

SCR Additional Information Pharmacy Survey: Summary report

This report was created on Monday 24 September 2018 at 10:48.

The consultation ran from 10/08/2018 to 21/09/2018.

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Comments 28

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Disadvantages 28

Question 31: Do you have a great story to tell? Would you be willing to share your experiences so that they could be included as part of a case study?

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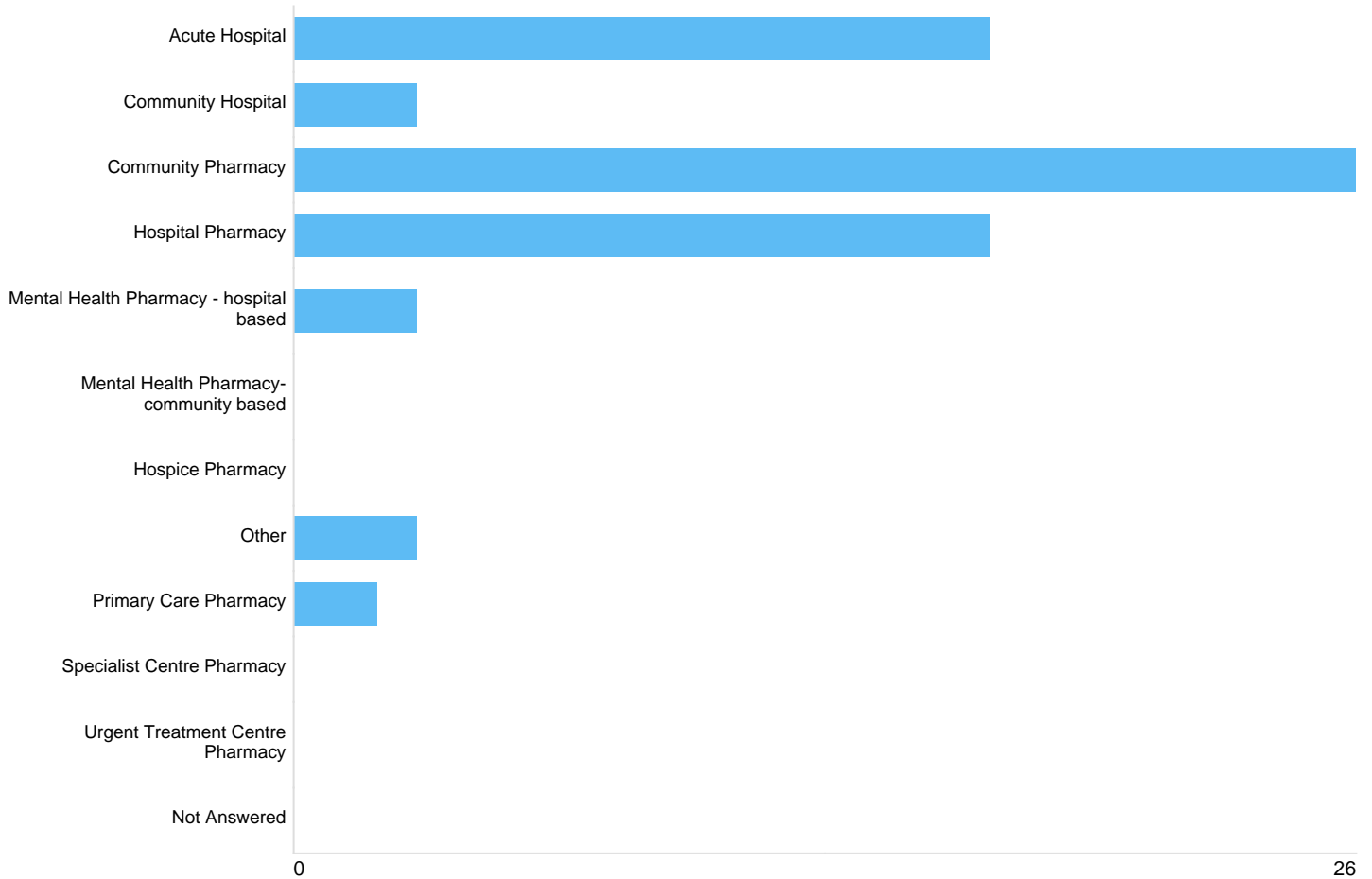
Question 1: Name of your organisation?

Organisation

There were 69 responses to this part of the question.

Question 2: Type of organisation

Type of organisation



Option	Total	Percent
Acute Hospital	17	23.94%
Community Hospital	3	4.23%
Community Pharmacy	26	36.62%
Hospital Pharmacy	17	23.94%
Mental Health Pharmacy - hospital based	3	4.23%
Mental Health Pharmacy- community based	0	0%
Hospice Pharmacy	0	0%
Other	3	4.23%
Primary Care Pharmacy	2	2.82%
Specialist Centre Pharmacy	0	0%
Urgent Treatment Centre Pharmacy	0	0%
Not Answered	0	0%

Other:

There were 4 responses to this part of the question.

Question 3: What is your specialty?

Specialty

There were 61 responses to this part of the question.

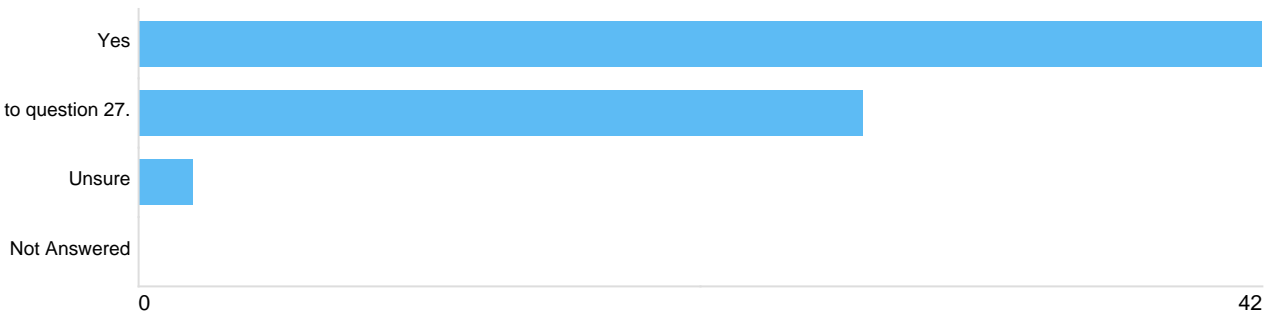
Question 4: What is your role?

Role

There were 71 responses to this part of the question.

Question 5: Have you viewed any SCRs with Additional Information?

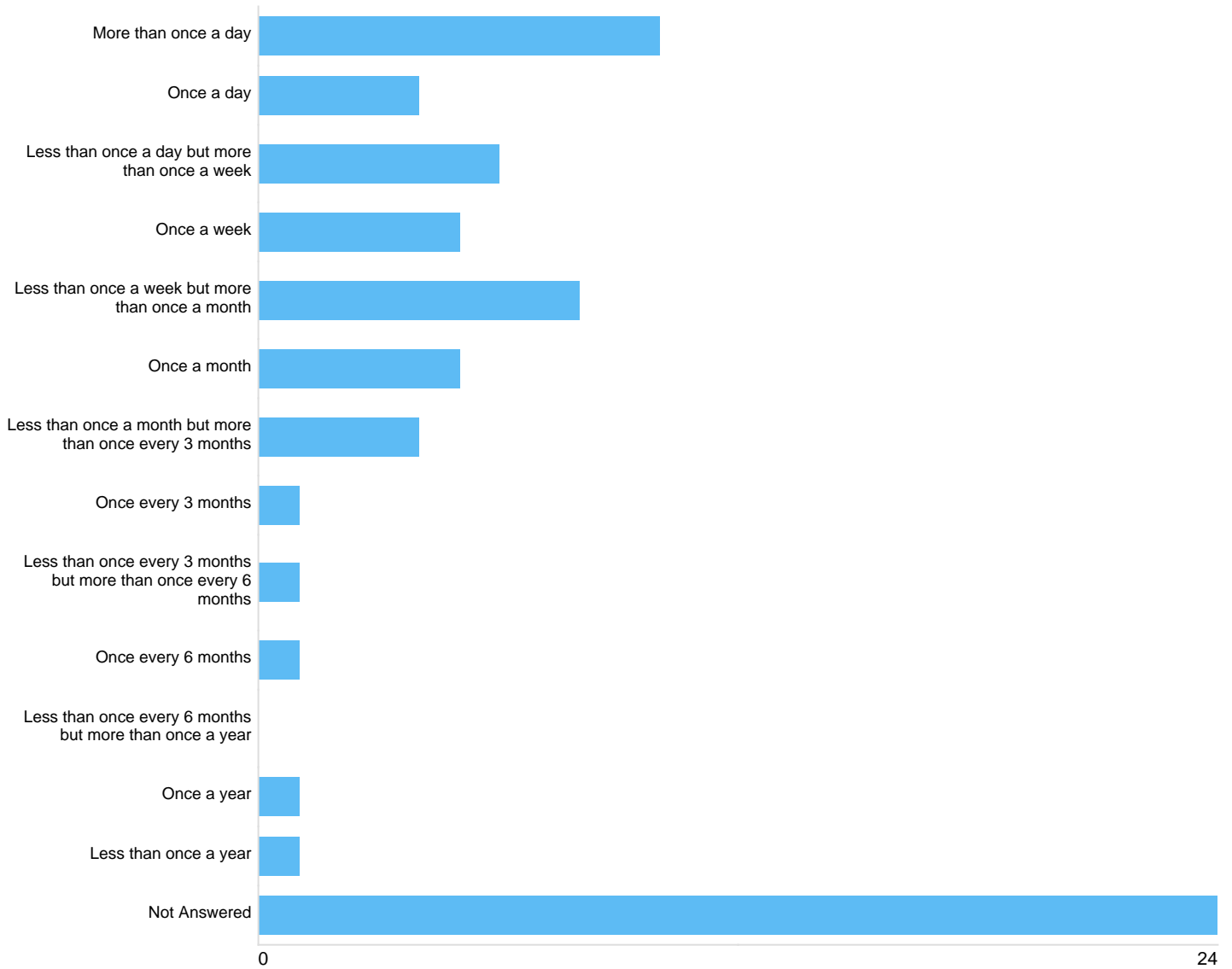
Viewed AI



Option	Total	Percent
Yes	42	59.15%
No - please move to question 27.	27	38.03%
Unsure	2	2.82%
Not Answered	0	0%

Question 6: How frequently do you view SCRs with Additional Information on average?

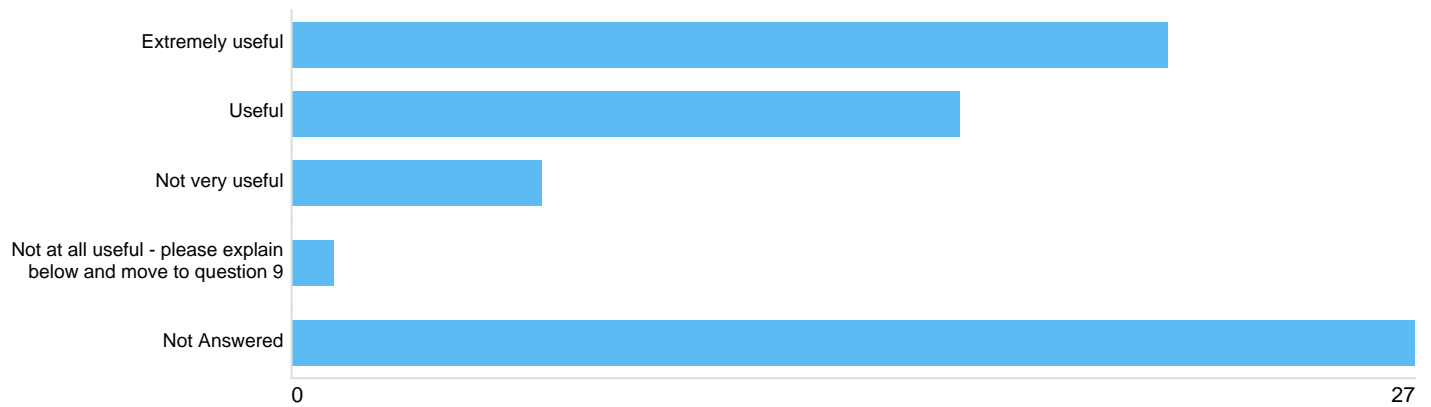
Frequency AI viewed



Option	Total	Percent
More than once a day	10	14.08%
Once a day	4	5.63%
Less than once a day but more than once a week	6	8.45%
Once a week	5	7.04%
Less than once a week but more than once a month	8	11.27%
Once a month	5	7.04%
Less than once a month but more than once every 3 months	4	5.63%
Once every 3 months	1	1.41%
Less than once every 3 months but more than once every 6 months	1	1.41%
Once every 6 months	1	1.41%
Less than once every 6 months but more than once a year	0	0%
Once a year	1	1.41%
Less than once a year	1	1.41%
Not Answered	24	33.80%

Question 7: How useful have you found viewing the Additional Information within SCRs?

SCRAI Usefulness



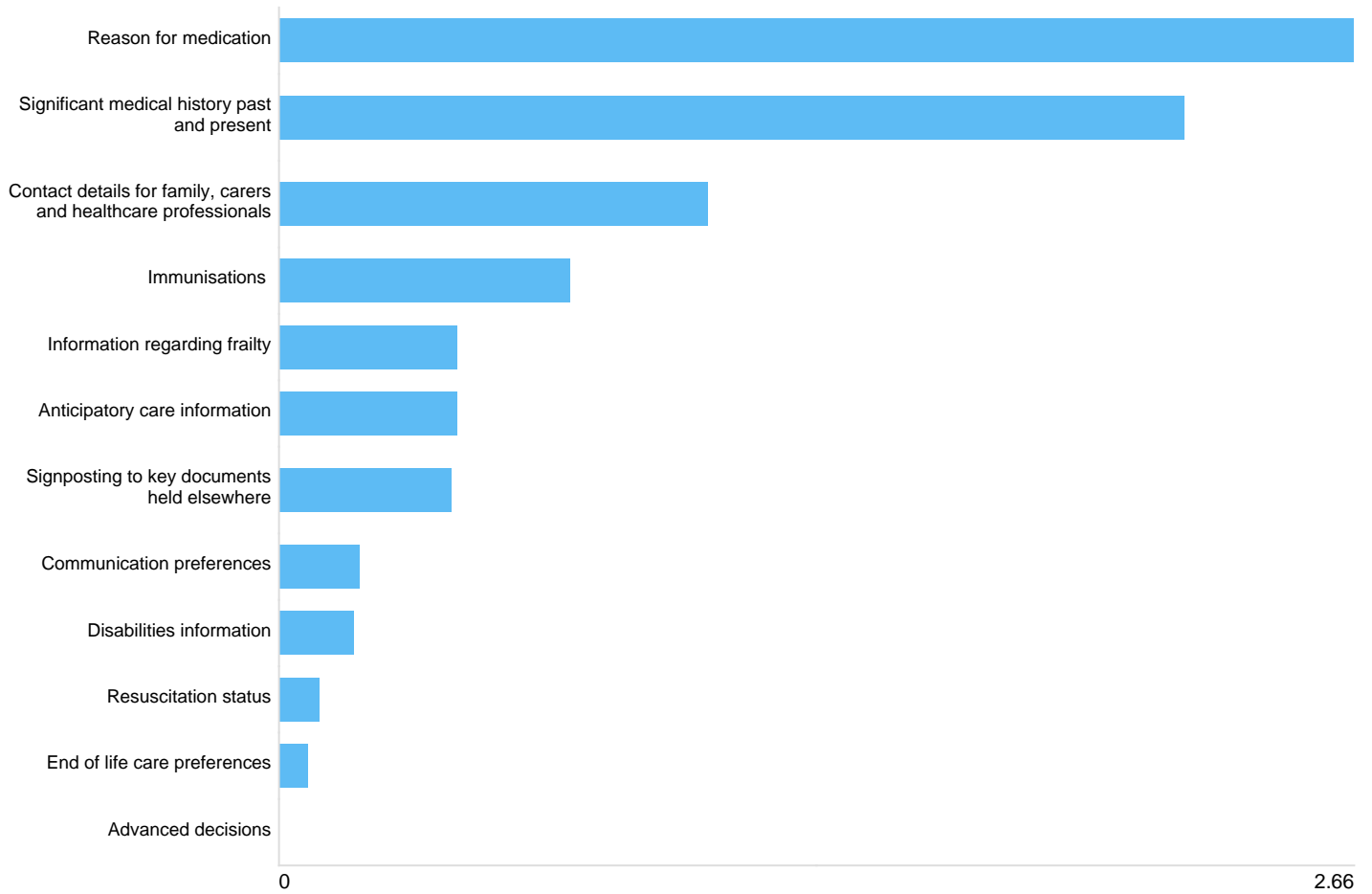
Option	Total	Percent
Extremely useful	21	29.58%
Useful	16	22.54%
Not very useful	6	8.45%
Not at all useful - please explain below and move to question 9	1	1.41%
Not Answered	27	38.03%

The Additional Information is not useful because:

There were 11 responses to this part of the question.

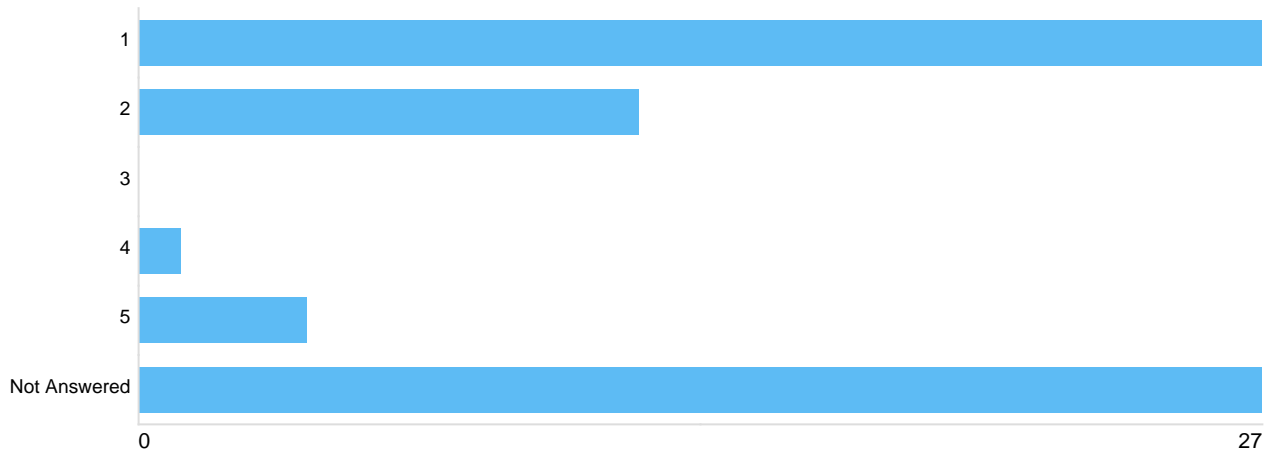
Question 8: Thinking about the information you've obtained from specific SCRs in the past, what information have you found the most useful? Please select up to 5 from the choices below, with 1 being the most useful

Ranking of 'Ranked in order of importance (1 most important)'



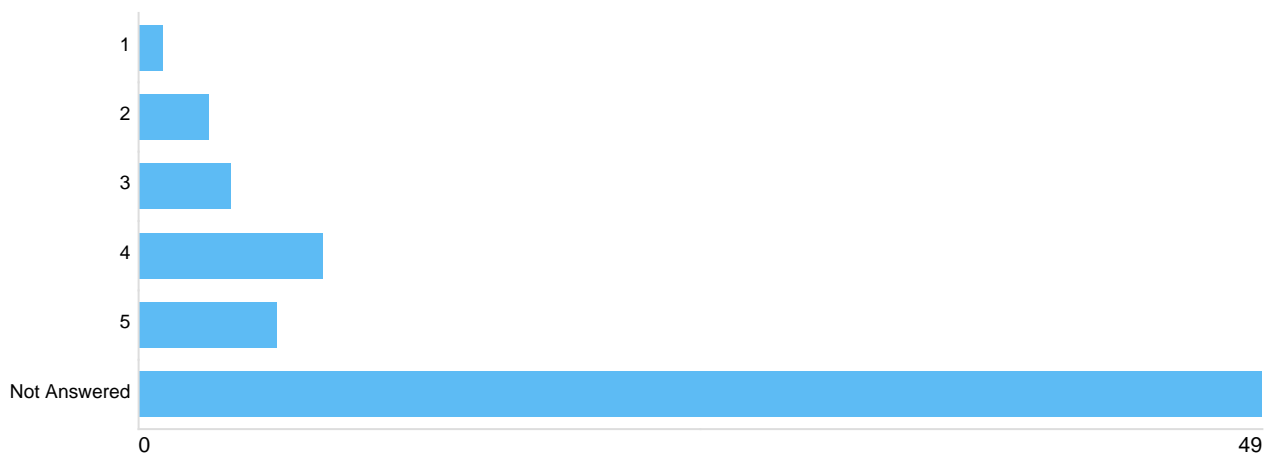
Item	Ranking
Reason for medication	2.66
Significant medical history past and present	2.24
Contact details for family, carers and healthcare professionals	1.06
Immunisations	0.72
Information regarding frailty	0.44
Anticipatory care information	0.44
Signposting to key documents held elsewhere	0.42
Communication preferences	0.20
Disabilities information	0.18
Resuscitation status	0.10
End of life care preferences	0.07
Advanced decisions	0.00

Ranked in order of importance (1 most important) - Reason for medication



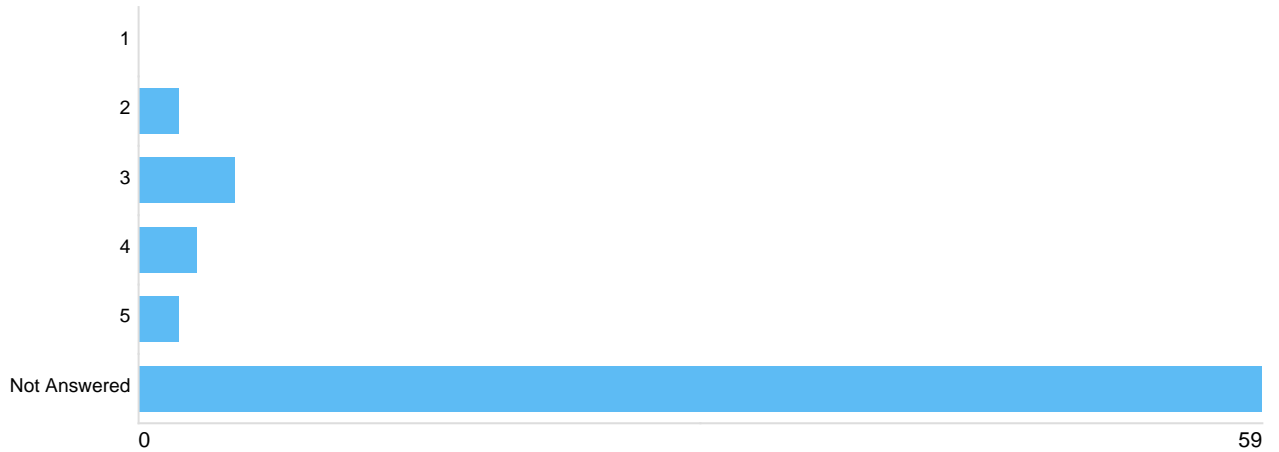
Option	Total	Percent
1	27	38.03%
2	12	16.90%
3	0	0%
4	1	1.41%
5	4	5.63%
Not Answered	27	38.03%

Ranked in order of importance (1 most important) - Immunisations



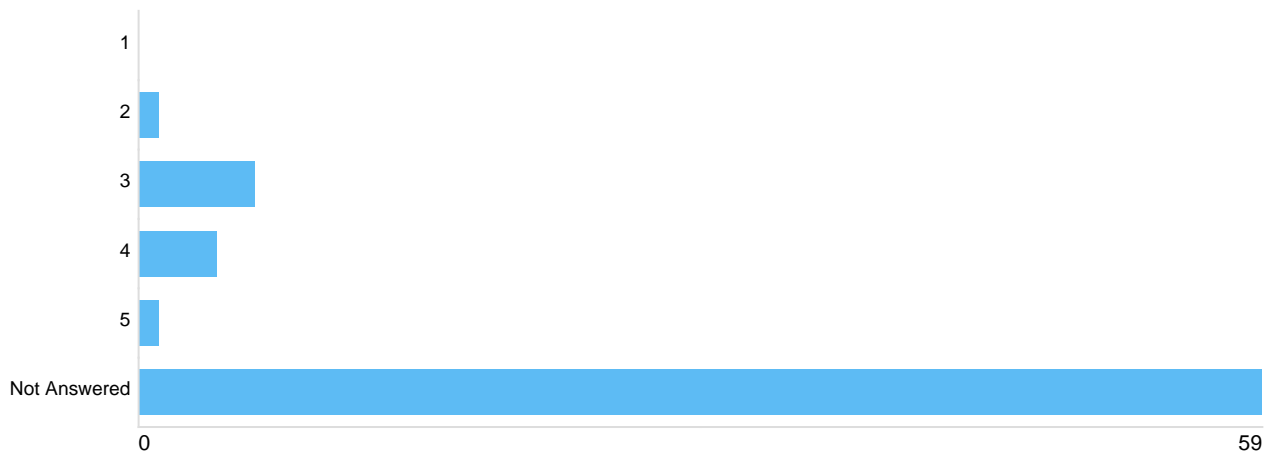
Option	Total	Percent
1	1	1.41%
2	3	4.23%
3	4	5.63%
4	8	11.27%
5	6	8.45%
Not Answered	49	69.01%

Ranked in order of importance (1 most important) - Information regarding frailty



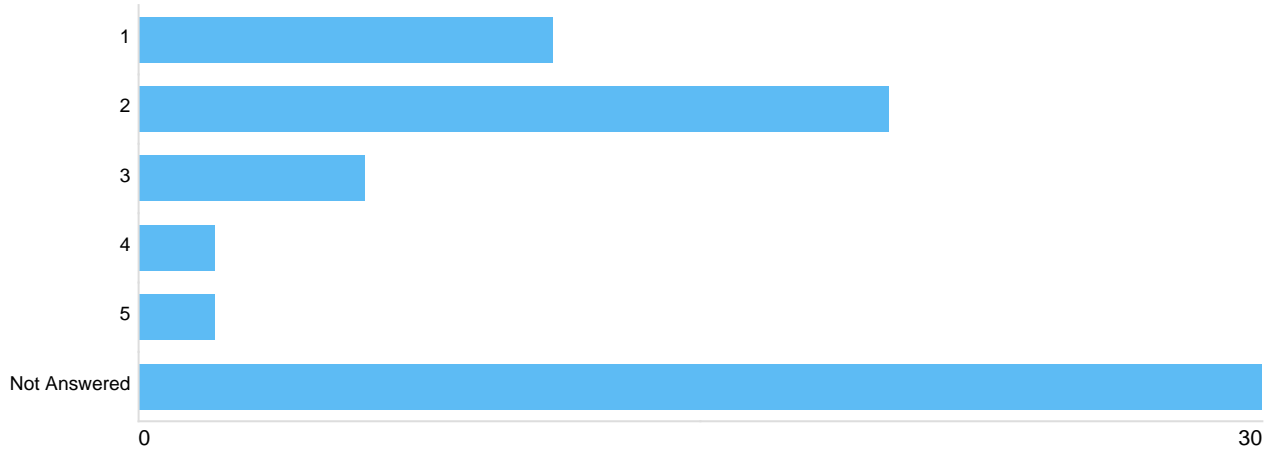
Option	Total	Percent
1	0	0%
2	2	2.82%
3	5	7.04%
4	3	4.23%
5	2	2.82%
Not Answered	59	83.10%

Ranked in order of importance (1 most important) - Anticipatory care information



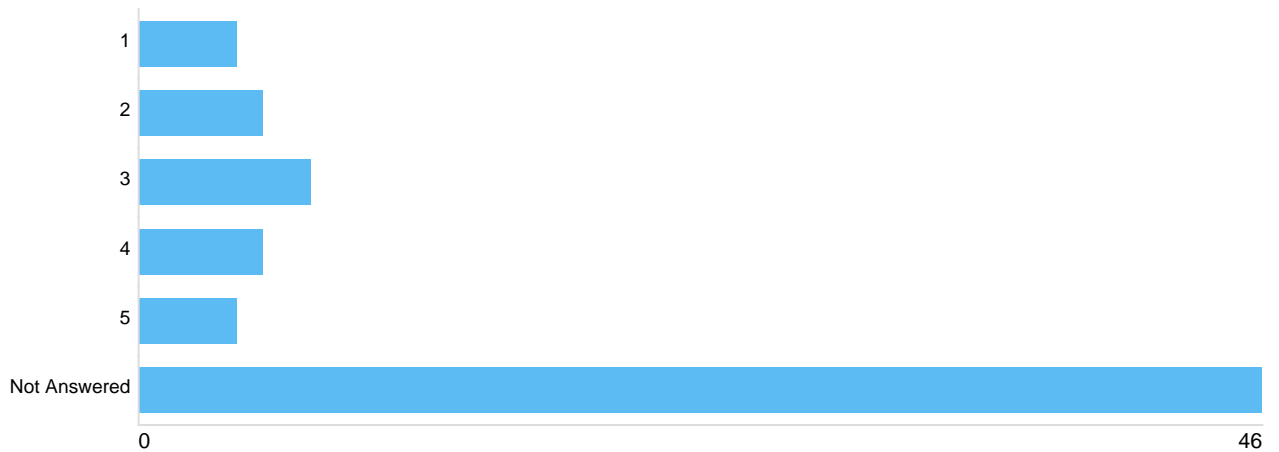
Option	Total	Percent
1	0	0%
2	1	1.41%
3	6	8.45%
4	4	5.63%
5	1	1.41%
Not Answered	59	83.10%

Ranked in order of importance (1 most important) - Significant medical history past and present



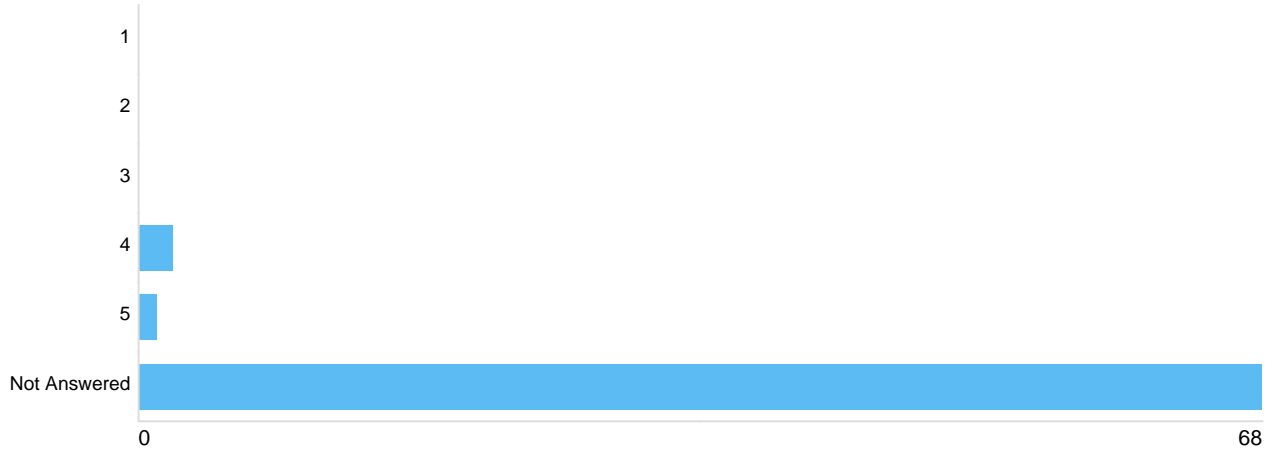
Option	Total	Percent
1	11	15.49%
2	20	28.17%
3	6	8.45%
4	2	2.82%
5	2	2.82%
Not Answered	30	42.25%

Ranked in order of importance (1 most important) - Contact details for family, carers and healthcare professionals



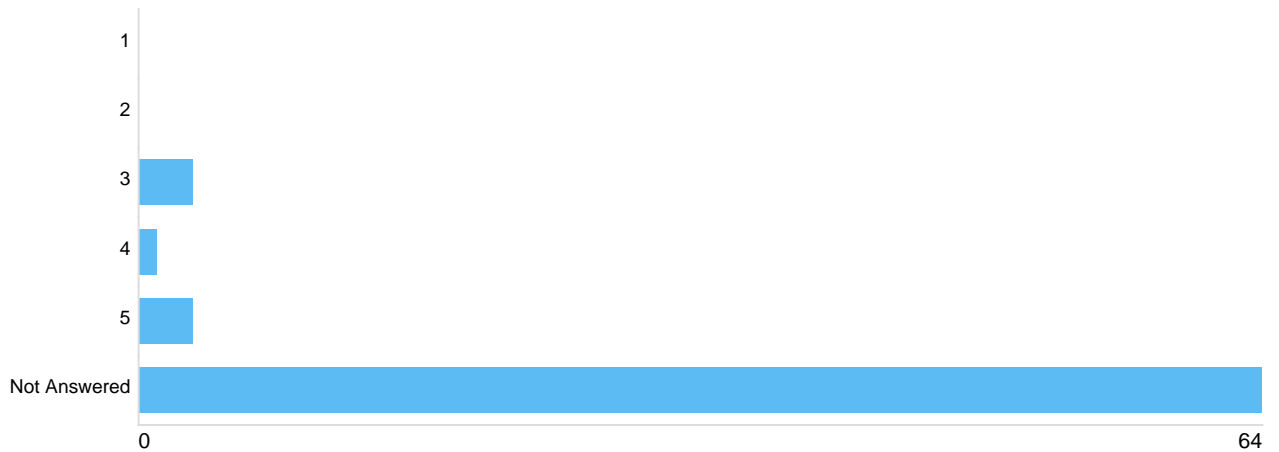
Option	Total	Percent
1	4	5.63%
2	5	7.04%
3	7	9.86%
4	5	7.04%
5	4	5.63%
Not Answered	46	64.79%

Ranked in order of importance (1 most important) - End of life care preferences



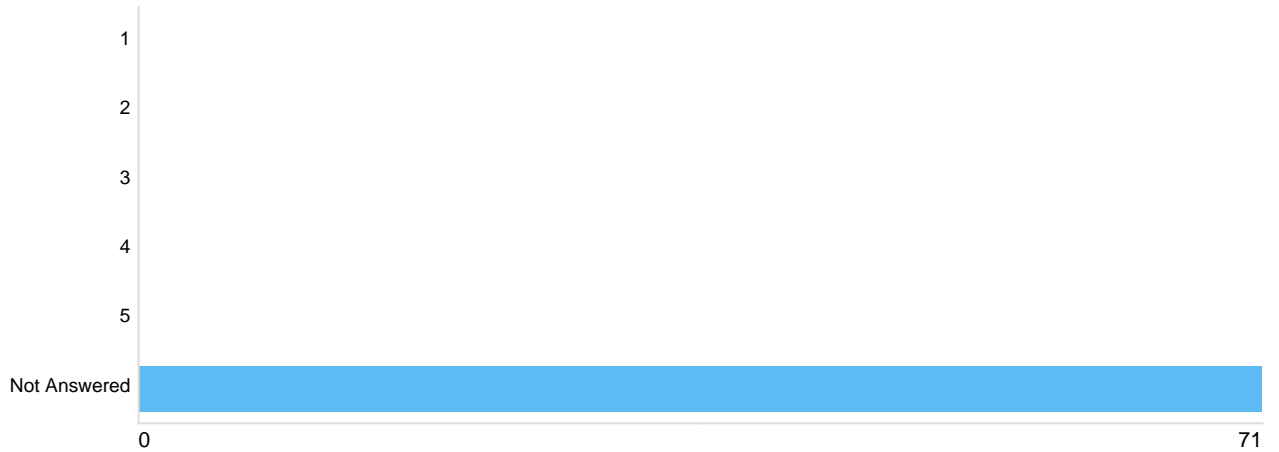
Option	Total	Percent
1	0	0%
2	0	0%
3	0	0%
4	2	2.82%
5	1	1.41%
Not Answered	68	95.77%

Ranked in order of importance (1 most important) - Communication preferences



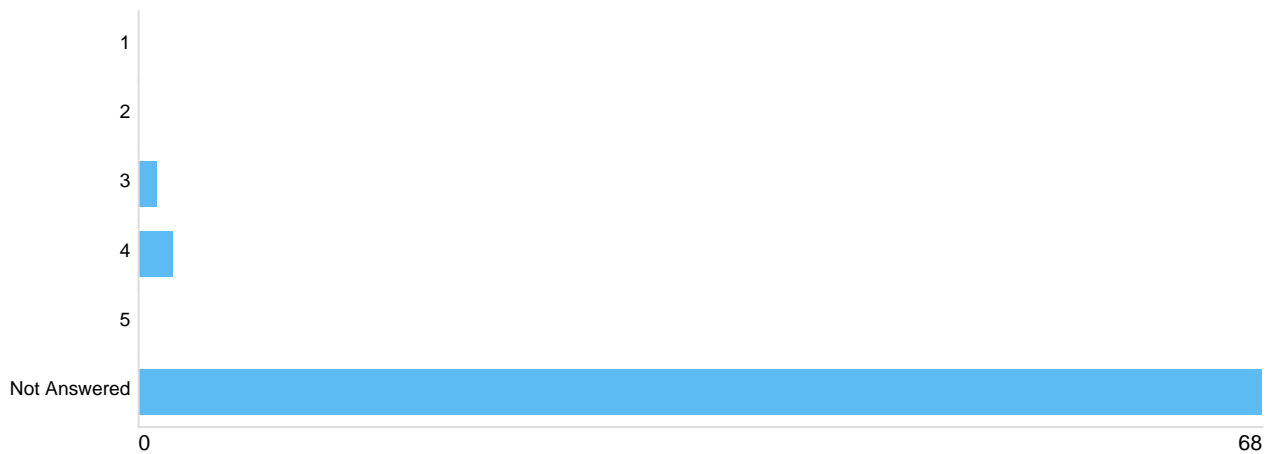
Option	Total	Percent
1	0	0%
2	0	0%
3	3	4.23%
4	1	1.41%
5	3	4.23%
Not Answered	64	90.14%

Ranked in order of importance (1 most important) - Advanced decisions



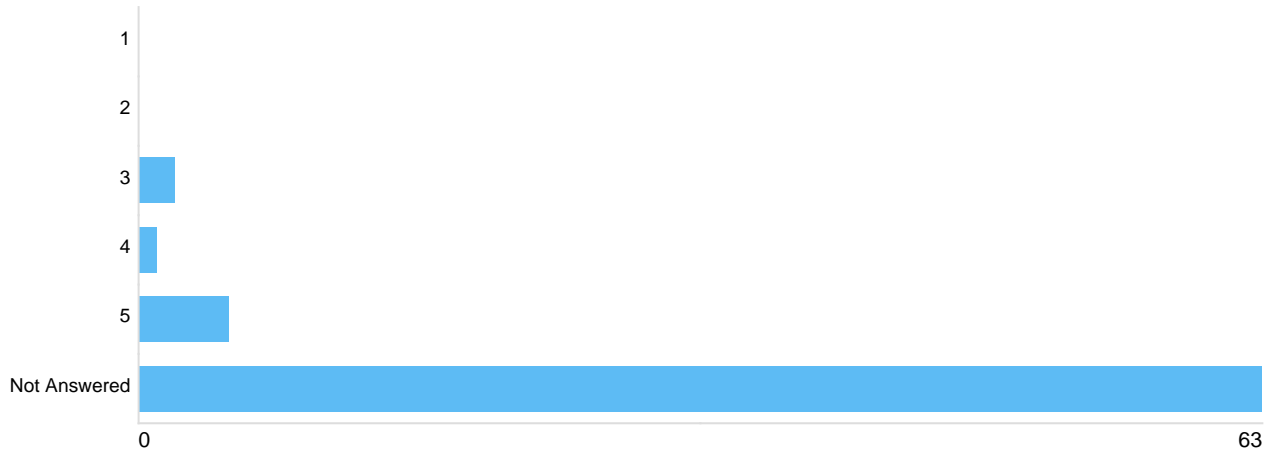
Option	Total	Percent
1	0	0%
2	0	0%
3	0	0%
4	0	0%
5	0	0%
Not Answered	71	100.00%

Ranked in order of importance (1 most important) - Resuscitation status



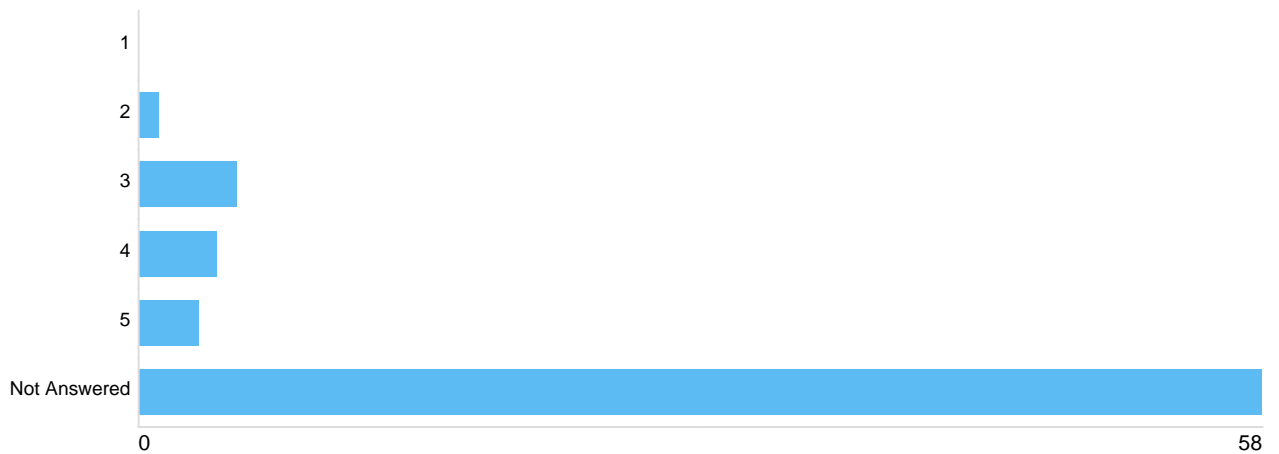
Option	Total	Percent
1	0	0%
2	0	0%
3	1	1.41%
4	2	2.82%
5	0	0%
Not Answered	68	95.77%

Ranked in order of importance (1 most important) - Disabilities information



Option	Total	Percent
1	0	0%
2	0	0%
3	2	2.82%
4	1	1.41%
5	5	7.04%
Not Answered	63	88.73%

Ranked in order of importance (1 most important) - Signposting to key documents held elsewhere



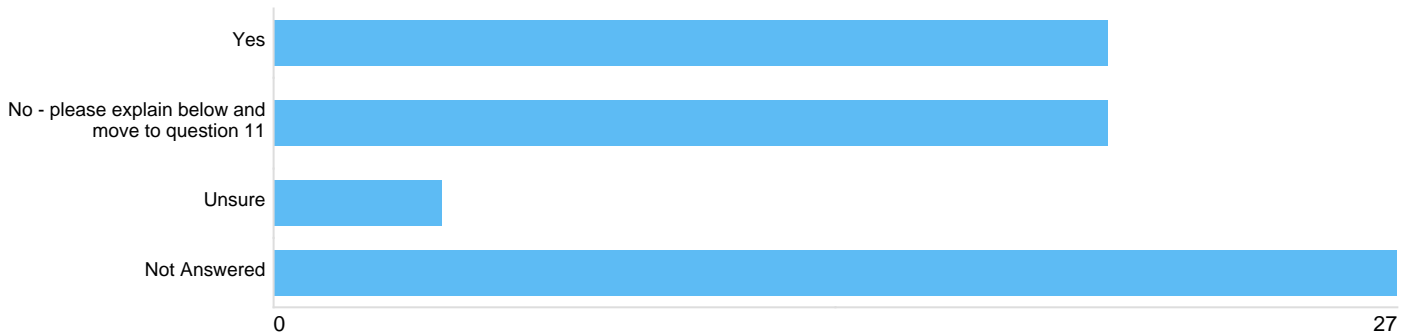
Option	Total	Percent
1	0	0%
2	1	1.41%
3	5	7.04%
4	4	5.63%
5	3	4.23%
Not Answered	58	81.69%

Please explain the reason(s) for your highest ranking:

There were **32** responses to this part of the question.

Question 9: When viewing Additional Information in the SCR do you usually need to spend more time per patient?

More time spent per patient



Option	Total	Percent
Yes	20	28.17%
No - please explain below and move to question 11	20	28.17%
Unsure	4	5.63%
Not Answered	27	38.03%

If you answered "Yes" was spending this time beneficial to your patient care?

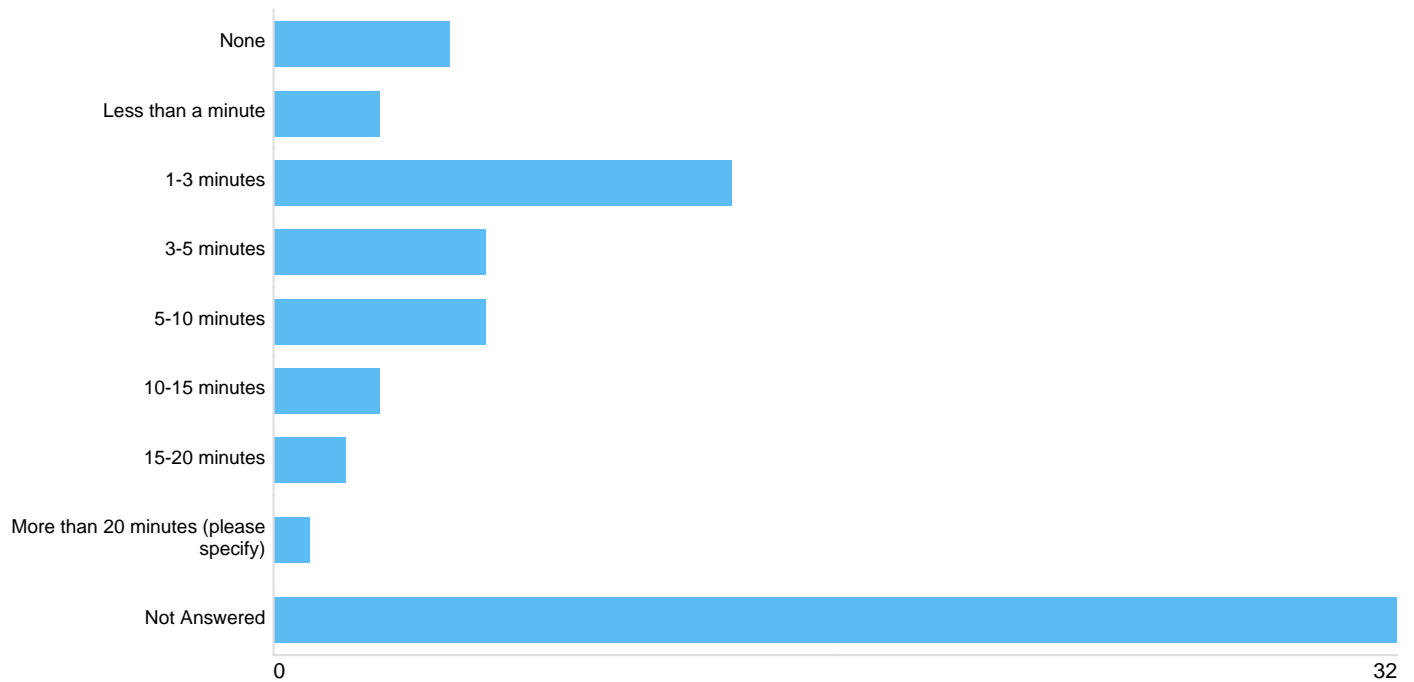
There were 22 responses to this part of the question.

Please explain why you answered "No":

There were 16 responses to this part of the question.

Question 10: How much more time have you spent per patient due to viewing the Additional Information? Please provide approximate minutes per patient

Time added per patient



Option	Total	Percent
None	5	7.04%
Less than a minute	3	4.23%
1-3 minutes	13	18.31%
3-5 minutes	6	8.45%
5-10 minutes	6	8.45%
10-15 minutes	3	4.23%
15-20 minutes	2	2.82%
More than 20 minutes (please specify)	1	1.41%
Not Answered	32	45.07%

Other - approximate time over 20 minutes per patient

There were 2 responses to this part of the question.

Question 11: Has the use of the Additional Information helped you to make more effective use of your time?

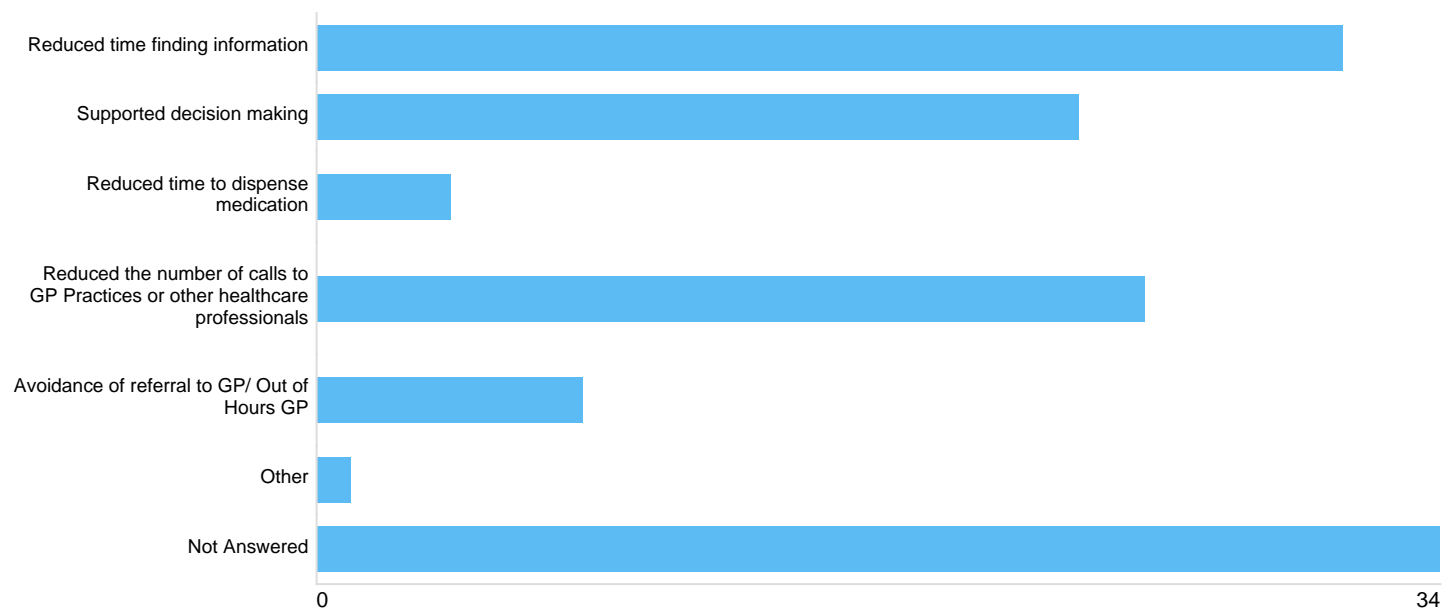
More effective use of time



Option	Total	Percent
Yes	34	47.89%
No - please move to question 14	7	9.86%
Unsure	4	5.63%
Not Answered	26	36.62%

Question 12: How has use of the Additional Information helped you to make more effective use of your time?

Use of time



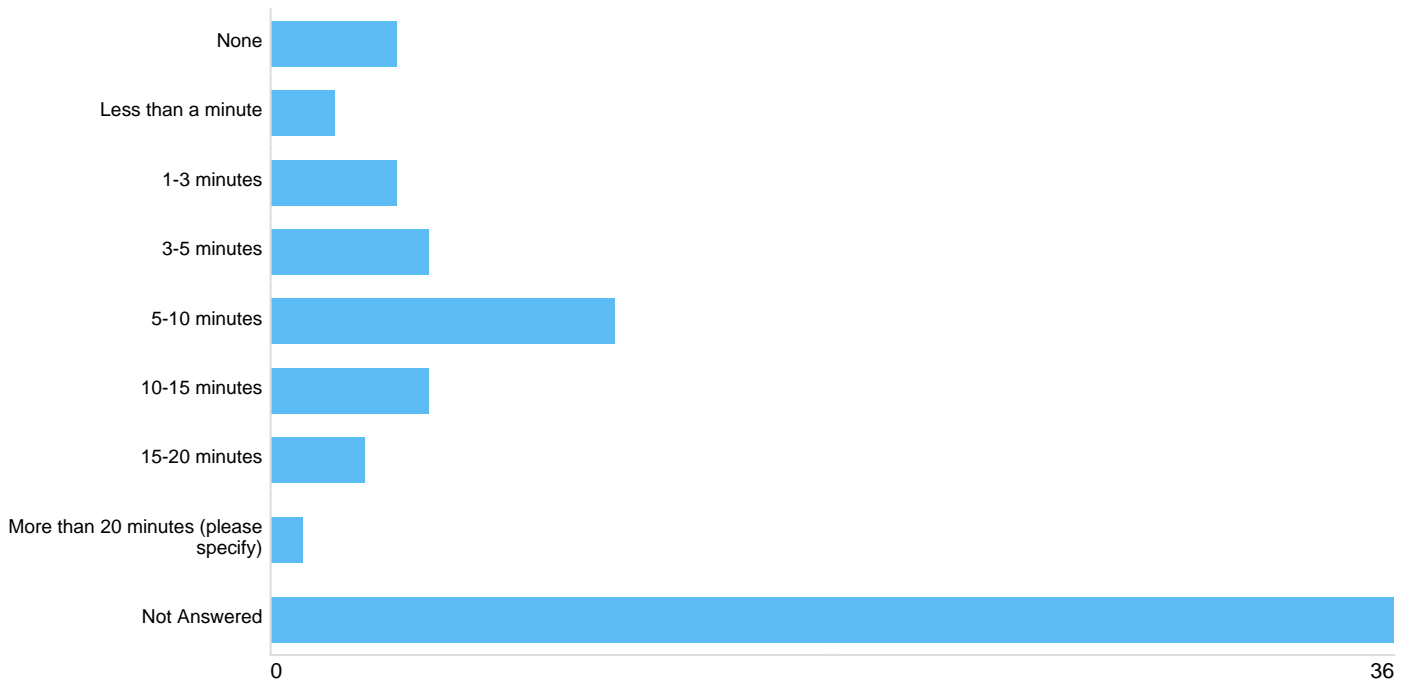
Option	Total	Percent
Reduced time finding information	31	43.66%
Supported decision making	23	32.39%
Reduced time to dispense medication	4	5.63%
Reduced the number of calls to GP Practices or other healthcare professionals	25	35.21%
Avoidance of referral to GP/ Out of Hours GP	8	11.27%
Other	1	1.41%
Not Answered	34	47.89%

Other:

There were 2 responses to this part of the question.

Question 13: When Additional Information was present in the SCR, approximately how much time did you save on average per patient?

Time saved in minutes per patient



Option	Total	Percent
None	4	5.63%
Less than a minute	2	2.82%
1-3 minutes	4	5.63%
3-5 minutes	5	7.04%
5-10 minutes	11	15.49%
10-15 minutes	5	7.04%
15-20 minutes	3	4.23%
More than 20 minutes (please specify)	1	1.41%
Not Answered	36	50.70%

Time saved in minutes/patient

There were 3 responses to this part of the question.

Question 14: Has viewing the Additional Information in your Pharmacy been beneficial to your patients?

Benefit to patients, view in Pharmacy



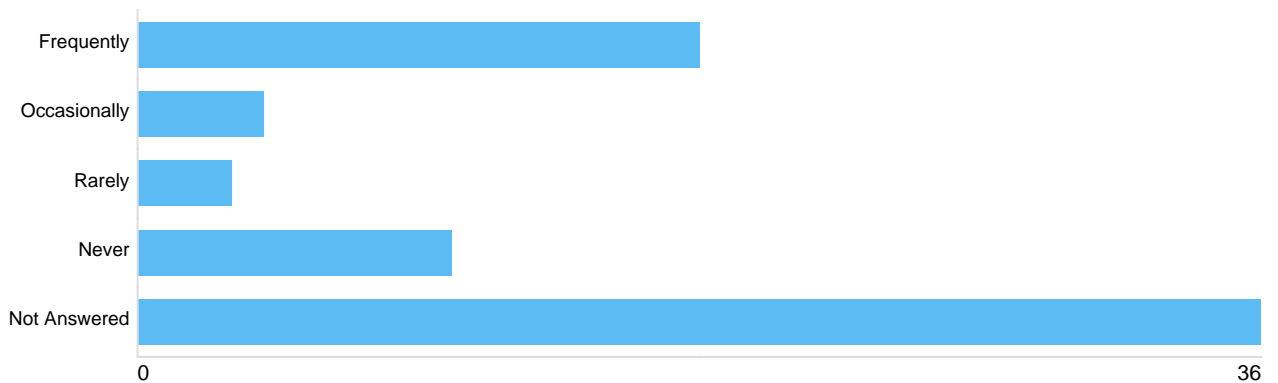
Option	Total	Percent
Yes	36	50.70%
No - please explain below and move to question 16	3	4.23%
Unsure	6	8.45%
Not Answered	26	36.62%

Please explain why you answered "No":

There were 2 responses to this part of the question.

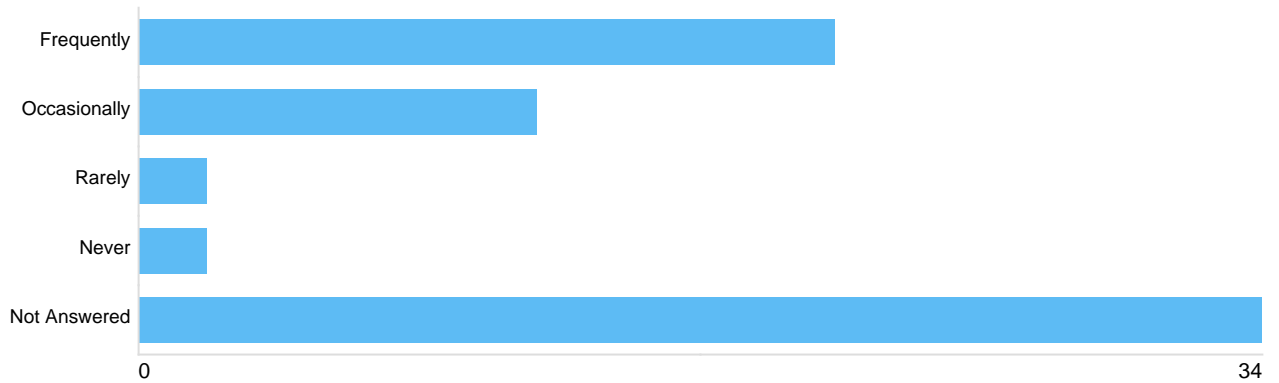
Question 15: Thinking about the information you've obtained from specific SCRs in the past, how has viewing the Additional Information been beneficial to your patients?

Pharm AI viewing pt benefits - Allowed the care episode to be completed in the Pharmacy



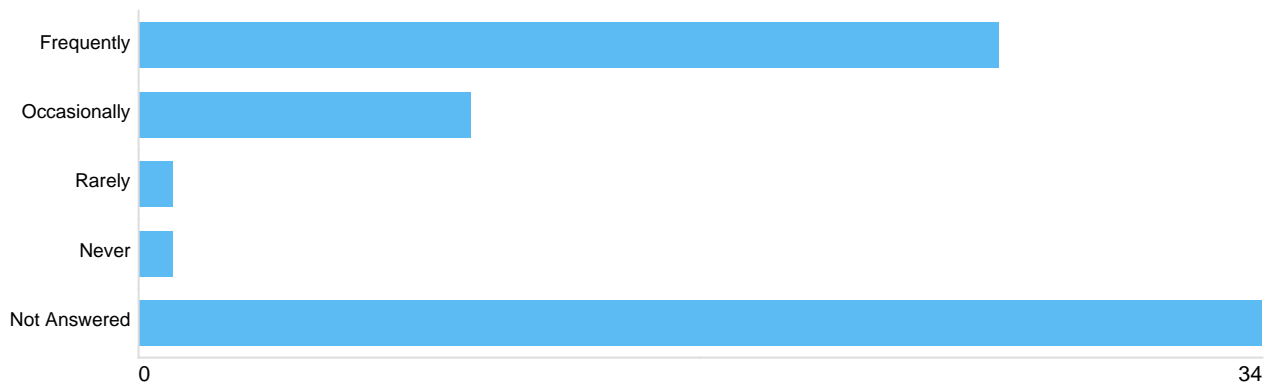
Option	Total	Percent
Frequently	18	25.35%
Occasionally	4	5.63%
Rarely	3	4.23%
Never	10	14.08%
Not Answered	36	50.70%

Pharm AI viewing pt benefits - Supported the identification and avoidance of potential medication related harm



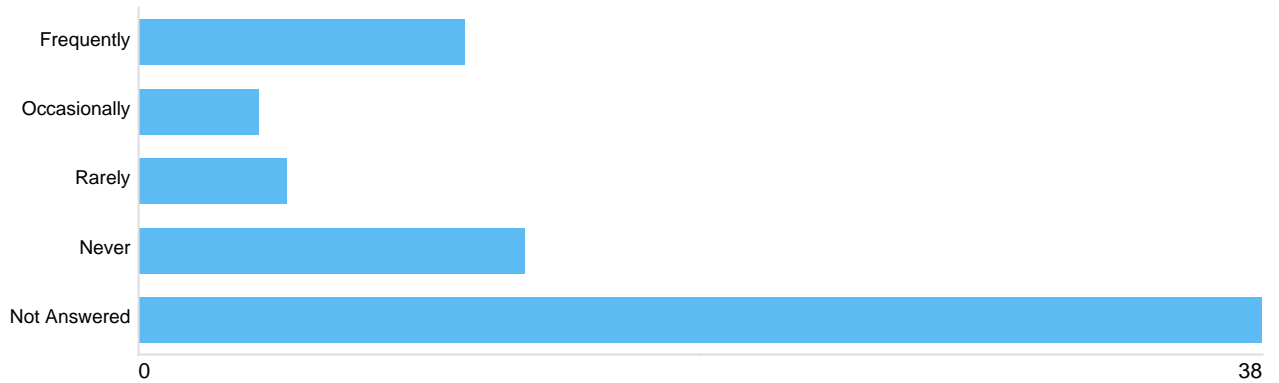
Option	Total	Percent
Frequently	21	29.58%
Occasionally	12	16.90%
Rarely	2	2.82%
Never	2	2.82%
Not Answered	34	47.89%

Pharm AI viewing pt benefits - Supported decision making around discontinuation or changes to medication



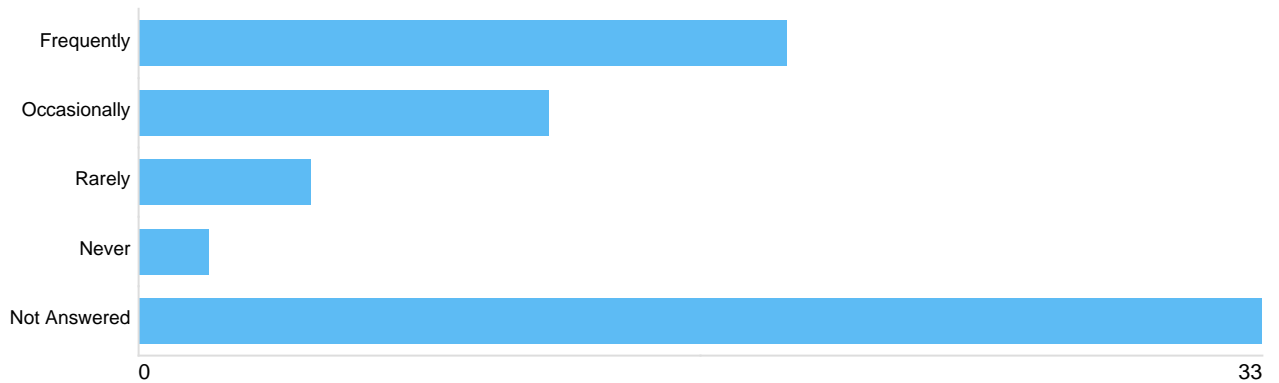
Option	Total	Percent
Frequently	26	36.62%
Occasionally	10	14.08%
Rarely	1	1.41%
Never	1	1.41%
Not Answered	34	47.89%

Pharm AI viewing pt benefits - Allowed appropriate medications to be provided post-surgical procedure



Option	Total	Percent
Frequently	11	15.49%
Occasionally	4	5.63%
Rarely	5	7.04%
Never	13	18.31%
Not Answered	38	53.52%

Pharm AI viewing pt benefits - Supported tailoring of advice to increase patient understanding and promote self care



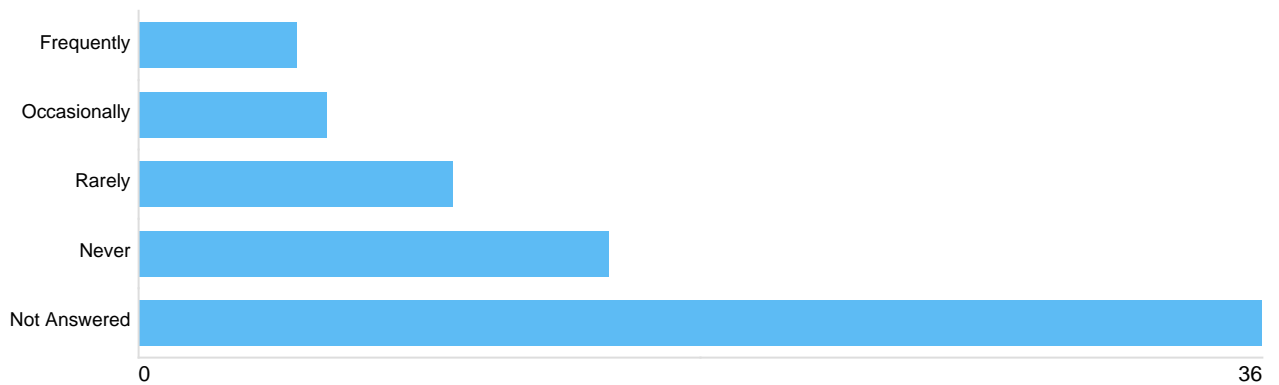
Option	Total	Percent
Frequently	19	26.76%
Occasionally	12	16.90%
Rarely	5	7.04%
Never	2	2.82%
Not Answered	33	46.48%

Pharm AI viewing pt benefits - Supported transfers between care providers due to "Reason for Medication"



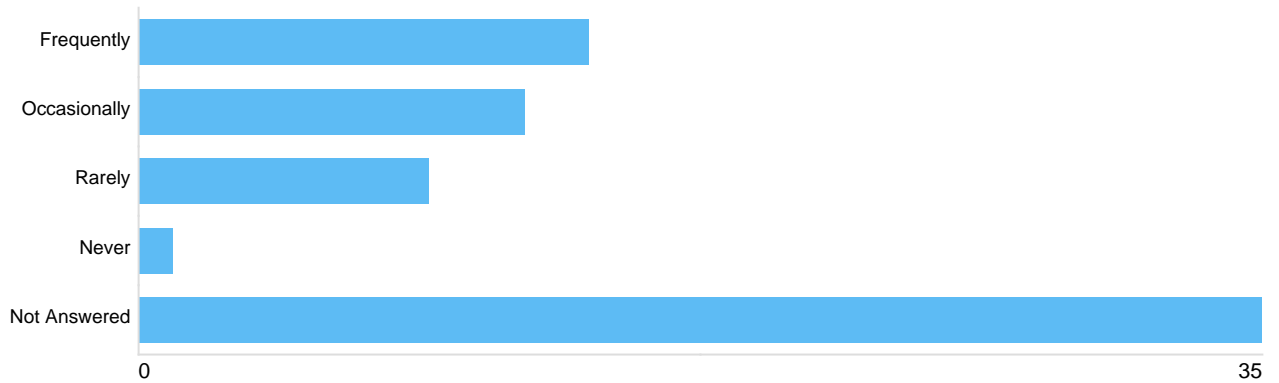
Option	Total	Percent
Frequently	20	28.17%
Occasionally	8	11.27%
Rarely	3	4.23%
Never	4	5.63%
Not Answered	36	50.70%

Pharm AI viewing pt benefits - Avoided an appointment with another healthcare professional



Option	Total	Percent
Frequently	5	7.04%
Occasionally	6	8.45%
Rarely	10	14.08%
Never	15	21.13%
Not Answered	36	50.70%

Pharm AI viewing pt benefits - Avoided the need to remember or repeat information



Option	Total	Percent
Frequently	14	19.72%
Occasionally	12	16.90%
Rarely	9	12.68%
Never	1	1.41%
Not Answered	35	49.30%

Pharm AI viewing pt benefits - Other (please add comments below)



Option	Total	Percent
Frequently	3	4.23%
Occasionally	1	1.41%
Rarely	0	0%
Never	2	2.82%
Not Answered	65	91.55%

Other:

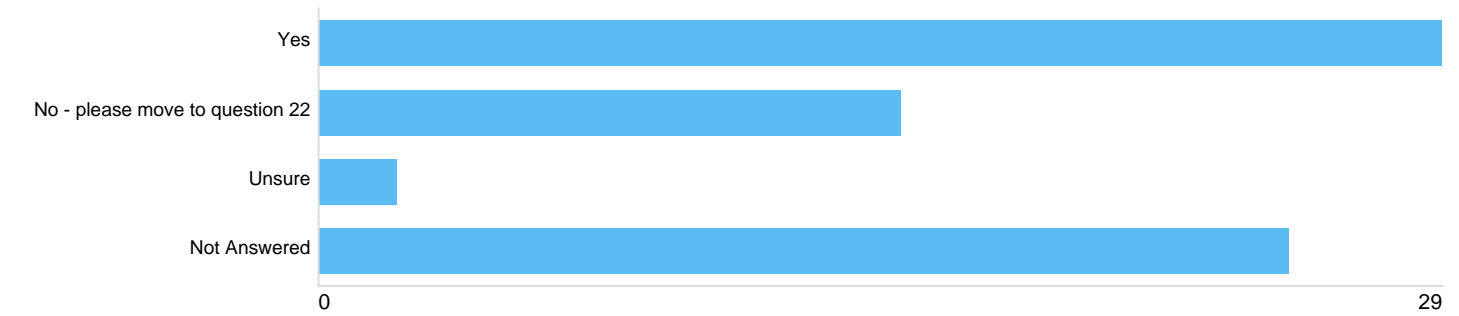
There were **4** responses to this part of the question.

If you selected "Avoided an appointment with another healthcare professional" what role would the appointment have been made with?

There were **8** responses to this part of the question.

Question 16: Have you viewed any Summary Care Records which show the 'Reason for Medication'?

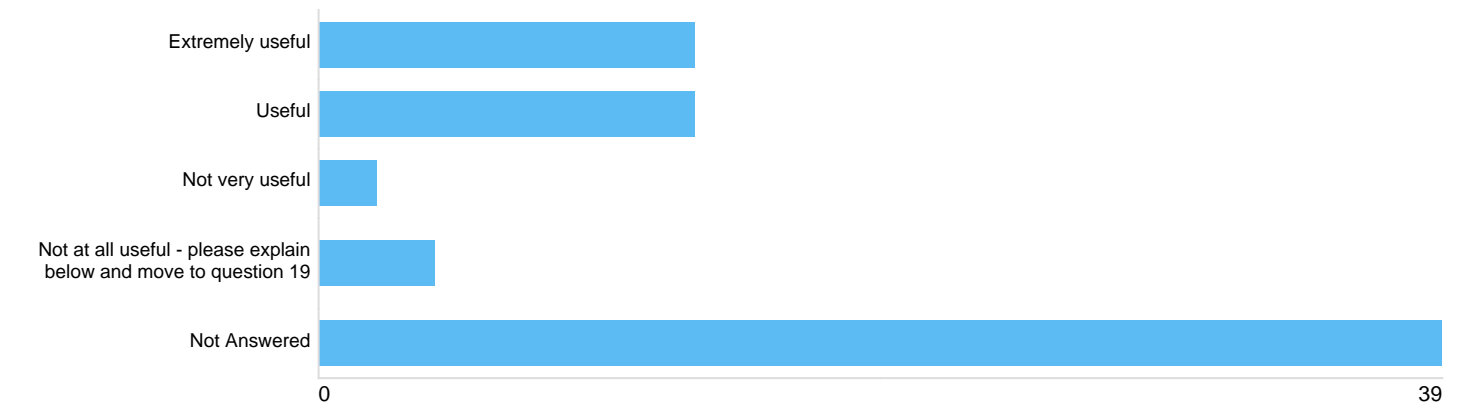
Viewed reason for medication



Option	Total	Percent
Yes	29	40.85%
No - please move to question 22	15	21.13%
Unsure	2	2.82%
Not Answered	25	35.21%

Question 17: Has viewing the 'Reason for Medication' been useful in avoiding potential harm to patients?

Reason for medication avoiding potential harm



Option	Total	Percent
Extremely useful	13	18.31%
Useful	13	18.31%
Not very useful	2	2.82%
Not at all useful - please explain below and move to question 19	4	5.63%
Not Answered	39	54.93%

Please explain why you answered "Not at all useful":

There were 6 responses to this part of the question.

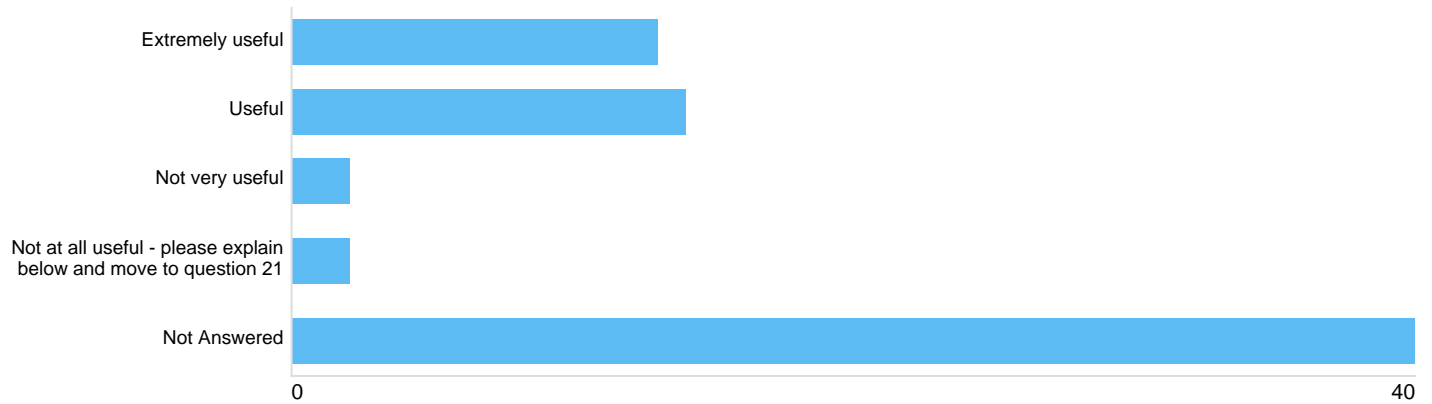
Question 18: Please provide anonymised examples of where potential harm was avoided through viewing the 'Reason for Medication':

Avoidance of harm examples (freetext)

There were 17 responses to this part of the question.

Question 19: Has viewing the 'Reason for Medication' supported your understanding of the patient and/or the planning of their ongoing care?

Usefulness reason for medication



Option	Total	Percent
Extremely useful	13	18.31%
Useful	14	19.72%
Not very useful	2	2.82%
Not at all useful - please explain below and move to question 21	2	2.82%
Not Answered	40	56.34%

Please explain why you answered "Not at all useful":

There were 2 responses to this part of the question.

Question 20: Please provide anonymised examples where the 'Reason for Medication' has supported your understanding of the patient and/or the planning of their ongoing care:

Examples:

There were 12 responses to this part of the question.

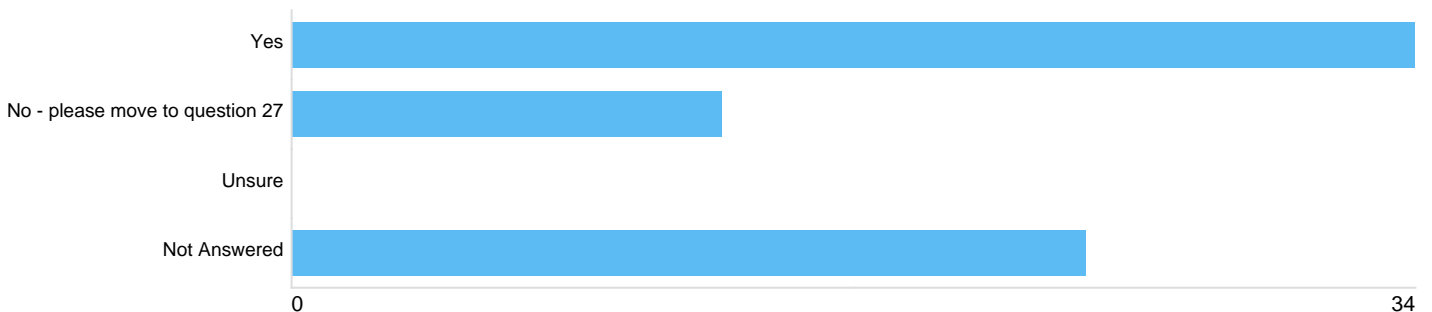
Question 21: Please describe if you have found viewing the 'Reason for Medication' useful for any other purpose:

reason for meds useful another purpose (freetext)

There were 9 responses to this part of the question.

Question 22: Have you viewed contact details through the SCR?

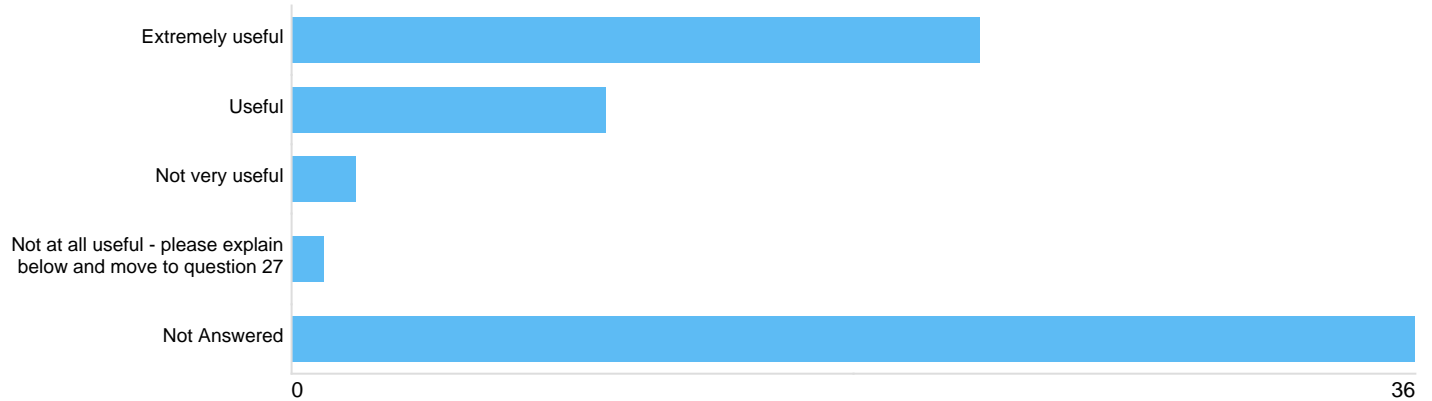
Viewed contacts



Option	Total	Percent
Yes	34	47.89%
No - please move to question 27	13	18.31%
Unsure	0	0%
Not Answered	24	33.80%

Question 23: Has viewing the contact details been useful to you?

How is contact info useful



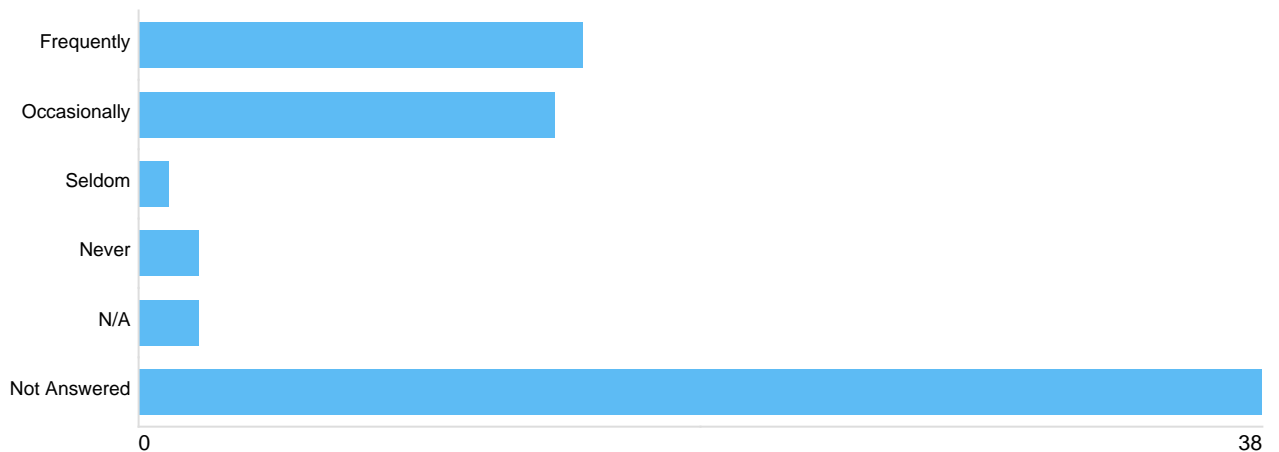
Option	Total	Percent
Extremely useful	22	30.99%
Useful	10	14.08%
Not very useful	2	2.82%
Not at all useful - please explain below and move to question 27	1	1.41%
Not Answered	36	50.70%

Please explain why you answered "Not at all useful":

There were 3 responses to this part of the question.

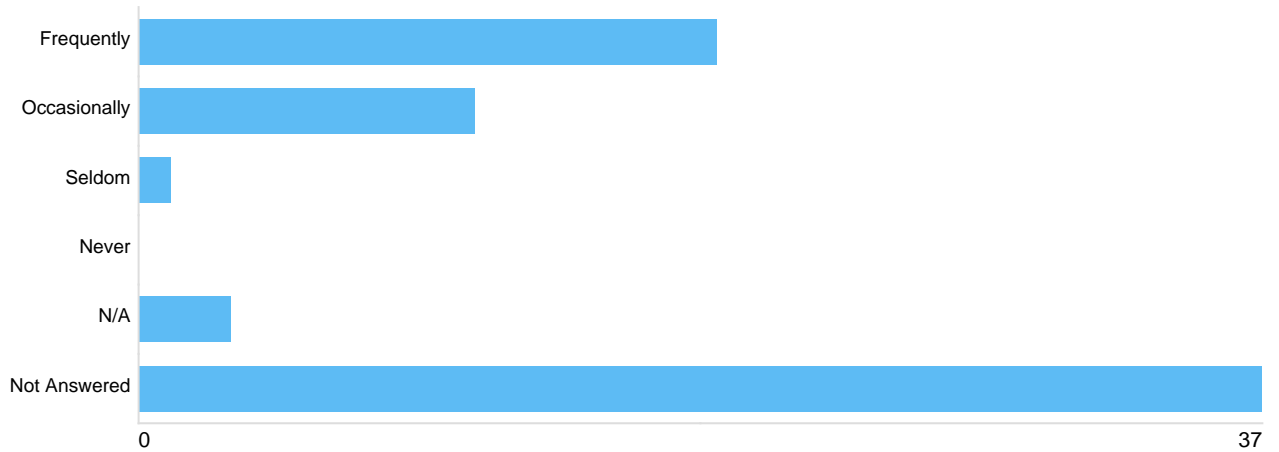
Question 24: How has viewing contact information been useful?

Contact info useful to Pharm - Reduced the need to call GP practices and / or other care professionals



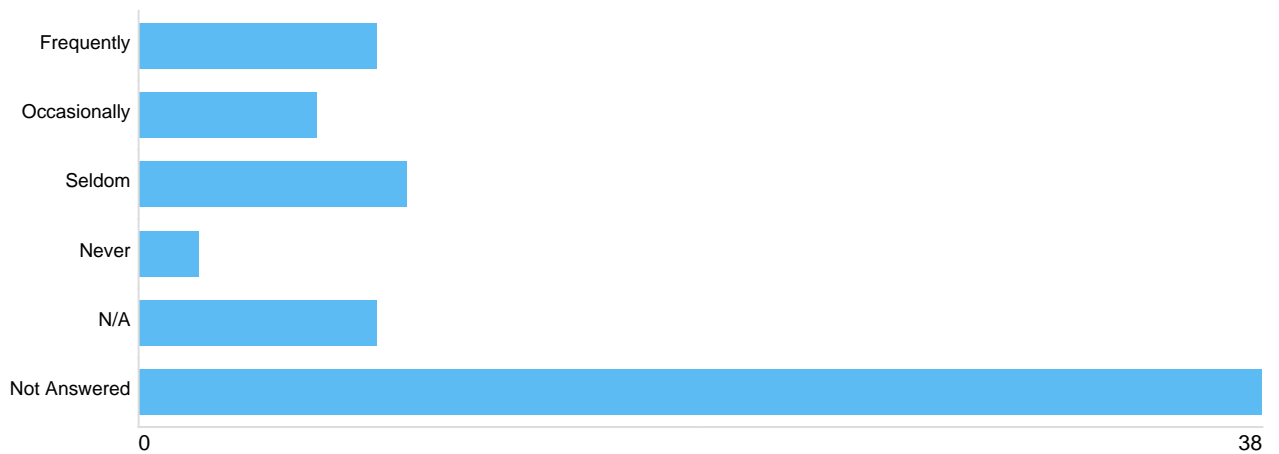
Option	Total	Percent
Frequently	15	21.13%
Occasionally	14	19.72%
Seldom	1	1.41%
Never	2	2.82%
N/A	2	2.82%
Not Answered	38	53.52%

Contact info useful to Pharm - Reduced the amount of calls / time needed to find the right contact



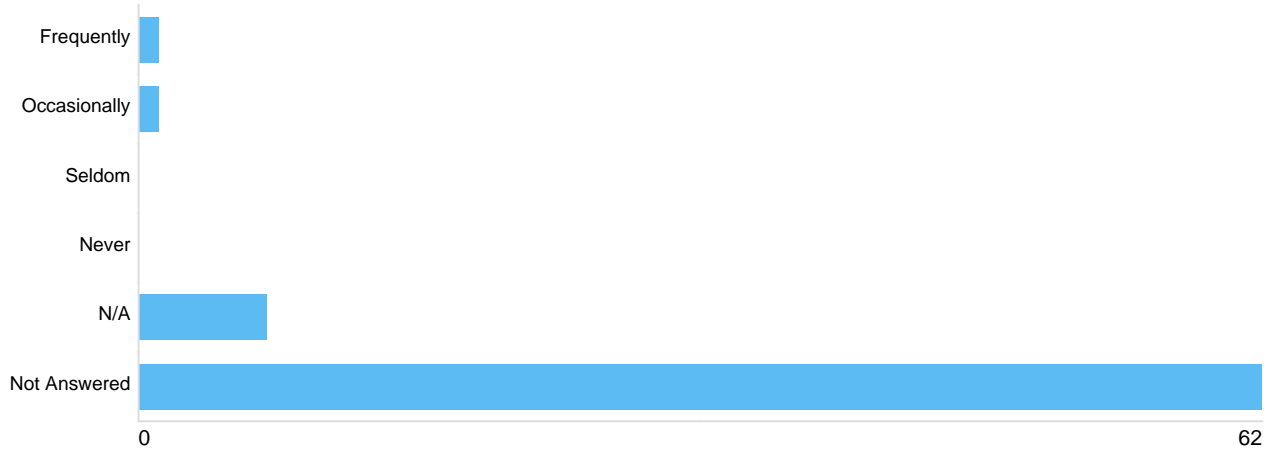
Option	Total	Percent
Frequently	19	26.76%
Occasionally	11	15.49%
Seldom	1	1.41%
Never	0	0%
N/A	3	4.23%
Not Answered	37	52.11%

Contact info useful to Pharm - Helped to avoid referral to another healthcare professional



Option	Total	Percent
Frequently	8	11.27%
Occasionally	6	8.45%
Seldom	9	12.68%
Never	2	2.82%
N/A	8	11.27%
Not Answered	38	53.52%

Contact info useful to Pharm - Other (please describe in comments below)



Option	Total	Percent
Frequently	1	1.41%
Occasionally	1	1.41%
Seldom	0	0%
Never	0	0%
N/A	7	9.86%
Not Answered	62	87.32%

Contact info useful to Pharm (freetext)

There were 2 responses to this part of the question.

Question 25: Have you saved time through viewing the contact information?

Contacts saved time



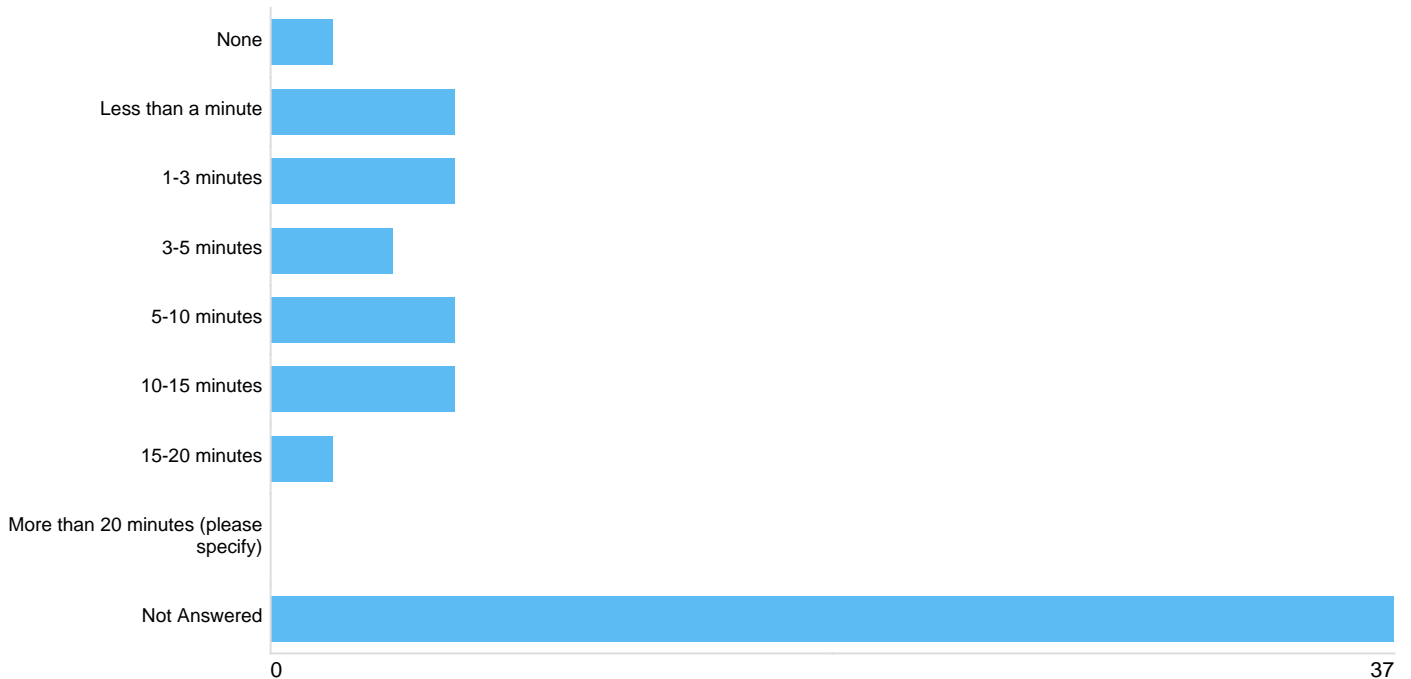
Option	Total	Percent
Yes	30	42.25%
No - please explain below and move to question 27	1	1.41%
Unsure	3	4.23%
Not Answered	37	52.11%

Please explain why you answered "No":

There were 2 responses to this part of the question.

Question 26: Approximately how much time have you saved due to your use of the SCR contact information? Please select approximate time saved in minutes per patient contact viewed:

Time saved in minutes/patient contact viewed



Option	Total	Percent
None	2	2.82%
Less than a minute	6	8.45%
1-3 minutes	6	8.45%
3-5 minutes	4	5.63%
5-10 minutes	6	8.45%
10-15 minutes	6	8.45%
15-20 minutes	2	2.82%
More than 20 minutes (please specify)	0	0%
Not Answered	37	52.11%

time saved per patient contact viewed

There was 1 response to this part of the question.

Question 27: Does the presentation style and consistent format of the SCR and Additional Information make it easy for you to find information?

Format Yes/No



Option	Total	Percent
Yes -please explain below	51	71.83%
No -please explain below	14	19.72%
Not Answered	6	8.45%

If you answered "Yes", what do you like about the presentation style and format?

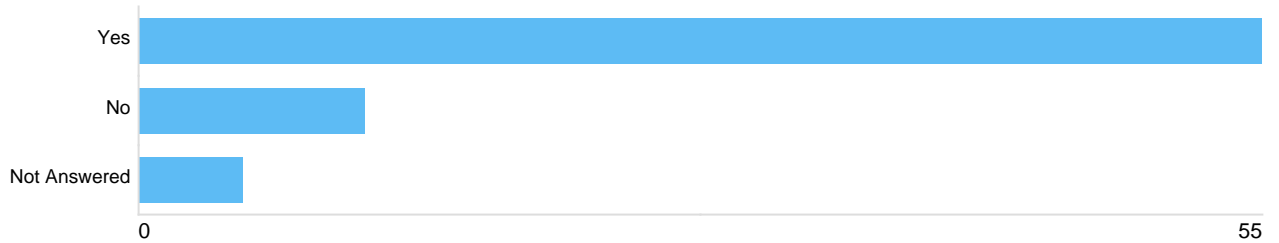
There were 36 responses to this part of the question.

If you answered "No", what don't you like?

There were 14 responses to this part of the question.

Question 28: Do you prefer to view a summary of the GP record via the SCR rather than local health care record information systems?

Prefer SCR to LHR



Option	Total	Percent
Yes	55	77.46%
No	11	15.49%
Not Answered	5	7.04%

If you answered "Yes" please explain why:

There were 42 responses to this part of the question.

If you answered "No" please explain why:

There were 8 responses to this part of the question.

Question 29: If you have found that the use of SCR Additional Information supports; or believe that it could support; you in caring for your patients please provide any other comments below:

Comments

There were 26 responses to this part of the question.

Question 30: If you have found that there are disadvantages of viewing the Additional Information in Summary Care Records please add any comments below:

Disadvantages

There were 16 responses to this part of the question.

Question 31: Do you have a great story to tell? Would you be willing to share your experiences so that they could be included as part of a case study?

Willing to provide case study info

There were 2 responses to this part of the question.