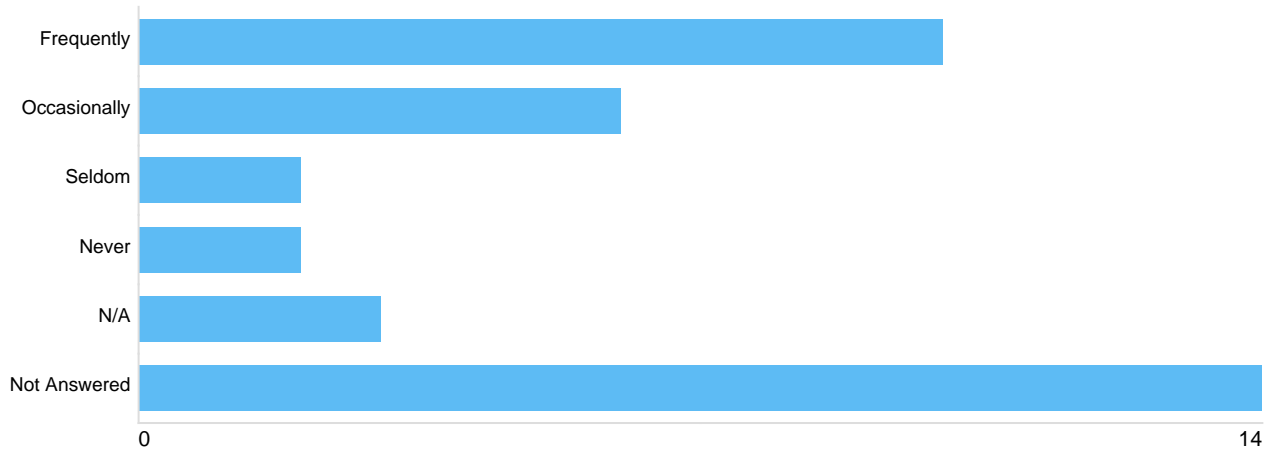
Option	Total	Percent
Frequently	14	38.89%
Occasionally	4	11.11%
Seldom	1	2.78%
Never	1	2.78%
N/A	3	8.33%
Not Answered	14	38.89%

AI viewing pt benefits - Ensured care carried out was aligned to their previously expressed wishes



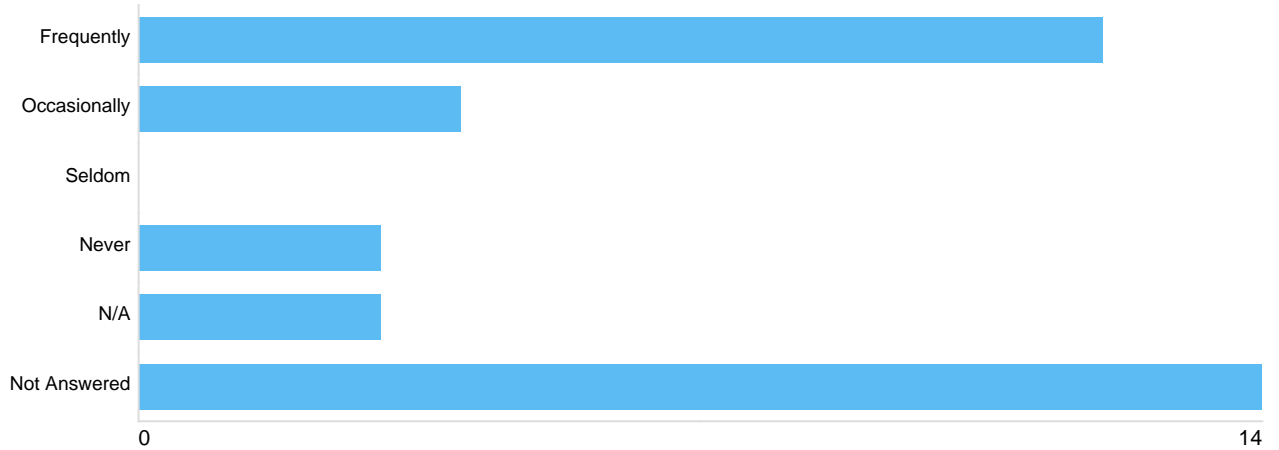
Option	Total	Percent
Frequently	13	36.11%
Occasionally	4	11.11%
Seldom	1	2.78%
Never	0	0%
N/A	4	11.11%
Not Answered	14	38.89%

AI viewing pt benefits - Supported the identification and avoidance of potential medication related harm



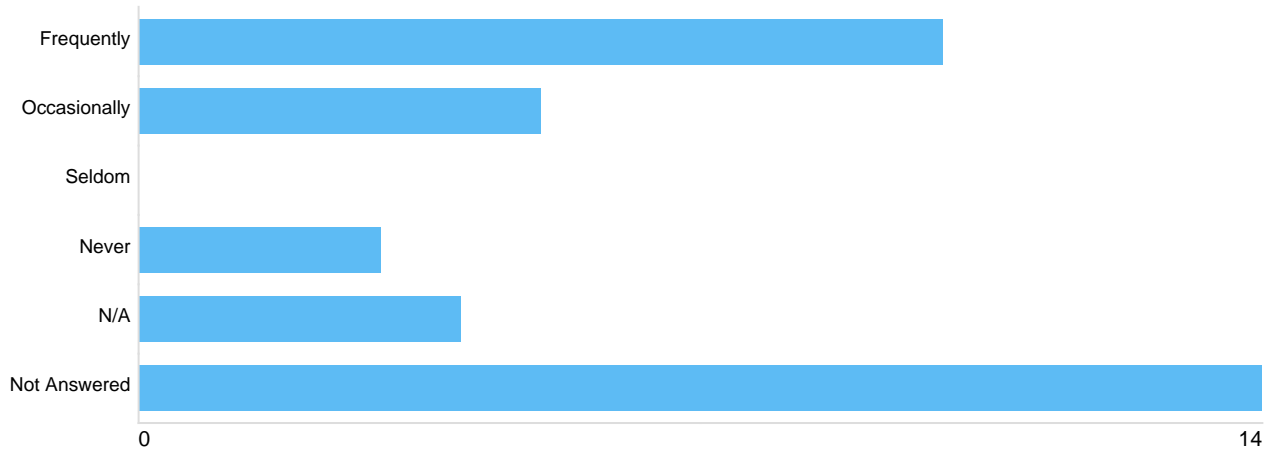
Option	Total	Percent
Frequently	10	27.78%
Occasionally	6	16.67%
Seldom	2	5.56%
Never	2	5.56%
N/A	3	8.33%
Not Answered	14	38.89%

AI viewing pt benefits - Supported decision making around discontinuation or changes to medication



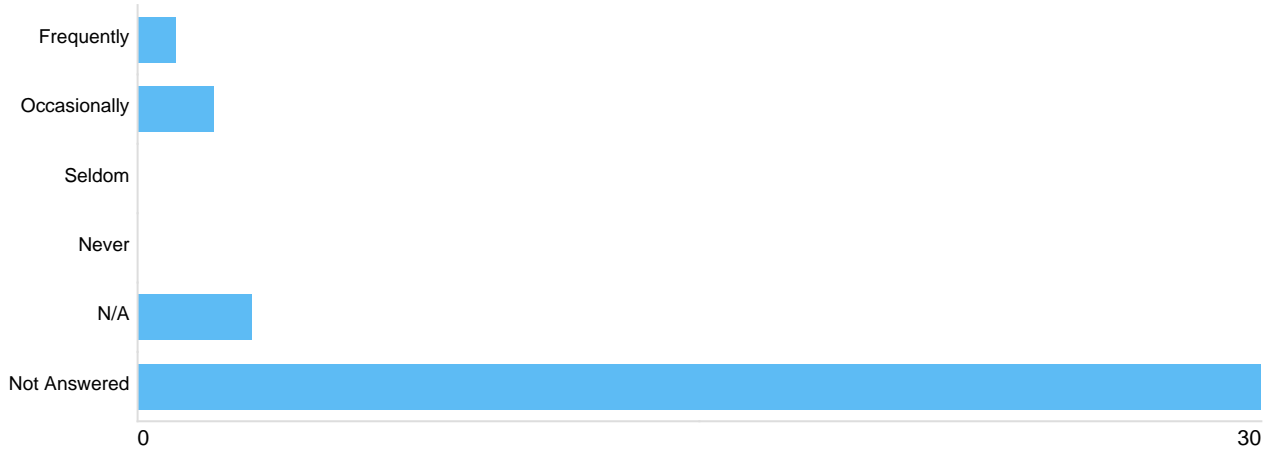
Option	Total	Percent
Frequently	12	33.33%
Occasionally	4	11.11%
Seldom	0	0%
Never	3	8.33%
N/A	3	8.33%
Not Answered	14	38.89%

AI viewing pt benefits - Supported tailoring of advice to increase patient understanding and promote self care



Option	Total	Percent
Frequently	10	27.78%
Occasionally	5	13.89%
Seldom	0	0%
Never	3	8.33%
N/A	4	11.11%
Not Answered	14	38.89%

All viewing pt benefits - Other (please add comments below)



Option	Total	Percent
Frequently	1	2.78%
Occasionally	2	5.56%
Seldom	0	0%
Never	0	0%
N/A	3	8.33%
Not Answered	30	83.33%

Other:

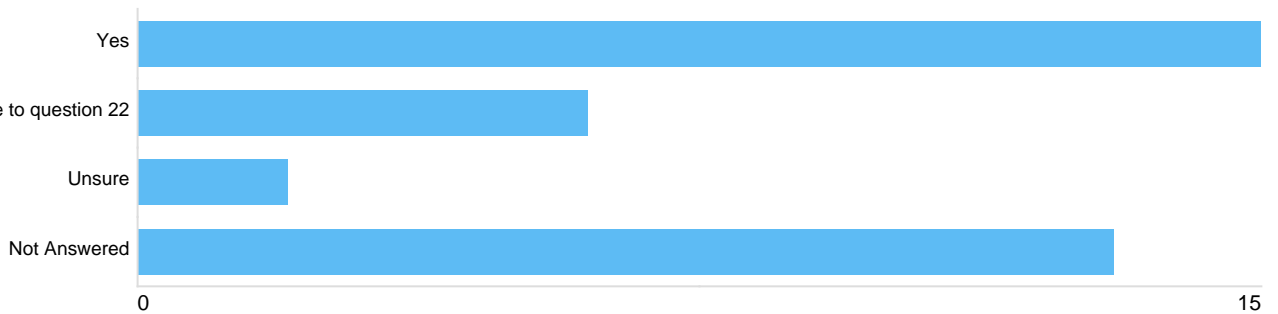
There was 1 response to this part of the question.

If you selected "Avoided an appointment" what role would the appointment have been made with?

There were 4 responses to this part of the question.

Question 16: Have you viewed any Summary Care Records which show the 'Reason for Medication'?

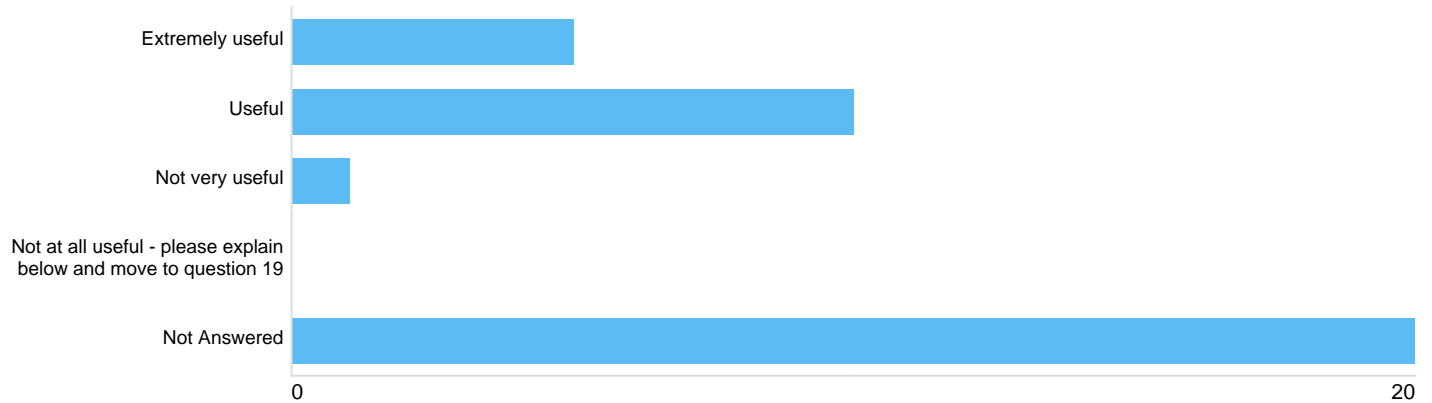
Viewed reason for medication



Option	Total	Percent
Yes	15	41.67%
No - please move to question 22	6	16.67%
Unsure	2	5.56%
Not Answered	13	36.11%

Question 17: Has viewing the 'Reason for Medication' been useful in avoiding potential harm to patients?

Reason for medication avoiding risk



Option	Total	Percent
Extremely useful	5	13.89%
Useful	10	27.78%
Not very useful	1	2.78%
Not at all useful - please explain below and move to question 19	0	0%
Not Answered	20	55.56%

Please explain why you answered "Not at all useful":

There were 0 responses to this part of the question.

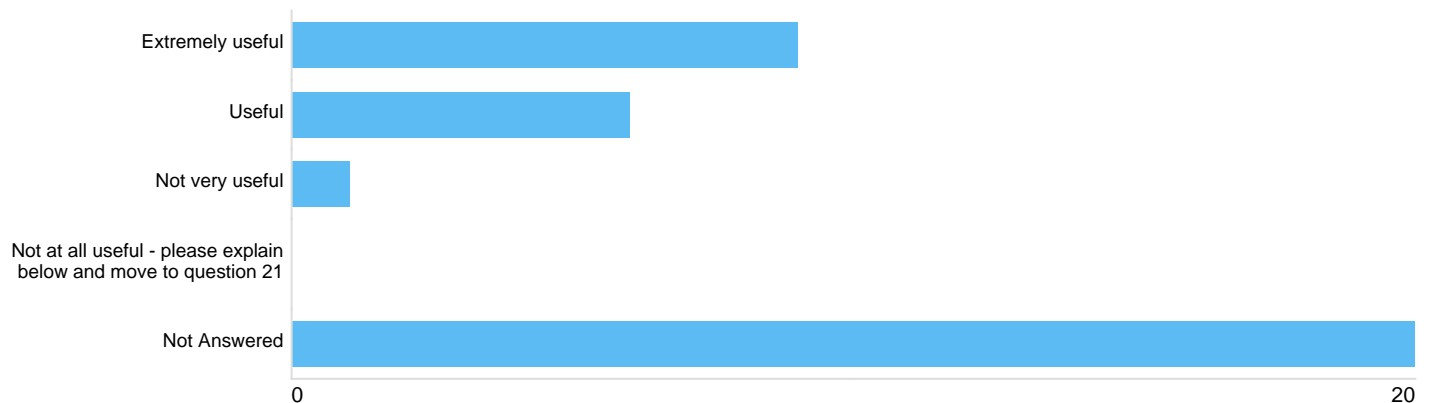
Question 18: Please provide anonymised examples of where potential harm was avoided through viewing the 'Reason for Medication':

Avoidance of harm examples (freetext)

There were 9 responses to this part of the question.

Question 19: Has viewing the 'Reason for Medication' supported your understanding of the patient and/or the planning of their ongoing care?

Usefulness reason for medication



Option	Total	Percent
Extremely useful	9	25.00%
Useful	6	16.67%
Not very useful	1	2.78%
Not at all useful - please explain below and move to question 21	0	0%
Not Answered	20	55.56%

Please explain why you answered "Not at all useful":

There was 1 response to this part of the question.

Question 20: Please provide anonymised examples where the 'Reason for Medication' has supported your understanding of the patient and/or the planning of their ongoing care:

Examples:

There were 4 responses to this part of the question.

Question 21: Please describe if you have found viewing the 'Reason for Medication' useful for any other purpose:

reason for meds useful another purpose (freetext)

There were 5 responses to this part of the question.

Question 22: Have you viewed contact details through the SCR using this Additional Information section? NB Contacts including Next of kin and Historical Information including the Nominated Pharmacy are included as part of the Patient Demographic Information, not SCR or SCR Additional Information.

Used contacts



Option	Total	Percent
Yes	6	25.00%
No - please move to question 27	9	36.11%
Unsure	1	2.78%
Not Answered	13	36.11%

Question 23: Has viewing "Social and Personal Circumstances" been useful to you?

Usefulness of contact info



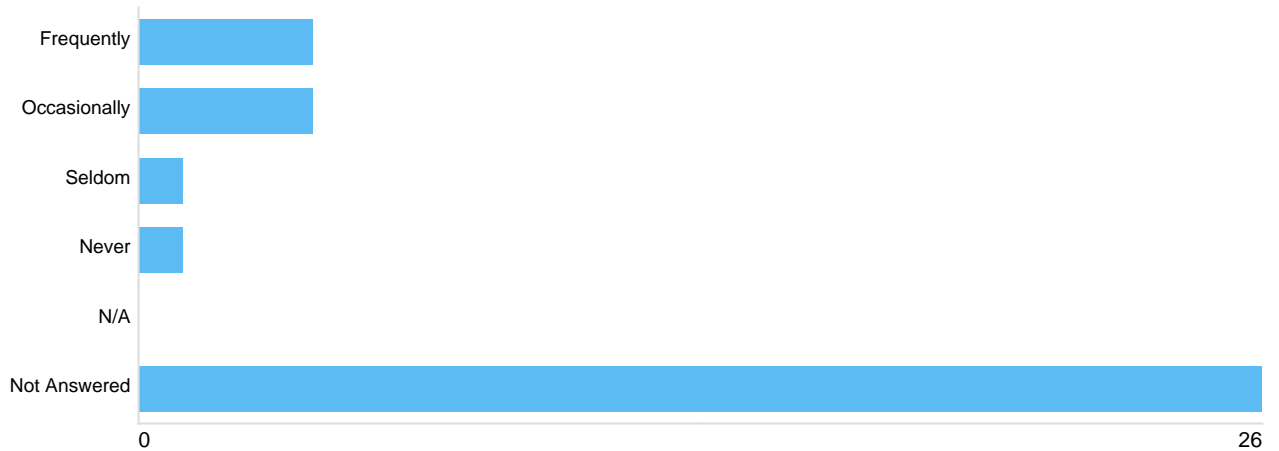
Option	Total	Percent
Extremely useful	5	13.89%
Useful	4	11.11%
Not very useful	2	5.56%
Not at all useful - please explain below and move to question 27	0	0%
Not Answered	25	69.44%

Please explain why you answered "Not at all useful":

There were **0** responses to this part of the question.

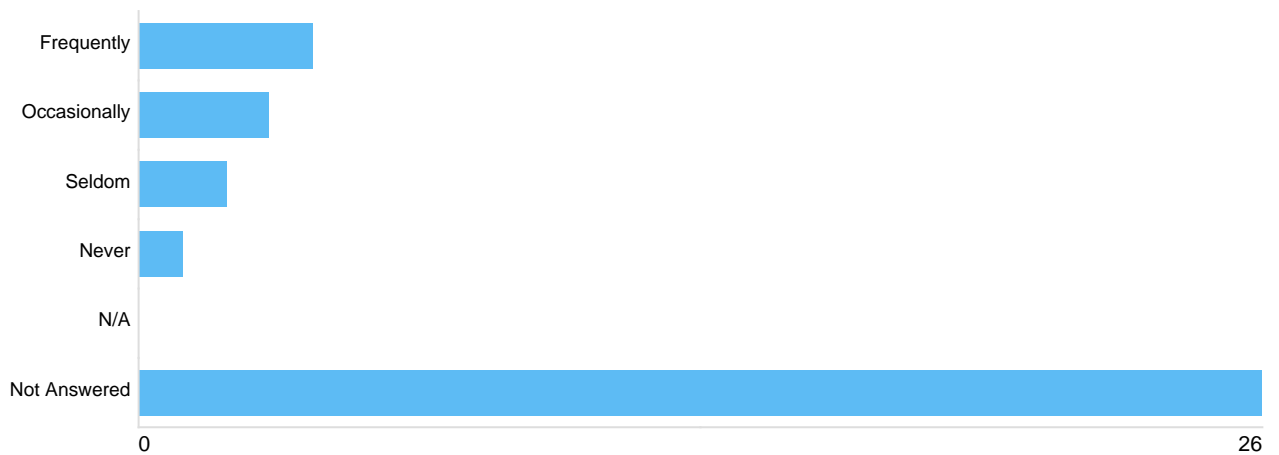
Question 24: How has viewing “Social and Personal Circumstances” been useful?

Contact info Useful? - Reduced the need to call GP practices and / or other care professionals



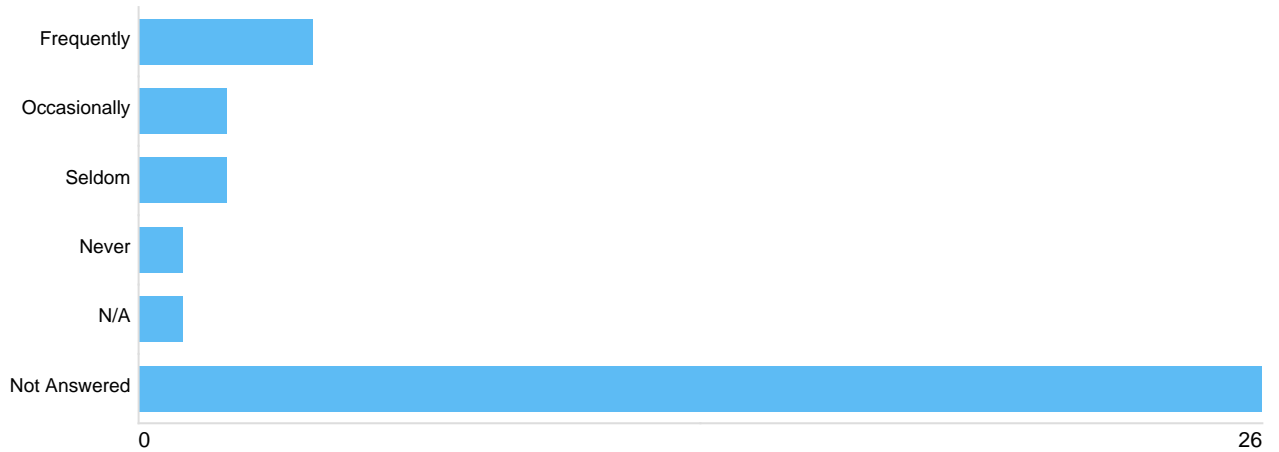
Option	Total	Percent
Frequently	4	11.11%
Occasionally	4	11.11%
Seldom	1	2.78%
Never	1	2.78%
N/A	0	0%
Not Answered	26	72.22%

Contact info Useful? - Reduced the amount of calls needed to find the right contact



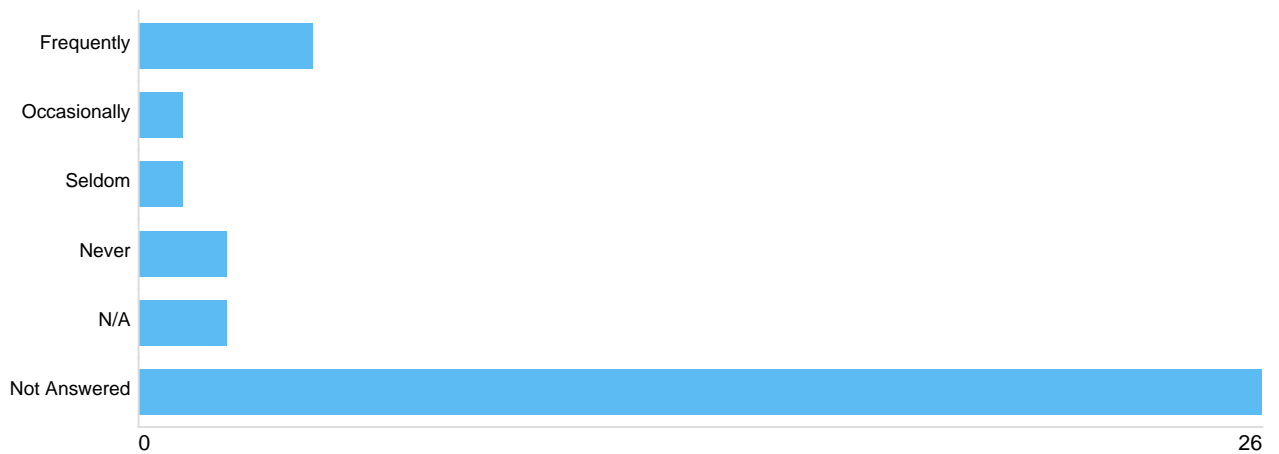
Option	Total	Percent
Frequently	4	11.11%
Occasionally	3	8.33%
Seldom	2	5.56%
Never	1	2.78%
N/A	0	0%
Not Answered	26	72.22%

Contact info Useful? - Helped to avoid an admission



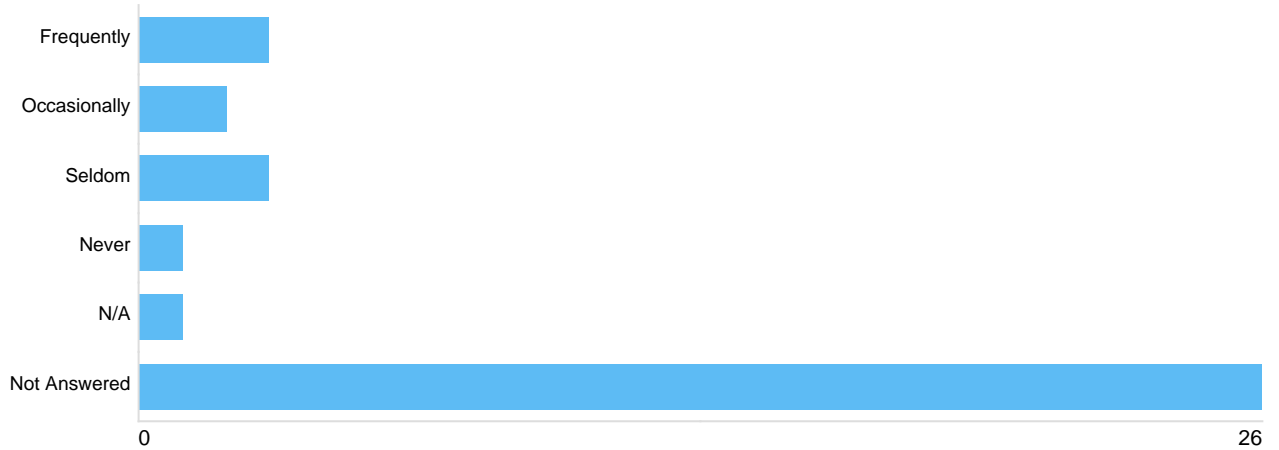
Option	Total	Percent
Frequently	4	11.11%
Occasionally	2	5.56%
Seldom	2	5.56%
Never	1	2.78%
N/A	1	2.78%
Not Answered	26	72.22%

Contact info Useful? - Reduced time to plan the patients' discharge



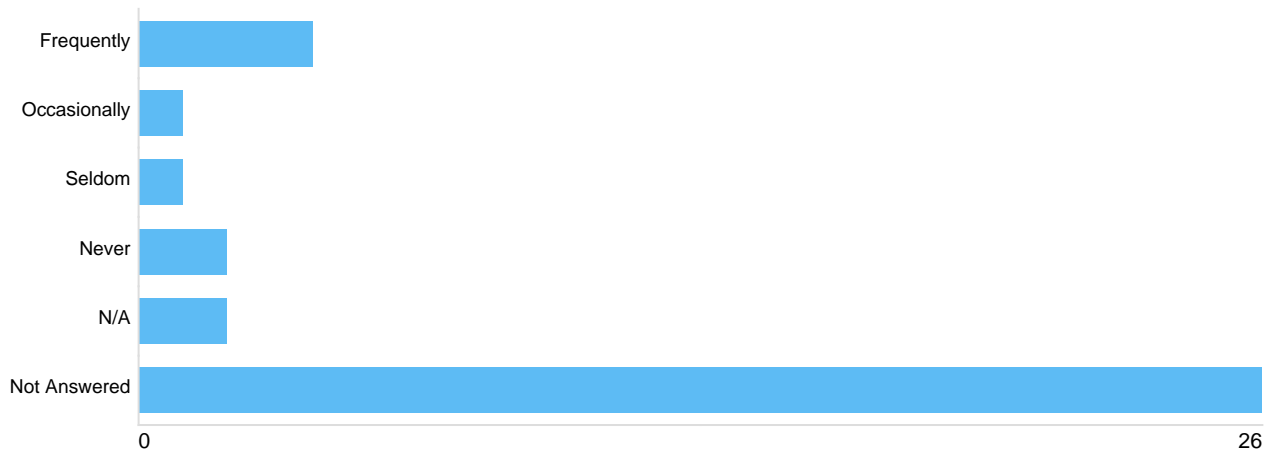
Option	Total	Percent
Frequently	4	11.11%
Occasionally	1	2.78%
Seldom	1	2.78%
Never	2	5.56%
N/A	2	5.56%
Not Answered	26	72.22%

Contact info Useful? - Helped to avoid referral to another healthcare professional



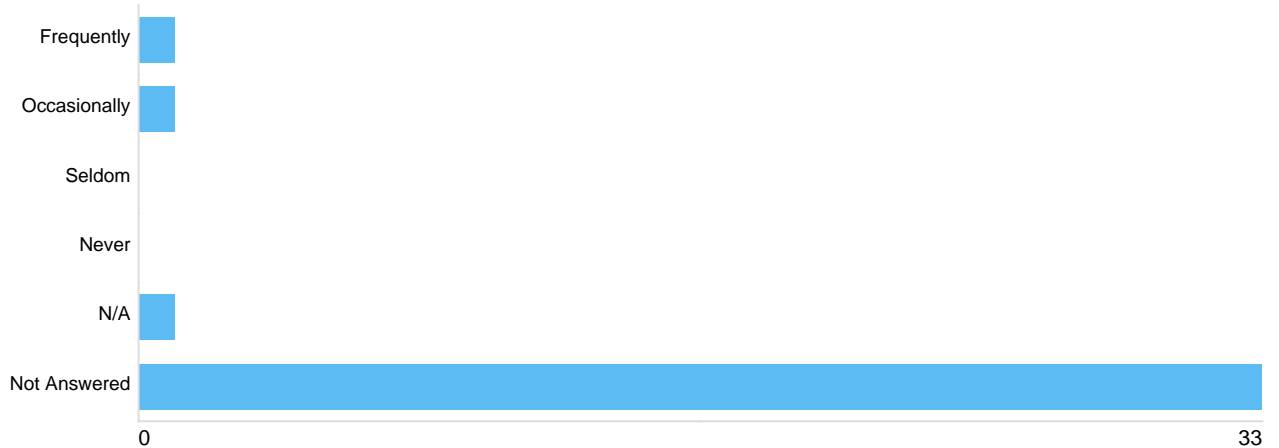
Option	Total	Percent
Frequently	3	8.33%
Occasionally	2	5.56%
Seldom	3	8.33%
Never	1	2.78%
N/A	1	2.78%
Not Answered	26	72.22%

Contact info Useful? - Helped to avoid a referral to hospital



Option	Total	Percent
Frequently	4	11.11%
Occasionally	1	2.78%
Seldom	1	2.78%
Never	2	5.56%
N/A	2	5.56%
Not Answered	26	72.22%

Contact info Useful? - Other (please add comments below)



Option	Total	Percent
Frequently	1	2.78%
Occasionally	1	2.78%
Seldom	0	0%
Never	0	0%
N/A	1	2.78%
Not Answered	33	91.67%

comments

There were 0 responses to this part of the question.

Question 25: Have you saved time through viewing "Social and Personal Circumstances"?

time saved through contacts Y/N



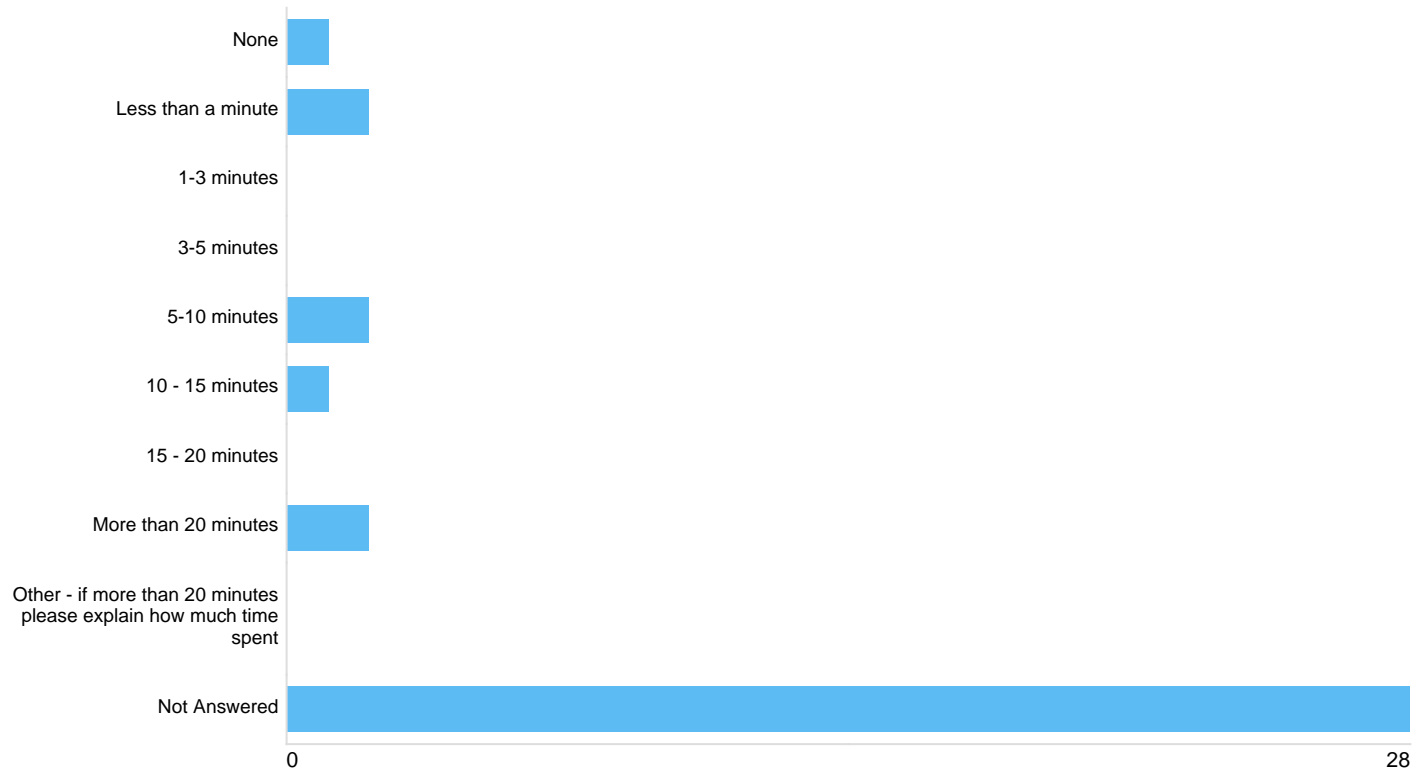
Option	Total	Percent
Yes	6	16.67%
No - please explain below and move to question 27	1	2.78%
Unsure	3	8.33%
Not Answered	26	72.22%

Please explain why you answered "No":

There was 1 response to this part of the question.

Question 26: Approximately how much time have you saved due to your use of “Social and Personal Circumstances”? Please select approximate time saved in minutes per patient contact viewed:

Time saved in minutes/patient contact viewed



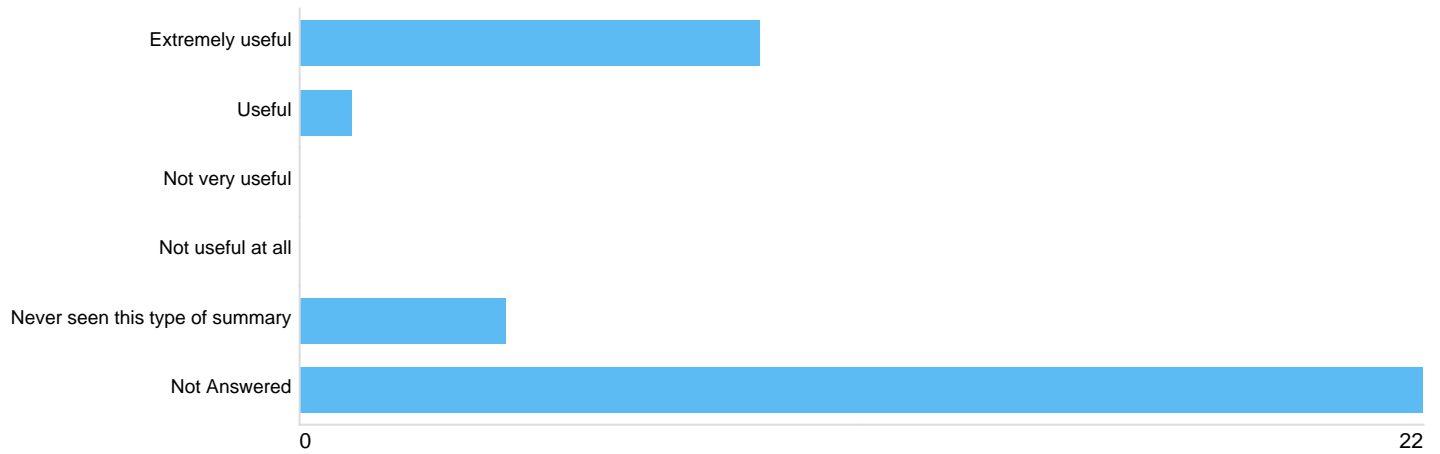
Option	Total	Percent
None	1	2.78%
Less than a minute	2	5.56%
1-3 minutes	0	0%
3-5 minutes	0	0%
5-10 minutes	2	5.56%
10 - 15 minutes	1	2.78%
15 - 20 minutes	0	0%
More than 20 minutes	2	5.56%
Other - if more than 20 minutes please explain how much time spent	0	0%
Not Answered	28	77.78%

time saved per patient contact viewed

There were **0** responses to this part of the question.

Question 27: If you have viewed these summaries, have they been useful?

Viewed summary free text



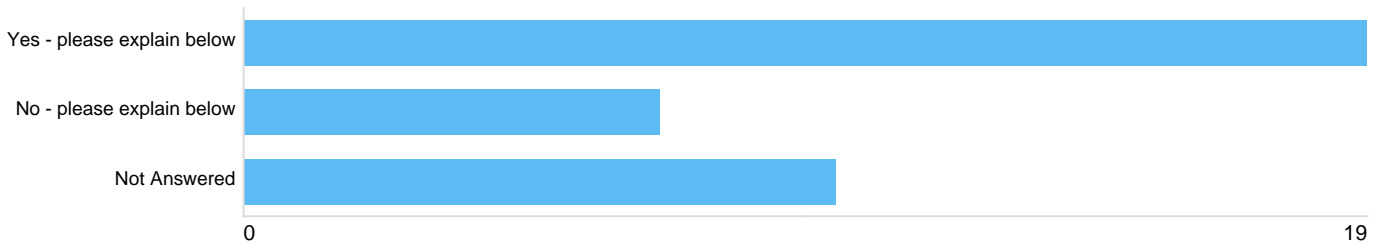
Option	Total	Percent
Extremely useful	9	25.00%
Useful	1	2.78%
Not very useful	0	0%
Not useful at all	0	0%
Never seen this type of summary	4	11.11%
Not Answered	22	61.11%

Please explain your answer:

There were 5 responses to this part of the question.

Question 28: Does the presentation style and consistent format of the SCR and Additional Information make it easy for you to find information?

Format Yes/No



Option	Total	Percent
Yes - please explain below	19	52.78%
No - please explain below	7	19.44%
Not Answered	10	27.78%

Yes re SCR Style..

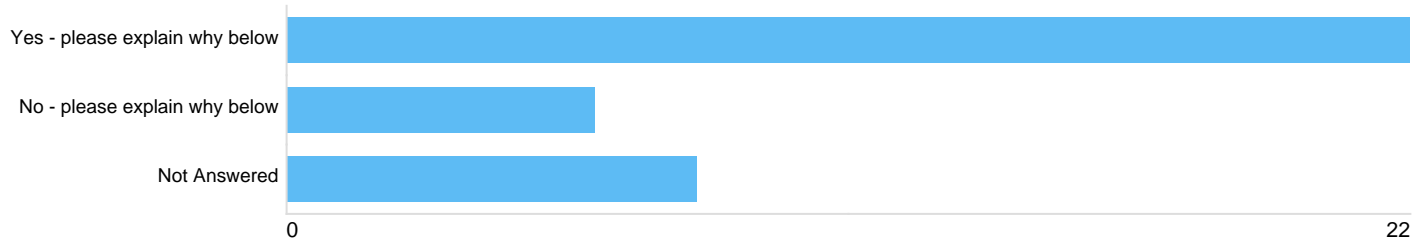
There were 16 responses to this part of the question.

If you answered "No", what don't you like?

There were 6 responses to this part of the question.

Question 29: Do you prefer to view a summary of the GP record via the SCR rather than local health care record information systems?

Prefer SCR to LHR



Option	Total	Percent
Yes - please explain why below	22	61.11%
No - please explain why below	6	16.67%
Not Answered	8	22.22%

If you answered "Yes" please explain why:

There were **24** responses to this part of the question.

If you answered "No" please explain why:

There were **4** responses to this part of the question.

Question 30: If you have found that the use of SCR Additional Information supports; or believe that it could support; you in caring for your patients please provide any other comments below:

Comments

There were **17** responses to this part of the question.

Question 31: If you have found that there are disadvantages of viewing the Additional Information in Summary Care Records please add any comments below:

Disadvantages

There were **12** responses to this part of the question.

Question 32: Would you be willing to share your experiences so that they could be included as part of a case study?

If you are willing, please add your email address below and we will contact you to discuss this further with you. Otherwise please leave this box blank:

There were **12** responses to this part of the question.

Question 33: Were you aware of Additional Information in Summary Care Records prior to this survey?

Aware of AI pre survey



Option	Total	Percent
Yes	14	38.89%
No	8	22.22%
Not Answered	14	38.89%

How do you prefer to hear about changes to NHS Digital products?

There were **6** responses to this part of the question.