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SCR Additional Information Pharmacy Survey - Pilot: Summary report

This report was created on Monday 06 August 2018 at 15:39.

The consultation ran from 23/07/2018 to 03/08/2018.

Contents

Question 1: Name of your organisation?

Organisation

There was **1** response to this part of the question.

Question 2: Type of organisation

Type of organisation

Option	Total	Percent
Acute Hospital	0	0%
Community Hospital	0	0%
Community Pharmacy	1	100.00%
Hospital Pharmacy	0	0%
Mental Health Pharmacy - hospital based	0	0%
Mental Health Pharmacy- community based	0	0%
Hospice Pharmacy	0	0%
Other	0	0%
Primary Care Pharmacy	0	0%
Specialist Centre Pharmacy	0	0%
Urgent Treatment Centre Pharmacy	0	0%
Not Answered	0	0%

Other:

There were **0** responses to this part of the question.

Question 3: What is your specialty?

Speciality

There were **0** responses to this part of the question.

Question 4: What is your role?

Title

There was **1** response to this part of the question.

Question 5: Have you viewed any SCRs with Additional Information?

Viewed AI
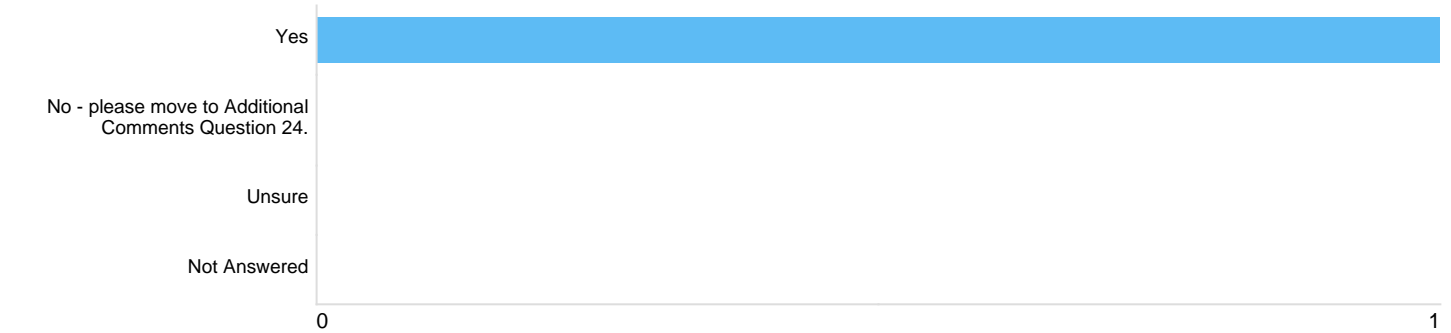
Option	Total	Percent
Yes	1	100.00%
No - please move to Additional Comments Question 24.	0	0%
Unsure	0	0%
Not Answered	0	0%

Question 6: How frequently do you view SCRs with Additional Information?

Frequency AI viewed
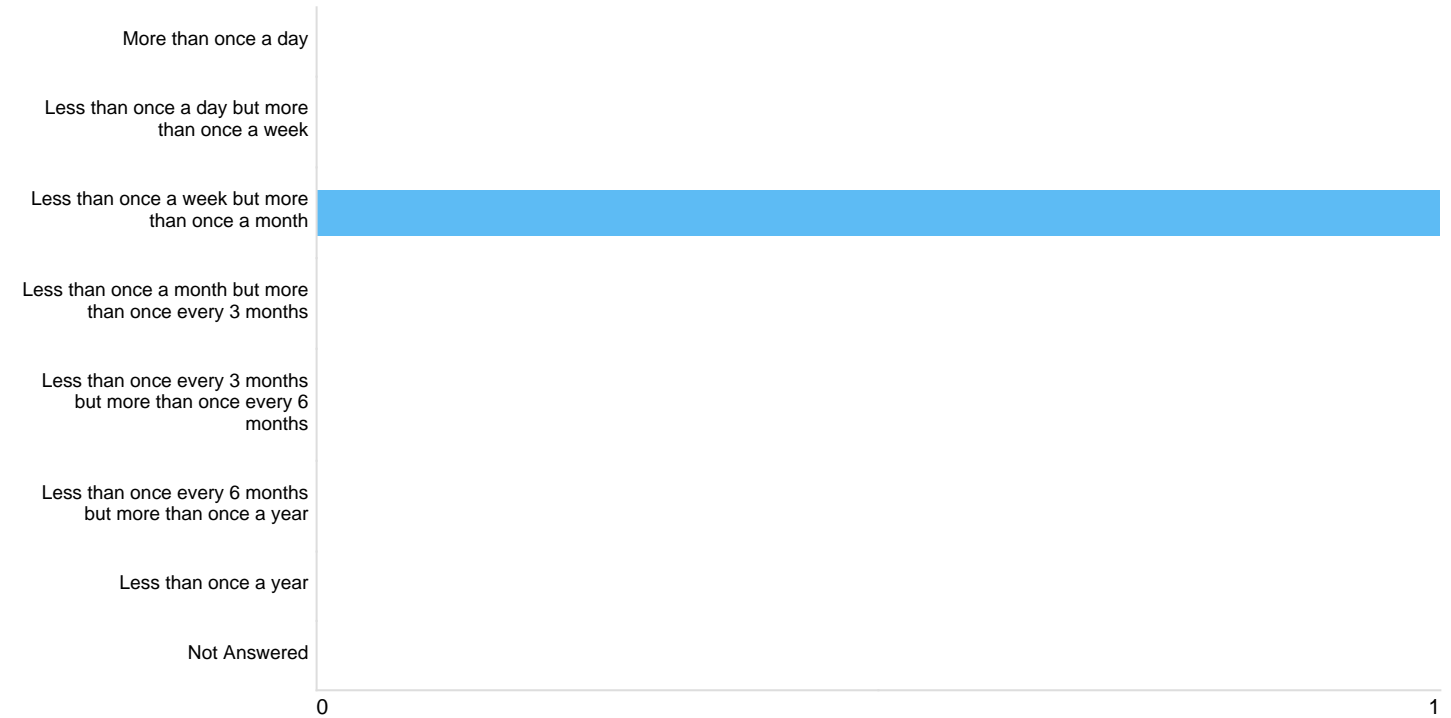
Option	Total	Percent
More than once a day	0	0%
Less than once a day but more than once a week	0	0%
Less than once a week but more than once a month	1	100.00%
Less than once a month but more than once every 3 months	0	0%
Less than once every 3 months but more than once every 6 months	0	0%
Less than once every 6 months but more than once a year	0	0%
Less than once a year	0	0%
Not Answered	0	0%

Question 7: How useful have you found viewing the Additional Information within SCRs?

SCRAI Usefulness
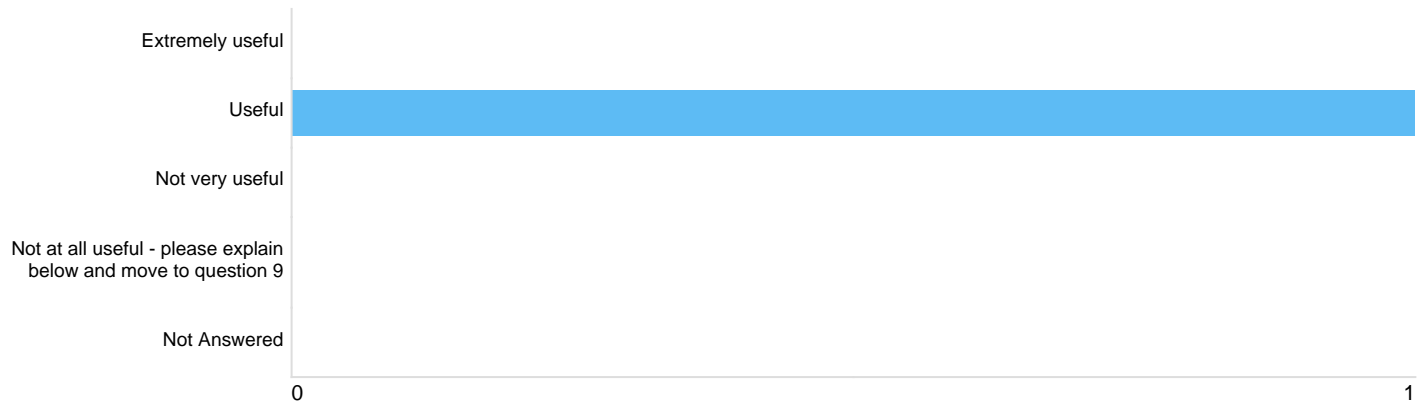
Option	Total	Percent
Extremely useful	0	0%
Useful	1	100.00%
Not very useful	0	0%
Not at all useful - please explain below and move to question 9	0	0%
Not Answered	0	0%

AI not useful because

There were **0** responses to this part of the question.

Question 8: Thinking about the information you've obtained from specific SCRs in the past, what information have you found the most useful? Please select up to 5 from the choices below, with 1 being the most useful

Ranking of 'Ranked in order of importance (1 most important)'
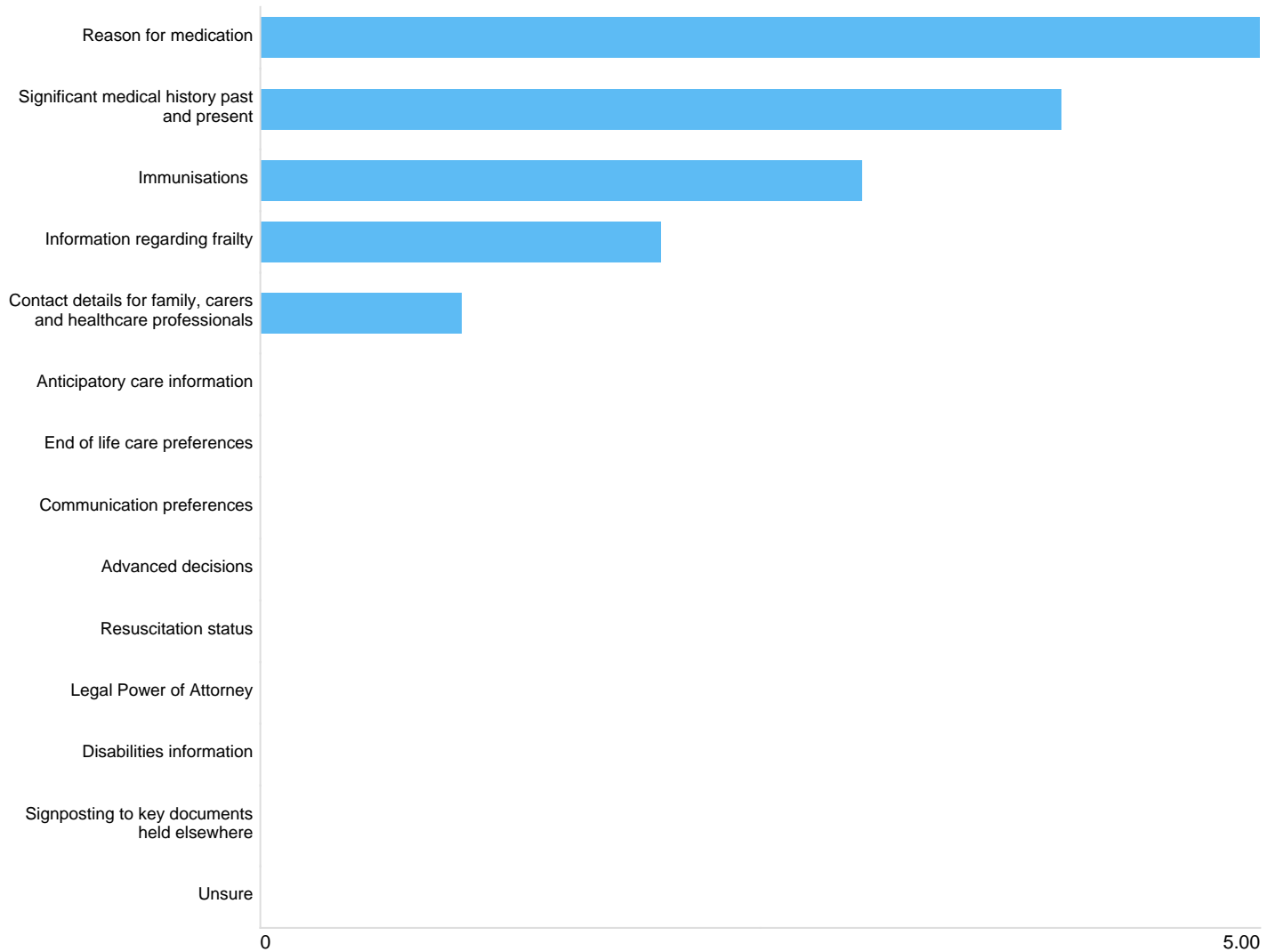
Item	Ranking
Reason for medication	5.00
Significant medical history past and present	4.00
Immunisations	3.00
Information regarding frailty	2.00
Contact details for family, carers and healthcare professionals	1.00
Anticipatory care information	0.00
End of life care preferences	0.00
Communication preferences	0.00
Advanced decisions	0.00
Resuscitation status	0.00
Legal Power of Attorney	0.00
Disabilities information	0.00
Signposting to key documents held elsewhere	0.00
Unsure	0.00

Ranked in order of importance (1 most important) - Significant medical history past and present
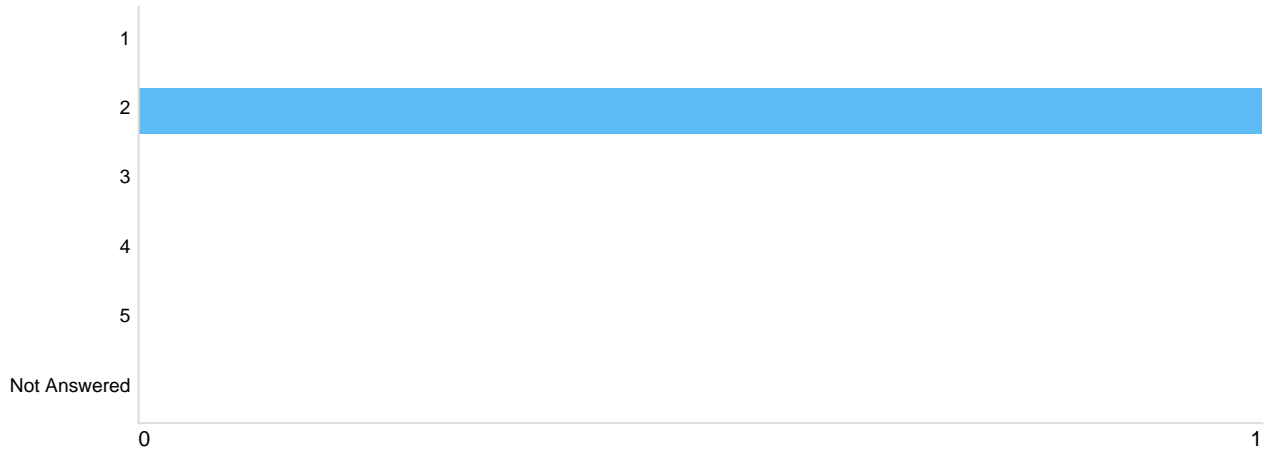
Option	Total	Percent
1	0	0%
2	1	100.00%
3	0	0%
4	0	0%
5	0	0%
Not Answered	0	0%

Ranked in order of importance (1 most important) - Reason for medication
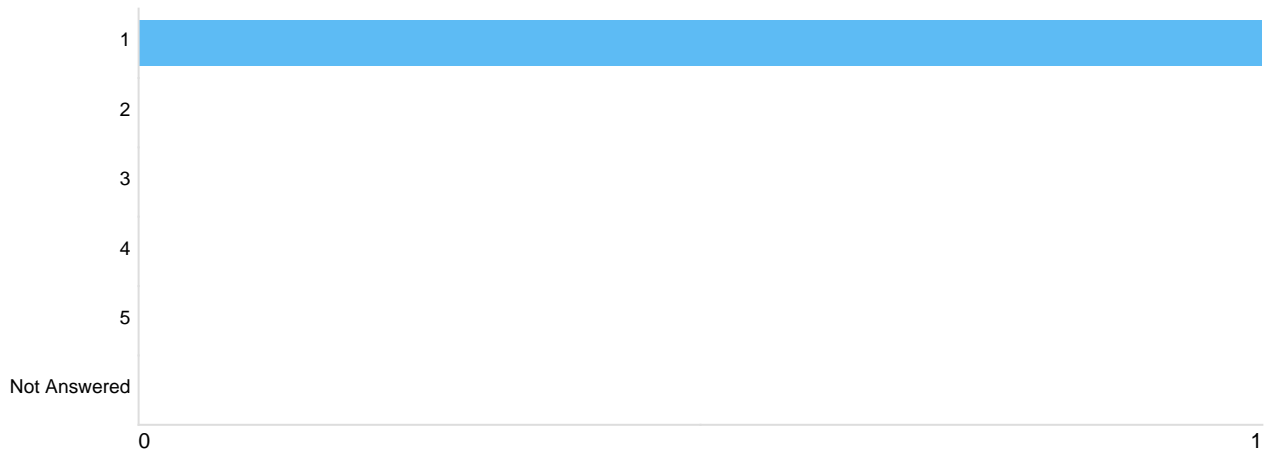
Option	Total	Percent
1	1	100.00%
2	0	0%
3	0	0%
4	0	0%
5	0	0%
Not Answered	0	0%

Ranked in order of importance (1 most important) - Anticipatory care information
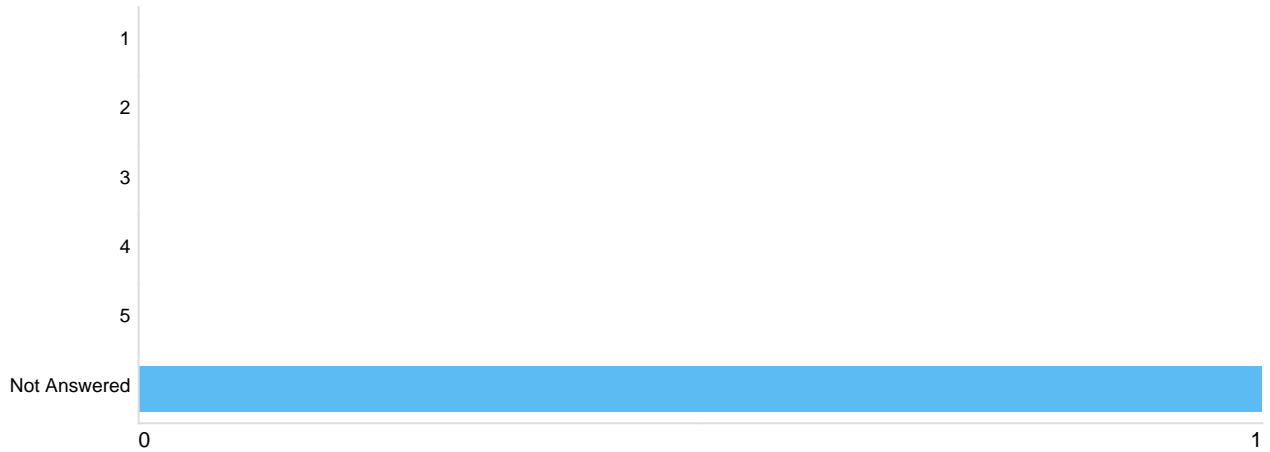
Option	Total	Percent
1	0	0%
2	0	0%
3	0	0%
4	0	0%
5	0	0%
Not Answered	1	100.00%

Ranked in order of importance (1 most important) - End of life care preferences
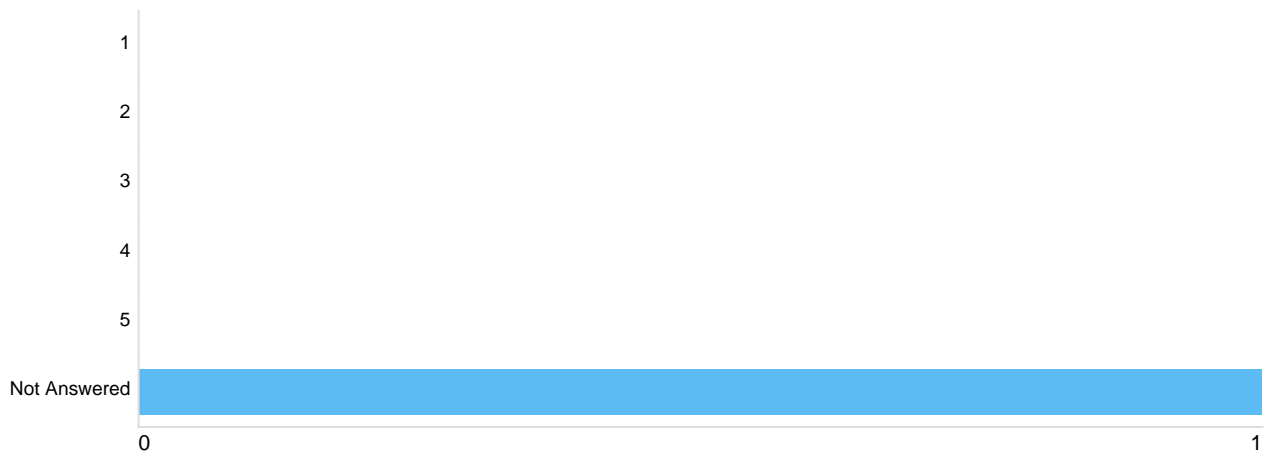
Option	Total	Percent
1	0	0%
2	0	0%
3	0	0%
4	0	0%
5	0	0%
Not Answered	1	100.00%

Ranked in order of importance (1 most important) - Immunisations
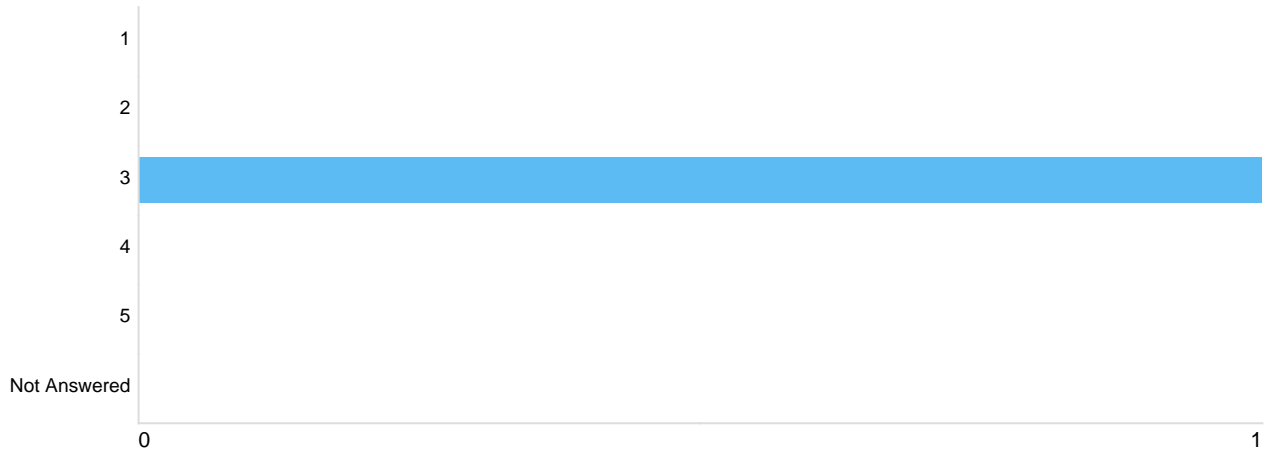
Option	Total	Percent
1	0	0%
2	0	0%
3	1	100.00%
4	0	0%
5	0	0%
Not Answered	0	0%

Ranked in order of importance (1 most important) - Information regarding frailty
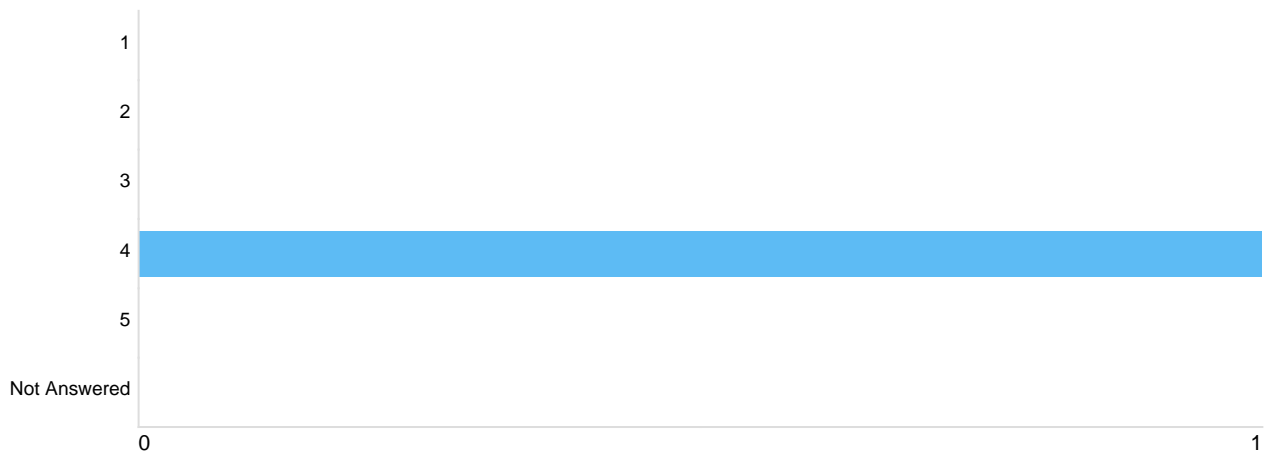
Option	Total	Percent
1	0	0%
2	0	0%
3	0	0%
4	1	100.00%
5	0	0%
Not Answered	0	0%

Ranked in order of importance (1 most important) - Communication preferences
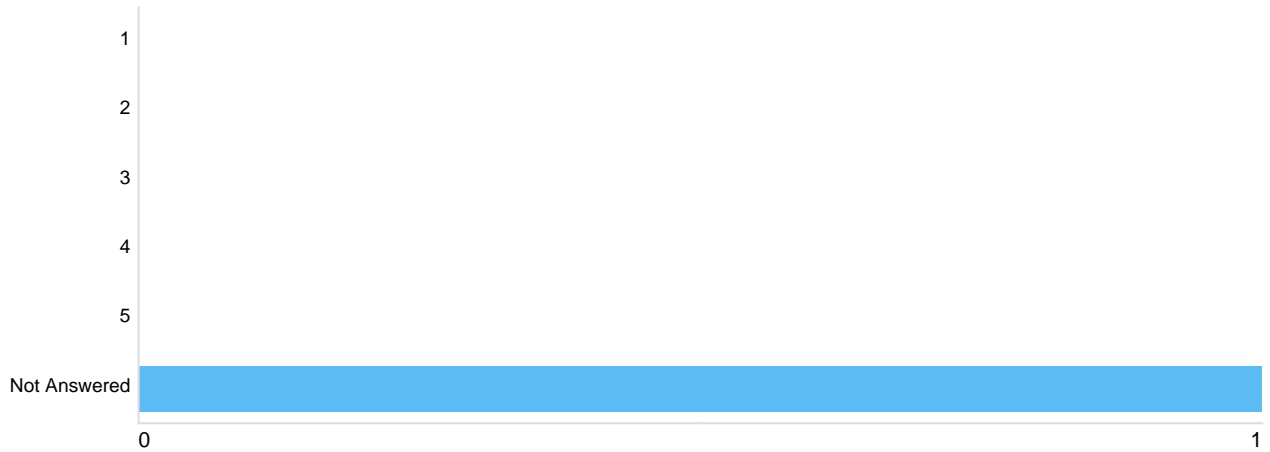
Option	Total	Percent
1	0	0%
2	0	0%
3	0	0%
4	0	0%
5	0	0%
Not Answered	1	100.00%

Ranked in order of importance (1 most important) - Advanced decisions
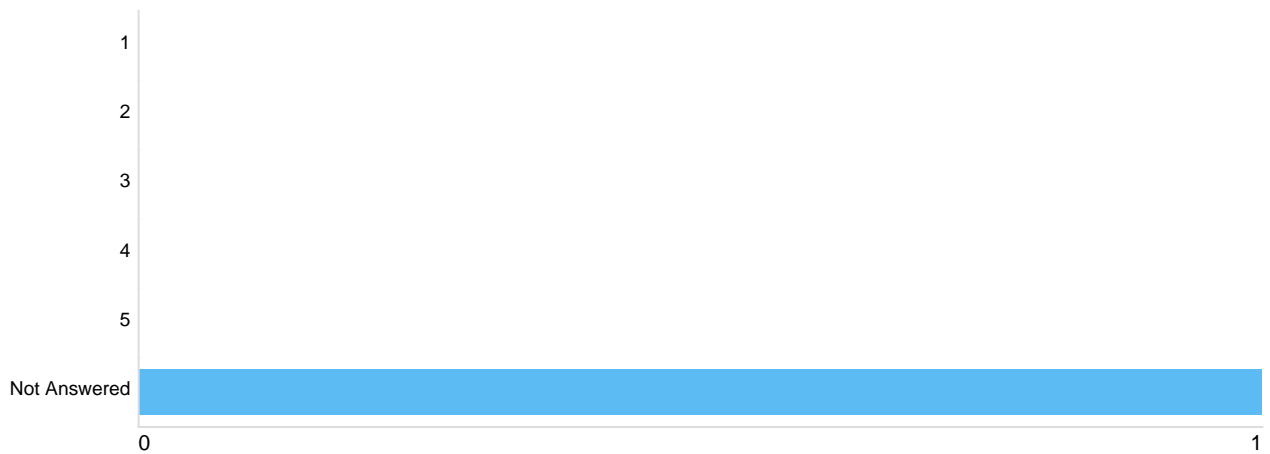
Option	Total	Percent
1	0	0%
2	0	0%
3	0	0%
4	0	0%
5	0	0%
Not Answered	1	100.00%

Ranked in order of importance (1 most important) - Resuscitation status
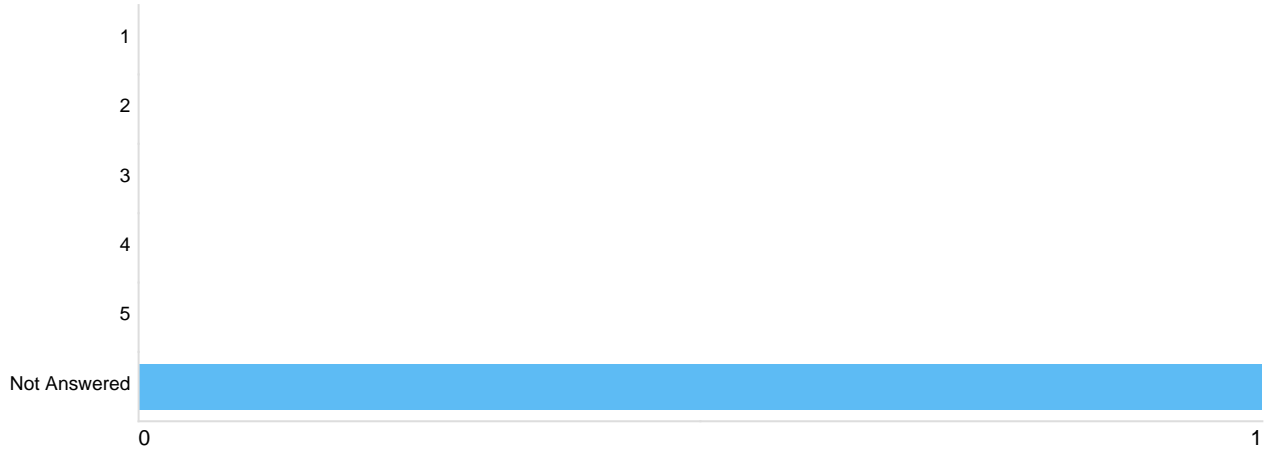
Option	Total	Percent
1	0	0%
2	0	0%
3	0	0%
4	0	0%
5	0	0%
Not Answered	1	100.00%

Ranked in order of importance (1 most important) - Legal Power of Attorney
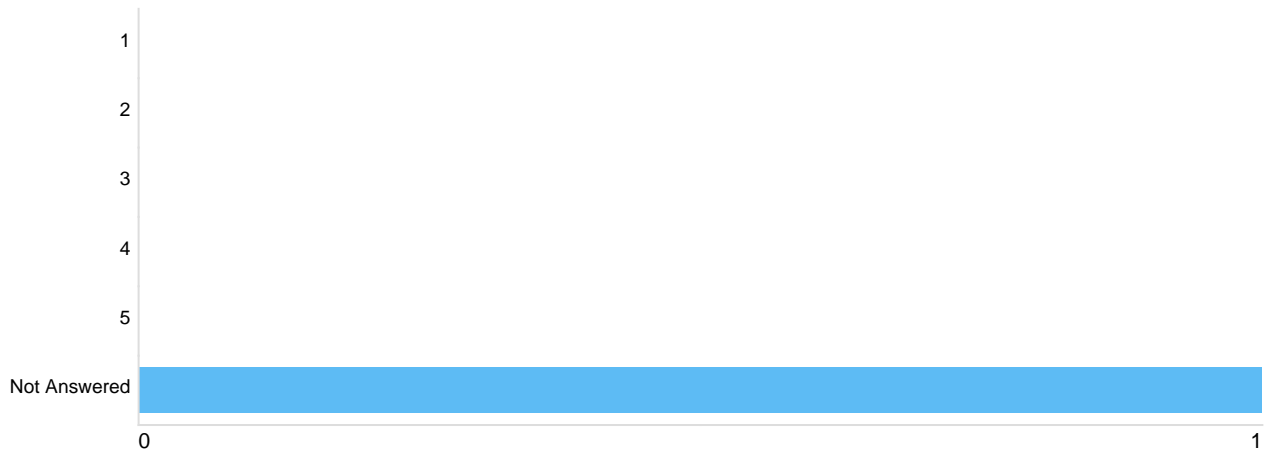
Option	Total	Percent
1	0	0%
2	0	0%
3	0	0%
4	0	0%
5	0	0%
Not Answered	1	100.00%

Ranked in order of importance (1 most important) - Contact details for family, carers and healthcare professionals

Option	Total	Percent
1	0	0%
2	0	0%
3	0	0%
4	0	0%
5	1	100.00%
Not Answered	0	0%

Ranked in order of importance (1 most important) - Disabilities information
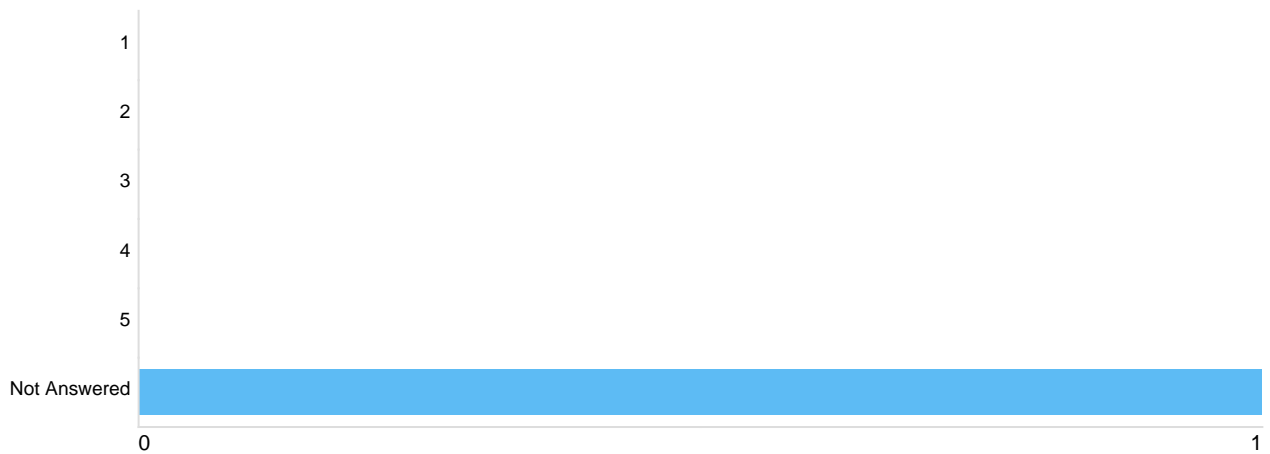
Option	Total	Percent
1	0	0%
2	0	0%
3	0	0%
4	0	0%
5	0	0%
Not Answered	1	100.00%

Ranked in order of importance (1 most important) - Signposting to key documents held elsewhere
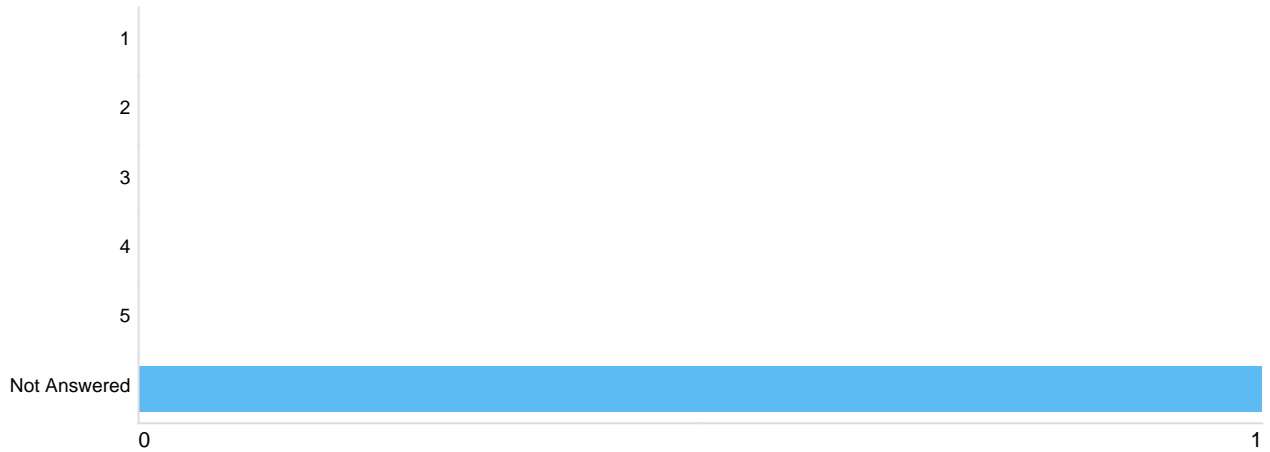
Option	Total	Percent
1	0	0%
2	0	0%
3	0	0%
4	0	0%
5	0	0%
Not Answered	1	100.00%

Ranked in order of importance (1 most important) - Unsure
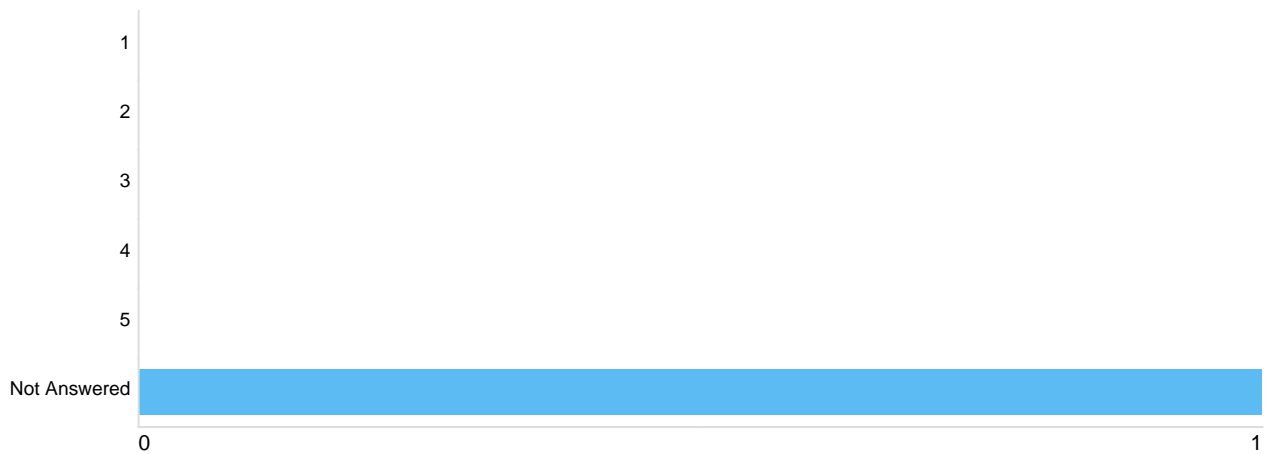
Option	Total	Percent
1	0	0%
2	0	0%
3	0	0%
4	0	0%
5	0	0%
Not Answered	1	100.00%

Question 9: When viewing Additional Information in the SCR do you usually need to spend more time per patient?

Disbenefit
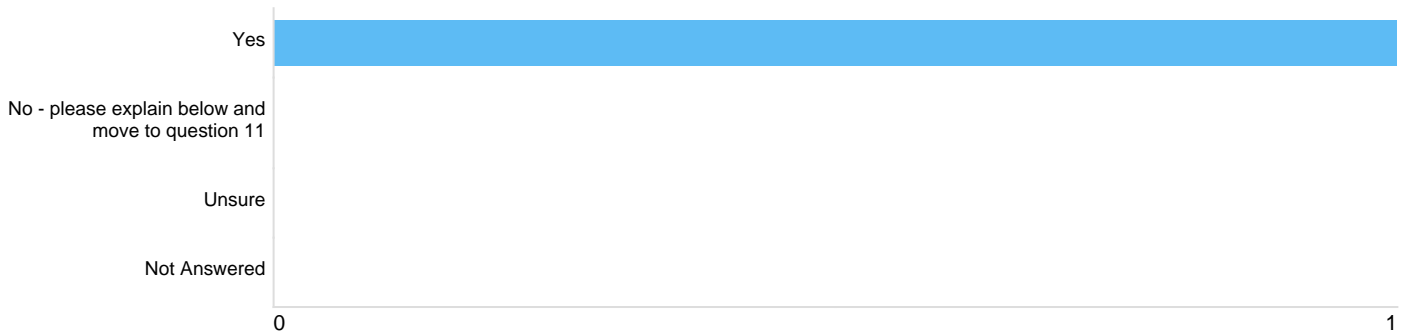
Option	Total	Percent
Yes	1	100.00%
No - please explain below and move to question 11	0	0%
Unsure	0	0%
Not Answered	0	0%

Please explain why you answered "No":

There were **0** responses to this part of the question.

If you answered "Yes" was spending this time beneficial to your patient care?

There was **1** response to this part of the question.

Question 10: How much more time have you spent per patient due to viewing the Additional Information? Please provide approximate minutes per patient

Time added per patient
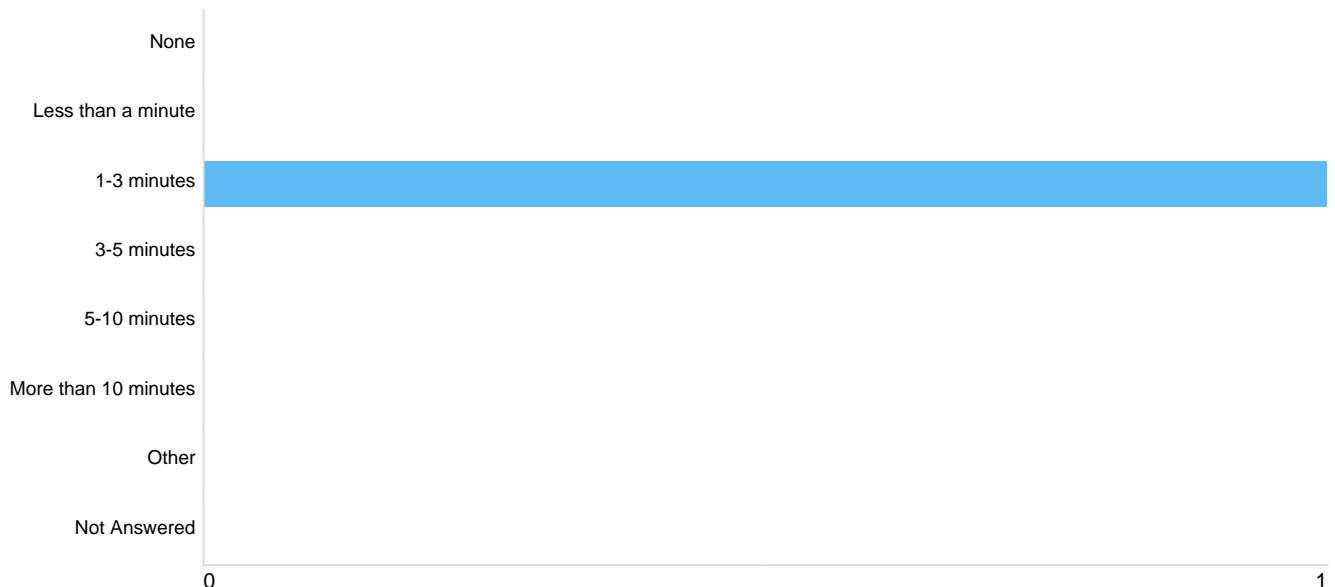
Option	Total	Percent
None	0	0%
Less than a minute	0	0%
1-3 minutes	1	100.00%
3-5 minutes	0	0%
5-10 minutes	0	0%
More than 10 minutes	0	0%
Other	0	0%
Not Answered	0	0%

Other - approximate minutes per patient

There were **0** responses to this part of the question.

Question 11: Has the use of the Additional Information helped you to make more effective use of your time?

More effective us of time
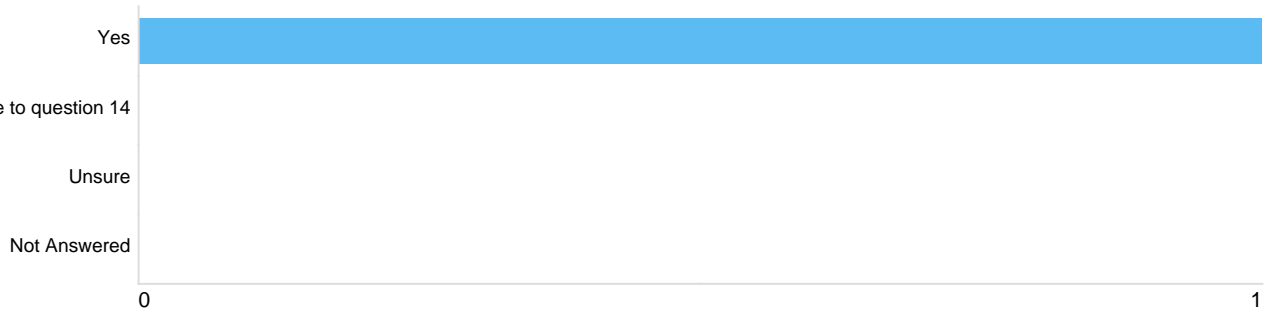
Option	Total	Percent
Yes	1	100.00%
No - please move to question 14	0	0%
Unsure	0	0%
Not Answered	0	0%

Question 12: How has use of the Additional Information helped you to make more effective use of your time?

Use of time
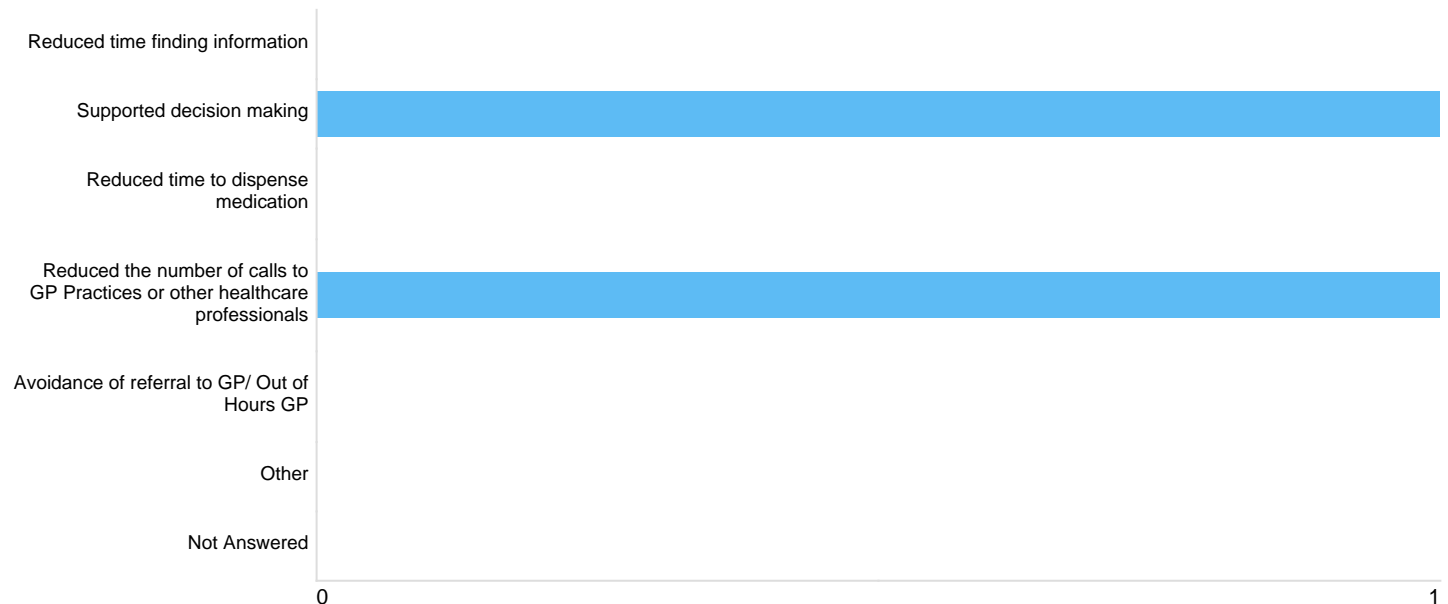
Option	Total	Percent
Reduced time finding information	0	0%
Supported decision making	1	100.00%
Reduced time to dispense medication	0	0%
Reduced the number of calls to GP Practices or other healthcare professionals	1	100.00%
Avoidance of referral to GP/ Out of Hours GP	0	0%
Other	0	0%
Not Answered	0	0%

Other:

There were **0** responses to this part of the question.

Question 13: When Additional Information was present in the SCR, approximately how much time did you save on average per patient?

Time saved in minutes per patient

Option	Total	Percent
None	0	0%
Less than a minute	1	100.00%
1-3 minutes	0	0%
3-5 minutes	0	0%
5-10 minutes	0	0%
More than 10 minutes	0	0%
Other	0	0%
Not Answered	0	0%

Time saved in minutes/patient

There were **0** responses to this part of the question.

Question 14: Has viewing the Additional Information in your Pharmacy been beneficial to your patients?

Benefit to patients, view in Pharmacy

Option	Total	Percent
Yes	0	0%
No - please explain below and move to question 16	0	0%
Unsure	1	100.00%
Not Answered	0	0%

Please explain why you answered "No":

There were **0** responses to this part of the question.

Question 15: Thinking about the information you've obtained from specific SCRs in the past, how has viewing the Additional Information been beneficial to your patients?

Pharm AI viewing pt benefits - Allowed the care episode to be completed in the Pharmacy
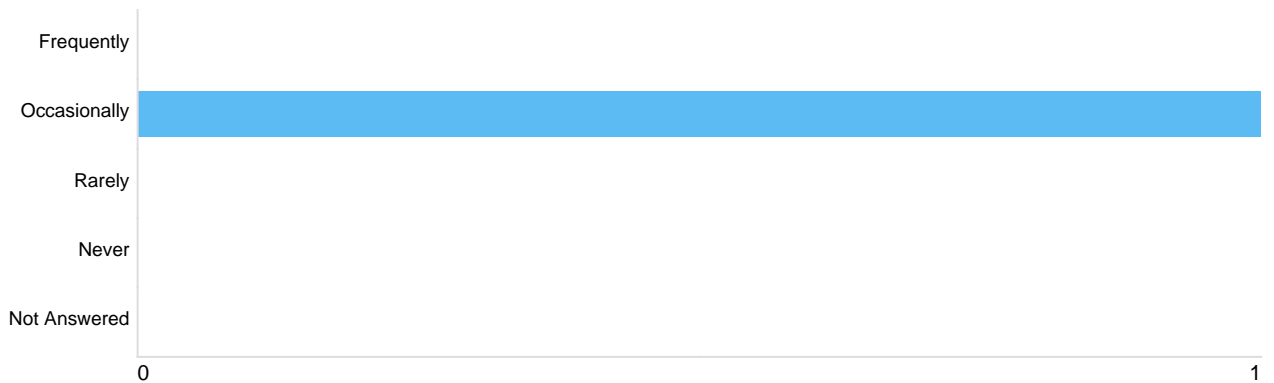
Option	Total	Percent
Frequently	0	0%
Occasionally	1	100.00%
Rarely	0	0%
Never	0	0%
Not Answered	0	0%

Pharm AI viewing pt benefits - Supported the identification and avoidance of potential medication related harm
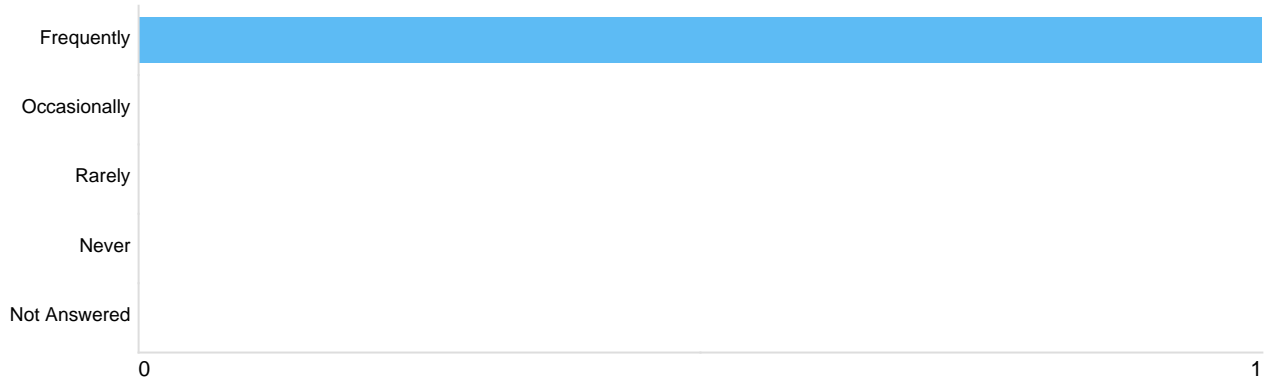
Option	Total	Percent
Frequently	1	100.00%
Occasionally	0	0%
Rarely	0	0%
Never	0	0%
Not Answered	0	0%

Pharm AI viewing pt benefits - Supported decision making around discontinuation of medication
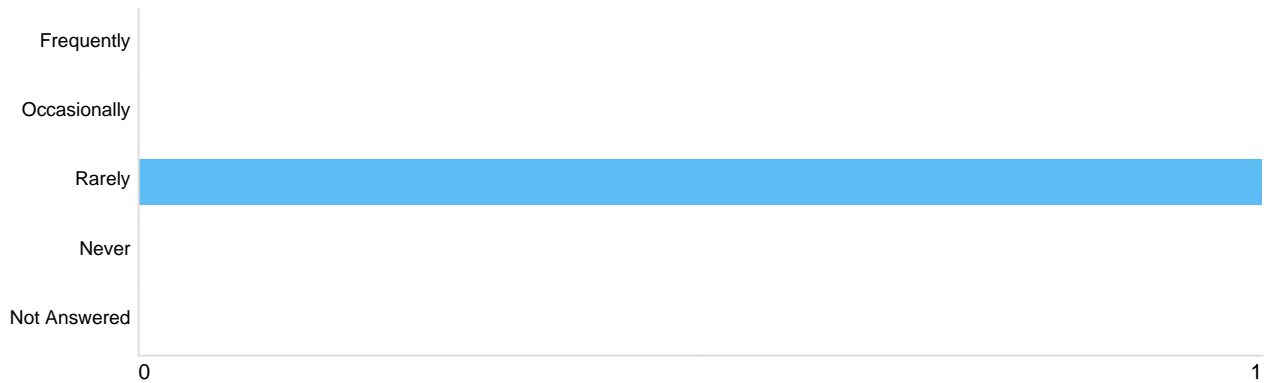
Option	Total	Percent
Frequently	0	0%
Occasionally	0	0%
Rarely	1	100.00%
Never	0	0%
Not Answered	0	0%

Pharm AI viewing pt benefits - Allowed appropriate medications to be provided post surgical procedure

Option	Total	Percent
Frequently	0	0%
Occasionally	0	0%
Rarely	0	0%
Never	1	100.00%
Not Answered	0	0%

Pharm AI viewing pt benefits - Supported tailoring of advice to increase patient understanding and promote self care
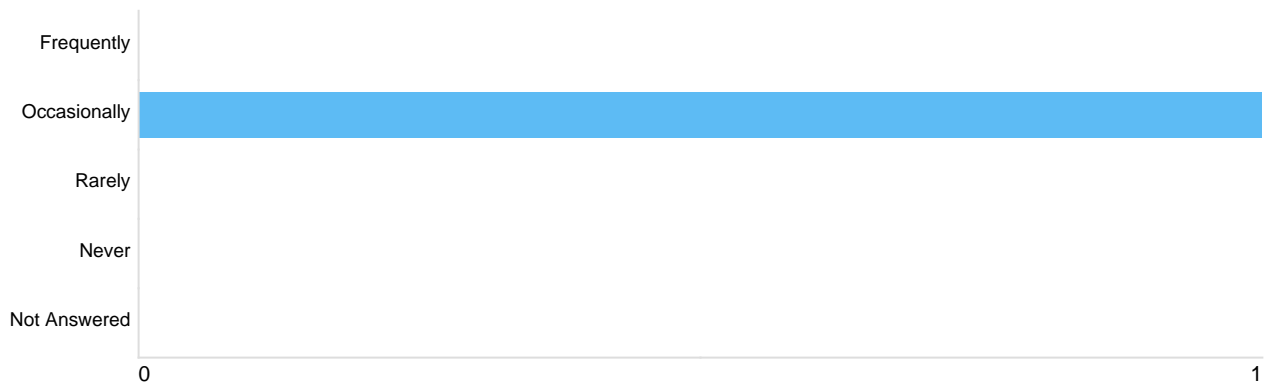
Option	Total	Percent
Frequently	0	0%
Occasionally	1	100.00%
Rarely	0	0%
Never	0	0%
Not Answered	0	0%

Pharm AI viewing pt benefits - Supported transfers between care providers due to "Reason for Medication"

Option	Total	Percent
Frequently	0	0%
Occasionally	0	0%
Rarely	0	0%
Never	1	100.00%
Not Answered	0	0%

Pharm AI viewing pt benefits - Avoided an appointment with another healthcare professional
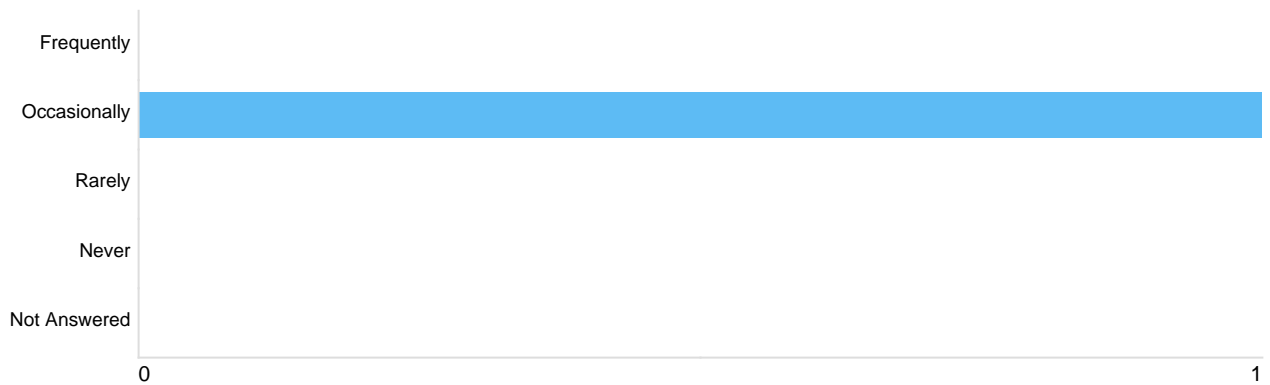
Option	Total	Percent
Frequently	0	0%
Occasionally	1	100.00%
Rarely	0	0%
Never	0	0%
Not Answered	0	0%

Pharm AI viewing pt benefits - Avoided the need to remember or repeat information
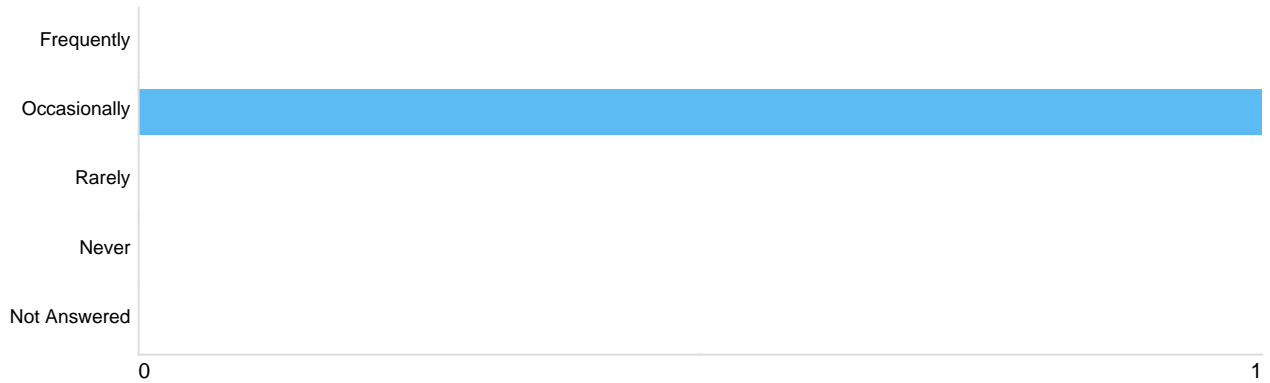
Option	Total	Percent
Frequently	0	0%
Occasionally	1	100.00%
Rarely	0	0%
Never	0	0%
Not Answered	0	0%

Pharm AI viewing pt benefits - Other (please add comments below)

Option	Total	Percent
Frequently	0	0%
Occasionally	0	0%
Rarely	0	0%
Never	0	0%
Not Answered	1	100.00%

Other:

There were **0** responses to this part of the question.

Question 16: Have you viewed any Summary Care Records which show the 'Reason for Medication'?

Viewed reason for medication
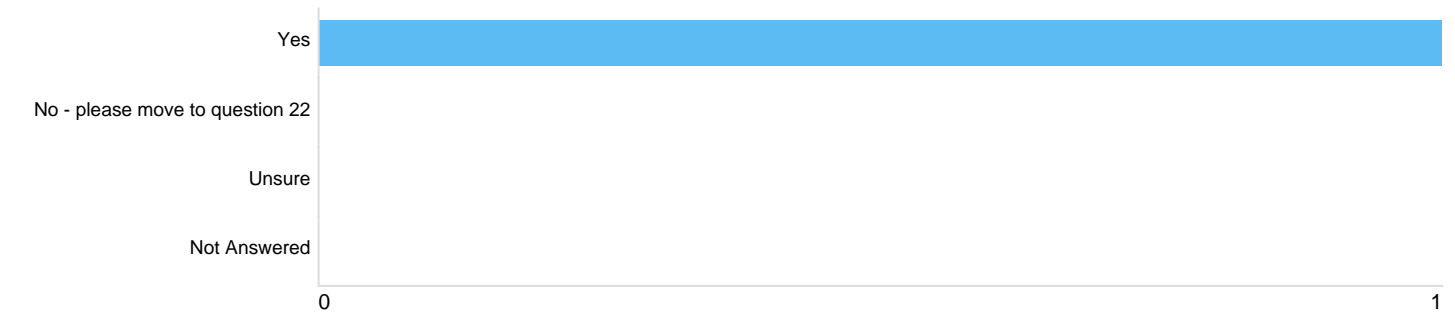
Option	Total	Percent
Yes	1	100.00%
No - please move to question 22	0	0%
Unsure	0	0%
Not Answered	0	0%

Question 17: Has viewing the 'Reason for Medication' been useful in avoiding potential harm to patients?

Reason for medication avoiding risk

Option	Total	Percent
Extremely useful	0	0%
Useful	1	100.00%
Not very useful	0	0%
Not at all useful - please explain below and move to question 19	0	0%
Not Answered	0	0%

Please explain why you answered "Not at all useful":

There were **0** responses to this part of the question.

Question 18: Please provide anonymised examples of where potential harm was avoided through viewing the 'Reason for Medication':

Avoidance of harm examples (freetext)

There were **0** responses to this part of the question.

Question 19: Has viewing the 'Reason for Medication' supported your understanding of the patient and/or the planning of their ongoing care?

Usefulness reason for medication

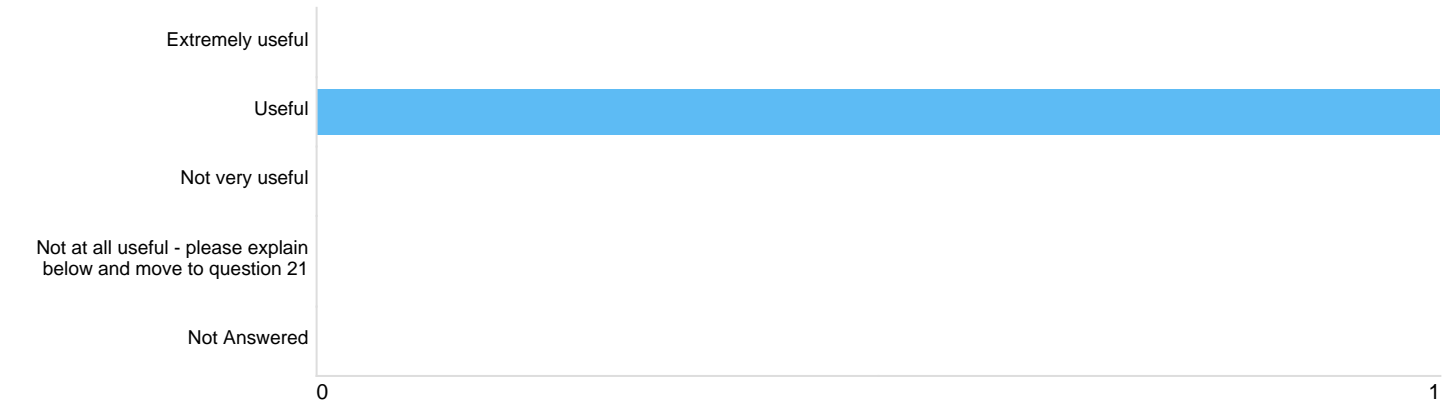| Option	Total	Percent
Extremely useful	0	0%
Useful	1	100.00%
Not very useful	0	0%
Not at all useful - please explain below and move to question 21	0	0%
Not Answered	0	0%

Please explain why you answered "Not at all useful":

There were **0** responses to this part of the question.

Question 20: Please provide anonymised examples where the 'Reason for Medication' has supported your understanding of the patient and/or the planning of their ongoing care:

Examples:
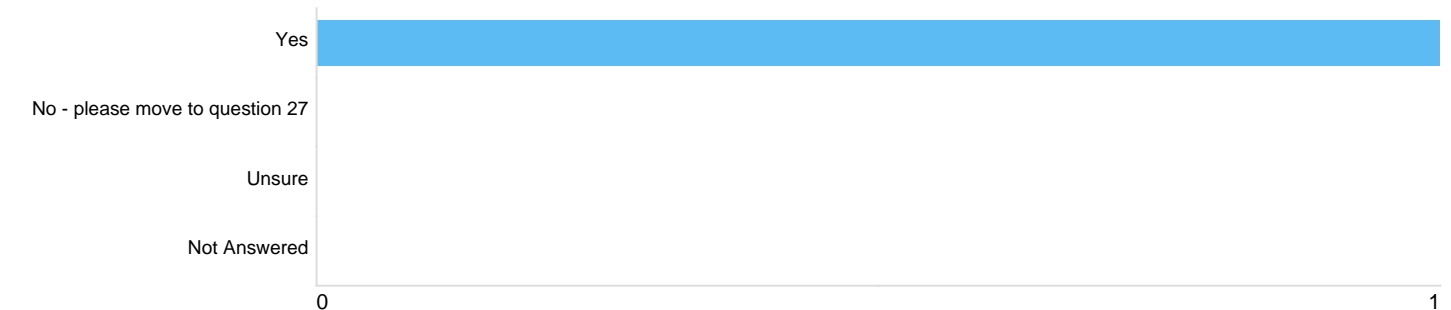
There were **0** responses to this part of the question.

Question 21: Please describe if you have found viewing the 'Reason for Medication' useful for any other purpose:

reason for meds useful another purpose (freetext)

There were **0** responses to this part of the question.

Question 22: Have you viewed contact details through the SCR?

Used contacts

Option	Total	Percent
Yes	1	100.00%
No - please move to question 27	0	0%
Unsure	0	0%
Not Answered	0	0%

Question 23: Has viewing the contact details been useful to you?

Usefulness of contact info

Option	Total	Percent
Extremely useful	0	0%
Useful	0	0%
Not very useful	1	100.00%
Not at all useful - please explain below and move to question 27	0	0%
Not Answered	0	0%

Please explain why you answered "Not at all useful":

There were **0** responses to this part of the question.

Question 24: How has viewing contact information been useful?

Contact info useful to Pharm

There were **0** responses to this part of the question.

Question 25: Have you saved time through viewing the contact information?

Contacts saved time

Option	Total	Percent
Yes	0	0%
No - please explain below and move to question 27	0	0%
Unsure	1	100.00%
Not Answered	0	0%

Please explain why you answered "No":

There were **0** responses to this part of the question.

Question 26: Approximately how much time have you saved due to your use of the SCR contact information? Please select approximate time saved in minutes per patient contact viewed:

Time saved in minutes/patient contact viewed
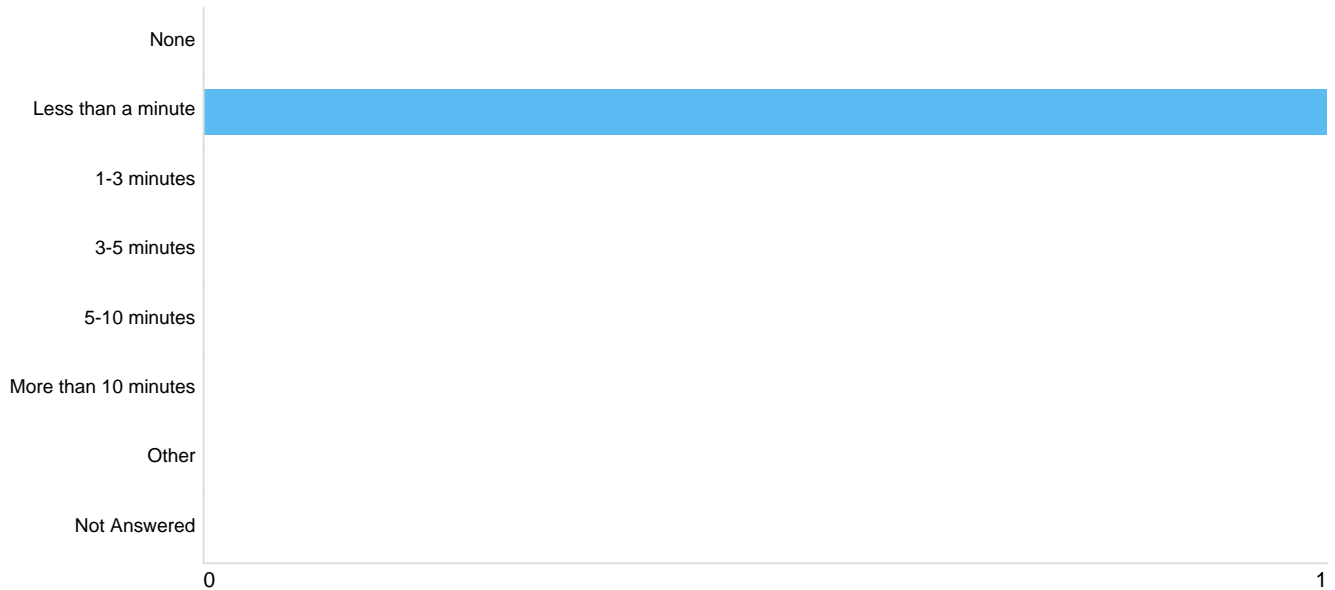
Option	Total	Percent
None	0	0%
Less than a minute	1	100.00%
1-3 minutes	0	0%
3-5 minutes	0	0%
5-10 minutes	0	0%
More than 10 minutes	0	0%
Other	0	0%
Not Answered	0	0%

time saved per patient contact viewed

There were **0** responses to this part of the question.

Question 27: If you have found that the use of SCR Additional Information supports; or believe that it could support; you in caring for your patients pleas provide any other comments below:

Comments

There were **0** responses to this part of the question.

Question 28: If you have found that there are disadvantages of viewing the Additional Information in Summary Care Records please add any comments below:

Disadvantages

There were **0** responses to this part of the question.

Question 29: Would you be willing to share your experiences so that they could be included as part of a case study?

Willing to provide case study info

There were **0** responses to this part of the question.